okta

OKTA INC.

ADDENDUM TO THE
INFORMATION SECURITY DOCUMENT

(Last updated May 6, 2025)

The following terms supplement the applicable Information Security Documentation and apply to Customer's Government Moderate[1], Government High and/or US Military versions of Okta's Services ("Regulated Service(s)").

1. **System Standards.**

Okta's Regulated Services are architected to align with NIST SP 800-53.

2. **Security Authorizations.**

As of the date this addendum was last updated, Okta maintains a FedRAMP Moderate and FedRAMP High Authority to Operate (ATO) for its Government Moderate and Government High Regulated Services, respectively, and a U.S. Department of Defense Impact Level 4 (IL4) Provisional Authorization to Operate (PATO) for its US Military Regulated Service. Okta intends to maintain each of the aforementioned authorizations for the Regulated Service to which such authorization applies.

3. **Data Residency.**

All Customer Data in the Regulated Services shall be stored, processed, and accessed within the continental United States of America.

4. **Support.**

Support for Regulated Services shall be provided by personnel located within the United States of America, including outlying areas as defined in the U.S. Federal Acquisition Regulations (FAR) 2.101. Employees supporting Regulated Services are subject to additional training and policies as required by FedRAMP and DoD.

5. **Encryption Standards.**

All Customer Data shall be encrypted, in-transit and at-rest, using Federal Information Processing Standards (FIPS) modules and algorithms approved by the National Institute of Standards and Technology (NIST), e.g. AES-256.

6. **Security Breach Management.**

In addition to the security breach commitments outlined in the applicable Information Security Documentation, Okta shall report a Security Breach to Customer in accordance with applicable program requirements (e.g., FedRAMP and DoD) outlining incident communication procedures, including applicable reporting timelines.

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[1] "Okta for Government Moderate" was previously named "Okta Regulated Moderate Cloud" and may appear as such on certain order forms.