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OKTA, INC. FREE TRIAL SERVICE-SPECIFIC TERMS

These Free Trial Service-Specific Terms (these “Terms”) govern the use of the Free Trial Service and supplement the applicable Free Trial Service terms in the Master Subscription Agreement (or other written or electronic agreement governing Customer’s use of the Free Trial Service) (“Agreement”) between Okta and Customer. Capitalized terms used in these Terms but not otherwise defined herein have the meanings given to them in the Agreement.

By accessing or using a Free Trial Service or by otherwise accepting these Terms, Customer agrees to these Terms and will use the Free Trial Service in compliance with them.

TABLE OF CONTENTS

1. General Terms (last updated April 20, 2026).
 - 1.1. Updates to these Terms
 - 1.2. Miscellaneous
2. Cross-Over Free Trial Service-Specific Terms for Okta and Auth0 Free Trial Services (last updated April 20, 2026).
 - 2.1. Free Trial Services for AI Agents (last updated April 20, 2026).
3. Okta Free Trial Service-Specific Terms (last updated April 20, 2026).
 - 3.1. Okta Aerial Free Trial Service (last updated April 20, 2026).
 - 3.2. Okta for AI Agents Free Trial Service (last updated April 20, 2026).
 - 3.3. Okta Platform Free Trial Service (last updated April 20, 2026).

1. General Terms (last updated April 20, 2026).

- 1.1. Updates to these Terms. Okta may update or modify these Terms from time to time effective when updated on okta.com/legal.
- 1.2. Miscellaneous. These Terms, together with the applicable Free Trial Service terms in the Agreement and any applicable Free Trial Documentation constitute the entire agreement between the parties with respect to the Free Trial Service. If there is a conflict between these Terms and the applicable Free Trial Service terms in the Agreement, these Terms will control with respect to the use of the Free Trial Service.

2. Cross-Over Free Trial Service-Specific Terms for Okta and Auth0 Free Trial Services (last updated April 20, 2026).

2.1. Free Trial Services for AI Agents (last updated April 20, 2026).

2.1.1. Definitions.

2.1.1.1. "AI" or "Artificial Intelligence" means a machine-based system that, for explicit or implicit objectives, infers, from the input it receives, how to generate outputs such as predictions, content, recommendations, or decisions that can influence physical or virtual environments.

2.1.1.2. “AI Agent” means any AI-driven software, systems, or processes that take autonomous actions on behalf of Customer with little to no human supervision to achieve specific goals, is connected to the Free Trial Service, and on which Customer uses the Free Trial Service to manage, govern, secure, authenticate, identify, or take any other action.

2.1.1.3. “AI Agent Free Trial Service” means any Free Trial Service that enables, integrates with, or is used to identify, register, govern, manage, secure, authenticate, or take any other action on an AI Agent.

2.1.2. Customer’s Obligations. In addition to the Customer’s obligations set forth in the Agreement, as between the parties, Customer is fully responsible for all acts, controls, configuration, omissions, and errors of its AI Agents, including compliance with all usage and other restrictions. Any activity conducted by or on behalf of an AI Agent is deemed activity of the Customer for purposes of compliance with the Agreement and these Terms.

2.1.3. Disclaimer. The disclaimers set forth in this section are in addition to the applicable disclaimers in the Agreement. Customer acknowledges and understands that deploying any AI Agent Free Trial Service in any environment carries an inherent risk that may result in damage, data loss, service outages, security breaches, or other significant operational disruption to the Customer's environment. Customer confirms that Okta has disclosed such risk to the Customer, and the Customer is aware of such risk. Accordingly, Customer agrees to use the AI Agent Free Trial Service at its own sole risk and agrees that Okta shall not be responsible or liable for any damages, losses, or costs arising out of or related to the Customer's use of the AI Agent Free Trial Service, including the Customer’s use of the AI Agent Free Trial Service in any production environment.



