

Okta Platform Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

Okta Platform

Report Date:

August 18, 2026

Product Description:

This document contains details of accessibility assessment conducted on the following Okta Platform products. Please note, the administrator-specific product configuration experiences are out of scope of evaluation for this document.

- **Okta End-User Dashboard** - Provides users quick access to all the applications they need to get their job done. From the dashboard, users can search for, request access to, and launch apps, manage their Okta account, and read notifications from their administrator.
- **Okta End-User Settings (version 2.0)** - Enables users to manage various settings for their Okta profile and sessions. This includes changing their personal information, display language, and password. They can also set up additional authenticators and view their recent activity.
- **Okta Access Request app** - Provides users with the ability to see requests they have submitted or need to take action on. Included in Okta Identity Governance.
- **Okta Access Certifications Reviewer app** - Provides users who have been assigned reviews in an Access Certification with access to review and make decisions. Included in Okta Identity Governance.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

- **Okta Security Access Reviews app** - Provides users who have been assigned reviews in Security Access reviews with the ability to review, audit, and validate user access to applications and resources. Included in Okta Identity Governance.

Contact Information:

accessibility@okta.com

Notes:

This report was created by Deque Systems Inc. upon completion of an accessibility evaluation performed between 03rd April 2026 and 22nd April 2026. The latest validation of issues was performed in the month of August, 2026.

Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility audit.

- Manual audit was performed using Windows 11/Chrome 147 and included exclusive use of the keyboard.
- Automated tools used included the Axe Auditor version 2.29 and the Axe DevTools browser extension version 4.11.1.
- Assistive technologies employed included the latest version of NVDA 2025.3.1 version.

Scope of Evaluation:

The pages in the following table were evaluated as part of the audit on which this report is based.

Page Title	URL
End User - Dashboard	[Okta URL]/app/UserHome
Notifications	[Okta URL]/app/UserHome

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Page Title	URL
App Catalog	[Okta URL]/enduser/catalog
My Settings	[Okta URL]/account-settings/home
Display Language	[Okta URL]/account-settings/profile
Security Methods	[Okta URL]/account-settings/security
Security Methods - Add nickname dialog	[Okta URL]/account-settings/security
Settings - Recent Activity	[Okta URL]/account-settings/recent-activity
Personal Information	[Okta URL]/account-settings/profile
My Apps - Sign In To App	[Okta URL]/enduser/app-settings/<id>
My Apps Dashboard - App Details	[Okta URL]/enduser/app-settings/<id>
Preferences	[Okta URL]/enduser/home/preferences
Access Request	[Okta URL]/enduser/resource/catalog/list
Request Access - Catalog item	[Okta URL]/enduser/resource/catalog/entry/<id>
Requests - Inbox	[Okta URL]/next/requests/inbox/all
View Profile	[Okta URL]/next/users/<user>
Edit Profile	[Okta URL]/next/users/<id>/edit/profile
Request Access - Request Types	[Okta URL]/next/requests/<id>
Okta Access Request tool	[Okta URL]/next/requests/<id>
Chat and History - Chat and History	[Okta URL]/next/requests/<id>?tab=chat
Approve Requests	[Okta URL]/next/requests/<id>
Escalate Task	[Okta URL]/next/requests/<id>
SOD Conflict Details and more options	[Okta URL]/next/requests/<id>?tab=chat&riskDetails=open
Submit Request Type	[Okta URL]/next/new?request_type=<type>
Certification Campaign	[Okta URL]/enduser/governance/reviewers/campaigns/<id>
Certification campaign - approve review	[Okta URL]/enduser/governance/reviewers/campaigns/<id>
Certification campaign - filters and search	[Okta URL]/enduser/governance/reviewers/campaigns/<id>
My Reviews	[Okta URL]/enduser/governance/reviewers/dashboard
Delegate	[Okta URL]/enduser/governance/settings
Security Access Review - Active	[Okta URL]/enduser/governance/security-access-reviews/active
Security Access Review - review	[Okta URL]/enduser/governance/security-access-reviews/review/<sar>
Security Access Review - details	[Okta URL]/enduser/governance/security-access-reviews/review/<sar>

In addition to the pages listed above, the following components that appear on multiple pages were tested as part of the audit:

- End User - Dashboard - Header
- End User - Dashboard - Left Navigation

- Footer
- Header
- My Settings - Left Navigation
- Okta Access Request tool - Header
- Okta Access Request tool - Left Navigation

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) And EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508:
 - Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
 - Chapter 6 – 602.3 Electronic Support Documentation
- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-web documents
 - Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document)	Web: Partially Supports	Web: Most non-text content has text alternatives or a text alternative that serves an equivalent purpose. The following exceptions exist: • Some active images have a text alternative that does not convey the same purpose as the

Criteria	Conformance Level	Remarks and Explanations
• 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		image. People who are blind and/or use a screen reader will be given different information than sighted users. This occurs on the following pages: Header (Desktop); End User - Dashboard - Left Navigation (Desktop). • An image does not have a text alternative that contains essential text from the visual image, so people who are blind and/or use a screen reader will not understand the information available in the image. This occurs on the following page: My Settings - Left Navigation (Desktop). • Some decorative images are not hidden from assistive technologies, so a screen reader will announce them unnecessarily This occurs on the following pages: Security Access Review - review (Desktop); Request Access - Request Types (Desktop). • Some images do not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image, and if it is an active image, will not understand its function. This occurs on the following pages: Footer (Desktop); Header (Desktop); Escalate Task (Desktop); Okta Access Request tool - Left Navigation (Desktop).
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software)	Web: Not Applicable	Web: Prerecorded audio-only and video-only files are not present.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded videos are not present.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Not Applicable	Web: Prerecorded videos are not present, so the audio description is not required.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: - One or more data cells is incorrectly marked up as a header cell in a table, so the table structure and the header/data relationship between the cell(s) and other cells in the table will be incorrectly conveyed to people who are blind and/or use a screen reader. This occurs on the following page: Certification Campaign (Desktop). - A group of form controls is not programmatically associated with their group label, so the purpose of individual controls in the group cannot be understood by people who are blind and/or use a screen reader. This occurs on the following page: Request Access (Desktop). - Some blocks of text are marked up as headings but are not headings, so the structure of the content is misrepresented to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Security Access

Criteria	Conformance Level	Remarks and Explanations
		Review - review (Desktop); Certification campaign - filters and search (Desktop); Escalate Task (Desktop); Security Methods - Add nickname dialog (Desktop). - Some heading levels are out of order, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Certification Campaign (Desktop); My Settings (Desktop). - Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Okta Access Request tool (Desktop). - Some content that is visually presented as a list is not properly marked up as a list, so the structures of those lists are not correctly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Requests - Inbox (Desktop); Okta Access Request tool - Left Navigation (Desktop); My Settings - Left Navigation (Desktop); End User - Dashboard - Left Navigation (Desktop).
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software)	Web: Partially Supports	Web: The reading and navigation order of most content is logical and intuitive. The following exceptions exist: The correct reading order of dynamically changing content is not programmatically

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		determinable by screen readers, so people who are blind and/or use a screen reader may not be made aware of new or changed content that is dynamically added to a page. This occurs in the following components: End User - Dashboard - Left Navigation (Responsive Web Design Mobile); My Settings - Left Navigation (Responsive Web Design Mobile). • Some visually hidden content is announced by a screen reader, so people who are blind and/or use a screen reader may be misled or confused when hearing content that is not intended to be part of the reading order on the page. This occurs on the following pages: Okta Access Request tool - Left Navigation (Desktop); End User - Dashboard - Left Navigation (Desktop); My Settings - Left Navigation (Desktop). • The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: Okta Access Request tool (Desktop). • The screen reader announcement of static text does not match the visual text displayed, so the intended meaning of the text will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: Settings - Recent Activity (Desktop).

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web)	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exception exists: Multiple functions cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use these functions. This occurs on the following pages: Security Access Review - details (Desktop); Security Access Review - review (Desktop); Certification Campaign (Desktop).
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web)	Web: Supports	Web: Keyboard focus is never locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard.