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2.1.4. Applicability. The terms in this section apply generally to any AI Agent Free Trial Service, including but not limited to the Okta for AI Agents Free Trial Service and any non-generally available feature or functionality of Okta for AI Agents that Okta makes available to Customer to try at its option, at no additional charge, for testing and evaluation purposes. An AI Agent Free Trial Service may have additional terms and conditions as set forth in these Terms.

3. Okta Free Trial Service-Specific Terms (last updated April 20, 2026).

3.1. Okta Aerial Free Trial Service (last updated April 20, 2026).

The Okta Aerial Free Trial Service may only be available in limited service regions, which may differ from what is available for other Free Trial Services. For more information on available regions, please see the Documentation. The Okta Aerial Free Trial Service is excluded from: (i) any Health Insurance Portability and Accountability Act standards that may be applicable; and (ii) any authorizations granted under the FedRAMP program or by the U.S. Department of Defense.

3.2. Okta for AI Agents Free Trial Service (last updated April 20, 2026).

3.2.1. Definitions.

3.2.1.1. “Okta for AI Agents Free Trial Service” means the version of Okta for AI Agents, including any related features, functionalities, and Free Trial Documentation provided by Okta to Customer to try, at its option, for testing and evaluation purposes, at no additional charge, under these Terms.

3.2.2. Monitoring and Usage Verification. Okta may monitor Customer’s use of the Okta for AI Agents Free Trial Service. Customer shall not, directly or indirectly: (i) destroy, disable, corrupt, or tamper or interfere with any part of the Okta for AI Agents Free Trial Service, including any monitoring or reporting technology; or (ii) attempt to falsify, undercount, obscure or otherwise manipulate any calculation of Customer’s use of the Okta for AI Agents Free Trial Service.

3.2.3. Exclusions. The Okta for AI Agents Free Trial Service is excluded from: (i) the Canada-Hosted Cell Add-On, the India-Hosted Cell Add-On, the Japan-Hosted Cell Add-On, and any terms or requirements for these Cell Add-Ons shall not apply to the Okta for AI Agents Free Trial Service; (ii) any Health Insurance Portability and Accountability Act standards that may be applicable; and (iii) any authorization(s) not yet granted under the FedRAMP program or by the U.S. Department of Defense. The Okta for AI Agents Free Trial Service is not available in Okta for Government Moderate, Okta for Government High, or Okta for US Military cells.

3.3. Okta Platform Free Trial (last updated April 20, 2026).

3.3.1. Okta Platform Free Trial. The Okta Platform Free Trial is made available for Customer to use, at its option, at no additional charge. The Okta Platform Free Trial allows up to ten (10) users per Customer to access and use the following generally available Okta Platform products: Single Sign-on, Universal Directory, Adaptive Multi-Factor Authentication, Lifecycle Management, API Access Management, Device Access, and Workflows (limited to five active flows with a maximum of 1,000 executions per Customer) for a period of thirty (30) days (the “Free Trial Period”).

3.3.2. Security. The Okta Platform Free Trial will employ the same security measures as those present in the generally available products and services subscribed to by Okta customers under an order form provided to the customers for their purchase of Okta products and services.

3.3.3. Support Services. The Okta Platform Free Trial is provided “as-is”. Okta will not provide any Support Services for the Okta Platform Free Trial.

3.3.4. Term and Termination. The Okta Platform Free Trial Period starts automatically when Customer submits the Okta Platform Free Trial sign up form and ends at the earlier to occur of (i) termination of the Agreement in accordance with the terms of Section 11 of the Agreement; (ii) upon expiration of Free Trial Period; or (iii) termination of the Free Trial Service in accordance with the applicable terms of Section 12.11 in the Agreement. Upon termination of the Agreement or the Okta Platform Free Trial Service hereunder, your right to access or use the Okta Platform Free Trial and Okta products will terminate.

3.3.5. Public Sector Customers (federal, state, local, tribal, territorial, Federally Funded Research and Development Centers (FFRDCs) or lab entities and certain educational institutions). The Okta Platform Free Trial is not available to Public Sector Customers.