Criteria	Conformance Level	Remarks and Explanations
10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: If a single-character key shortcut exists, then the single-character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: If a time limit exists, the user is given options to turn off, adjust, or extend that time limit.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: The tested application does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) - Does not apply • 11.2.4.1 (Open Functionality Software) - Does not apply • 11.2.4.1 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most pages have descriptive and informative titles. The following exception exists: • The page's programmatic title does not identify the purpose of the page, so people who use a screen reader will not know the purpose of the page without reading its content. This occurs on the following pages: Security Access Review - review (Desktop); Certification Campaign (Desktop).
<u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web)	Web: Partially Supports	Web: The navigation order of most interactive elements (such as links, buttons, or form elements) is

Criteria	Conformance Level	Remarks and Explanations
10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		logical and preserves meaning and operability. The following exceptions exist: - Keyboard focus is lost or misplaced as a result of user interaction or content update, or refresh, so people who use the keyboard to navigate content (including screen reader users) will become disoriented. This occurs on the following page: Security Access Review - review (Desktop). - The focus order is not logical and presents content in an order that misrepresents its meaning or operability, so people who use a keyboard, switch control, or other assistive technology to navigate content may become disoriented or confused. This occurs on the following page: Preferences (Desktop). - Keyboard focus or touch screen swiping goes to multiple elements that are hidden or empty, so people who use the keyboard to navigate content (including screen reader users) may become disoriented or confused. This occurs in the following components: Okta Access Request tool - Left Navigation (Desktop); End User - Dashboard - Left Navigation (Desktop); My Settings - Left Navigation (Desktop).
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software)	Web: Supports	Web: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: For functionality that can be operated using a single pointer, at least one of the following is true: - The action is not triggered on the down event. - The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. - The up-event reverses any outcome of the preceding down-event. - Completing the function on the down-event is essential.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to:	Web: Partially Supports	Web: For most user interface components that include visible text labels, the accessible name matches (or

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		includes) the visible text in the label. The following exception exists: • The accessible name of multiple interactive elements (such as links, buttons, or form inputs) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access those elements. This occurs in the following components: Header (Desktop); End User - Dashboard - Left Navigation (Desktop).
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The language of each page is correct and can be determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: On web pages that contain help features (including human or automated contact options or self-help options), those features occur in the same order relative to other page content unless the user changes that order.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist: • The label for a form field is missing, so the field's purpose is not clear. This occurs on the following page: Certification Campaign (Desktop). • Some labels of elements are not persistent (always visible on the page), so each element's purpose may be difficult to discover.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		This occurs on the following pages: Certification campaign - filters and search (Desktop); Submit Request Type (Desktop); Requests - Inbox (Desktop). • A select or dropdown control is missing a visible label, so the information or selection expected before interacting with the control cannot be understood. This occurs on the following page: Certification campaign - filters and search (Desktop).
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: If information previously entered by, or provided to, the user is required to be entered again in the same process, that information is either automatically populated or available for the user to select unless the previously entered information is no longer valid or re-entering the information is essential or required to ensure security.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The name, role, state, and/or value of most user interface components can be programmatically determined. The following exceptions exist: • The content of a tooltip cannot be accessed using a screen reader, so people who are blind and others who use a screen reader will not be able to read this content. This occurs on the following page: Chat and History - Chat and History (Desktop). • A button does not have a programmatic role and name, so its role (usually button, but sometimes link or something else) and its name (such as "Submit" or "Cancel") are not

Criteria	Conformance Level	Remarks and Explanations
		conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following page: Security Access Review - review (Desktop). - For some elements that allow a user either to select or not select a single option (like a checkbox or radio buttons) or to select from among 2 or more options (like a select dropdown), the state (such as checked/unchecked or selected/not selected) is not conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of each element, the options available, and whether the element or an option is currently checked. This occurs on the following pages: Certification Campaign (Desktop); Okta Access Request tool - Left Navigation (Desktop); My Settings - Left Navigation (Desktop); End User - Dashboard - Left Navigation (Desktop). - The programmatic state of some elements that reveal or hide content ("expanded" or "collapsed") is missing or is used incorrectly, so people who are blind and/or use a screen reader or other assistive technology will not be informed of the current state of each element or the state will be misrepresented. This occurs on the following pages: Notifications

Criteria	Conformance Level	Remarks and Explanations
		(Desktop); End User - Dashboard - Left Navigation (Responsive Web Design Mobile); My Settings - Left Navigation (Responsive Web Design Mobile).

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Live multimedia files with audio are not present, so synchronized captions are not required.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Not Applicable	Web: Prerecorded multimedia files are not present, so audio descriptions are not required.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5 (Open Functionality Software) 11.1.3.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document)	Web: Partially Supports	Web: Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exception exists:

Criteria	Conformance Level	Remarks and Explanations
11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		The color contrast ratio on hover or focus between a control's text label and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text label of the control. This occurs on the following page: Request Access - Catalog item (Desktop)
<u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: Content is readable and functional when browser zoom is set to 200% of its initial size.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports	Web: When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10.1 (Open Functionality Software) 11.1.4.10.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist: - When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content does not fit horizontally, so it cannot be viewed without scrolling. People with low vision who increase the size of text and other content using the browser zoom may have difficulty accessing the content that can only be seen by horizontal scrolling. This occurs on the following page: Security Access Review - review (Desktop). - When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following pages: Certification campaign - filters and search (Desktop); Okta Access Request tool - Header (Desktop); SOD Conflict Details and more options (Desktop); Escalate Task (Desktop); Request Access - Catalog item (Desktop); End User - Dashboard - Left Navigation (Desktop).

Criteria	Conformance Level	Remarks and Explanations
		When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom. This occurs on the following pages: Delegate (Desktop); Requests - Inbox (Desktop).
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exception exists: The focus indicators of some interactive elements (like buttons or input fields) do not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when each interactive element is receiving focus. This occurs on the following page: Request Access - Catalog item (Desktop).
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports	Web: For most content, the spacing between letters, words, lines of text, and paragraphs can be adjusted with no loss of content or functionality. The following exception exists: When text spacing is adjusted to help people with vision, reading, and/or cognitive disabilities, the spacing for some or all text on the page does not adjust. This occurs in the following components: End User - Dashboard -

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		Left Navigation (Desktop); My Settings - Left Navigation (Desktop).
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) - Does not apply • 11.2.4.5 (Open Functionality Software) - Does not apply • 11.2.4.5 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Web: Multiple ways are available to find other pages on the site.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document)	Web: Partially Supports	Web: Most headings and labels for form and interactive controls are informative. The following exceptions exist:

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following pages: Chat and History - Chat and History (Desktop); Delegate (Desktop); End User - Dashboard - Left Navigation (Desktop). • Multiple programmatic labels for controls or form input fields do not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what a control does or what data to enter. This occurs on the following pages: Edit Profile (Desktop); End User - Dashboard - Left Navigation (Desktop).
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: It is visually apparent which page element is currently receiving keyboard focus.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Partially Supports	Web: When most user interface components receive keyboard focus, each component is not entirely hidden due to author-created content. The following exception exists: Multiple focused elements are completely covered by other author-created content, which may cause people who use the keyboard to navigate content to become disoriented. This occurs on the following pages: App Catalog (Desktop); Okta Access Request tool - Left Navigation (Responsive Web Design Mobile).
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is in line with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to:	Web: Supports	Web: The language of each section of content that is different from the default language of the page is

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) - Does not apply • 11.3.1.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		correctly identified and can be determined programmatically.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) - Does not apply • 11.3.2.3 (Open Functionality Software) - Does not apply • 11.3.2.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) - Does not apply • 11.3.2.4 (Open Functionality Software) - Does not apply	Web: Supports	Web: Labels, names, and/or text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
• 11.3.2.4 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs		
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the website.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) - Does not apply 11.4.1.3 (Open Functionality Software) - Does not apply 11.4.1.3 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exception exists: Some status messages are not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status messages, or they may not hear them in a timely fashion. This occurs on the following pages: Security Access Review - review (Desktop); Security Access Review - details (Desktop); Security Access Review - Active (Desktop).

Table 3: Success Criteria, Level AAA

Notes: Not Applicable. The website was not audited for WCAG 2.2 AAA conformance.

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.3 Contrast (Minimum) • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: • 1.4.3 Contrast (Minimum)
302.4 Without Hearing	Web: Supports	Web: All functionality is usable without hearing.

302.5 With Limited Hearing	Web: Supports	Web: All functionality is usable with limited hearing.
302.6 Without Speech	Web: Supports	Web: All functionality is usable without speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in: • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value

Chapter 4: [Hardware](#)

Notes: The ICT covered by this report is not hardware. As such, the requirements of this chapter do not apply.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Web: Not Applicable	Web: There are no accessibility features provided in the product.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	Web: The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.3 Rows, Column, and Headers	Web: Partially Supports	Web: In most instances, when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they

		can be perceived and conveyed by assistive technology. Exceptions are noted in: • 1.3.1 Info and Relationships
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value(s) are available programmatically, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Web: Partially Supports	Web: For most objects that allow the user to set or modify their value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.6 Label Relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: • 1.3.1 Info and Relationships • 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Web: Partially Supports	Web: For most elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology. Exceptions are noted in:

		1.3.1 Info and Relationships
502.3.8 Text	Web: Partially Supports	Web: Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: 1.3.1 Info and Relationships
502.3.9 Modification of Text	Web: Supports	Web: When text can be set by the user (such as by typing in an input field), the act of adding or modifying text is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.10 List of Actions	Web: Supports	Web: When one or more actions may be performed on an element, all of those actions are programmatically determinable, so that each action can be perceived and conveyed by assistive technology.
502.3.11 Actions on Objects	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions are noted in: 2.1.1 Keyboard
502.3.12 Focus Cursor	Web: Supports	Web: The position and content of the focus indicator, text insertion point, and/or text selector are programmatically determinable, so that focus position and content can be perceived and conveyed by assistive technology.

502.3.13 Modification of Focus Cursor	Web: Supports	Web: When the focus indicator, text insertion point, and/or text selector indicator can be modified, the modifications are programmatically determinable, so they can be performed by assistive technology.
502.3.14 Event Notification	Web: Partially Supports	Web: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: • 4.1.3 Status Messages
502.4 Platform Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Not Applicable	Web: The website does not offer user preferences settings.
503.3 Alternative User Interfaces	Web: Not Applicable	Web: The website or application does not offer an alternative user interface.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Not Applicable	Web: The website or application does not contain media with an audio component that has closed captions.
503.4.2 Audio Description Controls	Web: Not Applicable	Web: The website or application does not contain media with a video component that offers audio descriptions.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	See WCAG 2.2 section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility	Web: Not Applicable	Web: The website or application is not an authoring tool.

504.2.2 PDF Export	Web: Not Applicable	Web: The website or application is not an authoring tool.
504.3 Prompts	Web: Not Applicable	Web: The website or application is not an authoring tool.
504.4 Templates	Web: Not Applicable	Web: The website or application is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Not Applicable	Web: Documentation is not provided for the website or application.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Not Applicable	Web: Documentation is not provided for the website or application.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Web: Not Applicable	Web: Support services are not provided for the website or application.
603.3 Accommodation of Communication Needs	Web: Not Applicable	Web: Support services are not provided for the website or application.

EN 301 549 Report

Clause [4: Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 4.1.2 Name, Role, Value • 4.1.3 Status Messages
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.4.3 Contrast (Minimum) • 1.4.10 Reflow • 1.4.11 Non-text Contrast • 1.4.12 Text Spacing • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
4.2.3 Usage without perception of colour	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: • 1.4.3 Contrast (Minimum) • 1.4.11 Non-Text Contrast

4.2.4 Usage without hearing	Web: Supports	Web: All functionality is usable without hearing.
4.2.5 Usage with limited hearing	Web: Supports	Web: All functionality is usable with limited hearing.
4.2.6 Usage with no or limited vocal capability	Web: Supports	Web: All functionality is usable without speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: • 2.1.1 Keyboard • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.5.3 Label in Name • 4.1.2 Name, Role, Value
4.2.8 Usage with limited reach	Web: Partially Supports	Web: Most functionality is usable by people with limited reach. Exceptions are noted in: • 2.5.3 Label in Name
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: • 1.4.12 Text Spacing

		• 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.3.2 Labels or Instructions • 4.1.3 Status Messages
4.2.11 Privacy	Web: Supports	Web: Where the product provides features for accessibility, it maintains the privacy of people who use these features at the same level as other users.

Clause 5: [Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.4 Speech output user control	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.7 Speech output for video information	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.8 Masked entry	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.9 Private access to personal data	Web: Not Applicable	Web: The product does not have closed functionality.

5.1.3.10 Non-interfering audio output	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.11 Private listening volume	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.12 Speaker volume	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.13 Volume reset	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.14 Spoken languages	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.15 Non-visual error identification	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.5 Visual output for auditory information	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.7 Access without speech	Web: Not Applicable	Web: The product does not have closed functionality.
5.2 Activation of accessibility features	Web: Not Applicable	Web: The product does not offer activation of accessibility features
5.3 Biometrics	Web: Not Applicable	Web: The product does not use biometric forms of user identification or control. All functionality is accessible through standard input methods (keyboard, mouse, UI).
5.4 Preservation of accessibility information during conversion	Web: Not Applicable	Web: The product does not perform any conversion
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Web: Not Applicable	Web: The product has only non-mechanical operable parts, such as

		on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Web: Not Applicable	Web: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not Applicable	Web: Tactile or auditory status is not included in the product.
5.6.2 Visual status	Web: Not Applicable	Web: Visual status of controls isn't discernible in the product
5.7 Key repeat	Web: Not Applicable	Web: Key repeat functionality is not found in the product.
5.8 Double-strike key acceptance	Web: Not Applicable	Web: Double -strike key acceptance is not found in the product.
5.9 Simultaneous user actions	Web: Not Applicable	Web: The product does not require simultaneous user actions for core functionality. All actions triggered by key combinations are also available via the graphical user interface using mouse or sequential keyboard navigation.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Clause [8: Hardware](#)

Notes: The ICT covered by this report is not hardware. As such, the requirements of this clause do not apply.

Clause [9: Web](#) (see [WCAG 2.2 section](#))

Notes:

Clause [10: Non-web Documents](#)

Notes: Not Applicable

Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.5 Object information	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.6 Row, column, and headers	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.7 Values	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.8 Label relationships	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.9 Parent-child relationships	Web: Not Applicable	Web: This criterion is not applicable to the product

11.5.2.10 Text	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.11 List of available actions	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.12 Execution of available actions	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.13 Tracking of focus and selection attributes	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.14 Modification of focus and selection attributes	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.15 Change notification	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.16 Modifications of states and properties	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.17 Modifications of values and text	Web: Not Applicable	Web: This criterion is not applicable to the product
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Web: Not Applicable	Web: This criterion is not applicable to the product
11.6.2 No disruption of accessibility features	Web: Not Applicable	Web: This criterion is not applicable to the product
11.7 User preferences	Web: Not Applicable	Web: This criterion is not applicable to the product
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Web: Not Applicable	Web: This criterion is not applicable to the product

11.8.3 Preservation of accessibility information in transformations	Web: Not Applicable	Web: This criterion is not applicable to the product
11.8.4 Repair assistance	Web: Not Applicable	Web: This criterion is not applicable to the product
11.8.5 Templates	Web: Not Applicable	Web: This criterion is not applicable to the product

Clause [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Not Applicable	Web: Documentation is not provided for the website or application.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Web: Not Applicable	Web: Support services are not provided for the website or application.
12.2.3 Effective communication	Web: Not Applicable	Web: Support services are not provided for the website or application.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Okta Platform)

The information contained within this document is accurate to the best of our knowledge as of the date printed on the front page. This document aims to describe the ability of Okta, Inc. to support the listed standards, subject to the Okta, Inc. interpretation of the standards and the comments listed in this document. This document is provided "AS IS" for informational purposes only. This document is subject to change without notice.