

Okta Verify Native Android App Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

Okta Verify Native Android App version 9.2

Report Date:

August 18, 2026

Product Description:

Okta Verify is a multifactor authentication (MFA) app that allows users to confirm their identity when they sign in to their Okta account or access Okta-protected resources.

Contact Information:

accessibility@okta.com

Notes:

This report was created by Deque Systems Inc. upon completion of an accessibility evaluation performed between April 9, 2026 to April 21, 2026. The latest validation of issues was performed in the month of July, 2026.

Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility audit.

- Manual audit was performed using an Android device.
- Automated tools used included Axe Analyzer.
- Assistive technologies employed included latest version of TalkBack/ Android

Scope of Evaluation

The screens in the following table were evaluated as part of the audit on which this report is based.

Page Title
Add Account - Choose Account Type
Add Account - Enter Key
Add Account FROM Another Device
Add Account FROM Another Device - Allow Bluetooth
Add Account FROM Another Device - Do you have your QR code
Add Account FROM Another Device - Enter Code
Add Account FROM Another Device - Enter Code - Check your other device
Add Account TO Another Device
Add Account- Choose an option to continue
Allow Push notifications
Auth - Push notification- Verify the sign-in attempt
Auth- Push Notification - Did you just sign-in?
Enable Face ID or Passcode Confirmations
Enrollment - Get Started
Okta Verify - Scan Code
Okta Verify - Sign In - Using Org Sign-in URL
Okta Verify home page
Okta Verify Setup - Account Added

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) And EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508:
 - Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
 - Chapter 6 – 602.3 Electronic Support Documentation
- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-web documents
 - Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, the criteria are scoped for full screens, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Most non-text content has text alternatives or a text alternative that serves an equivalent purpose. The following exceptions exist: • An image does not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image, and if it is an active image, will not understand its function. This occurs on the following screen: Add Account TO Another Device. • An image does not have a text alternative that contains essential text from the visual image, so people who are blind and/or use a screen reader will not understand the information

Criteria	Conformance Level	Remarks and Explanations
		available in the image. This occurs on the following screen: Okta Verify home page.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded audio-only and video-only files are not present.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded videos are not present.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded videos are not present, so the audio description is not required.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exception exists: • Some text that visually functions as a heading is not marked as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following screens: Enrollment - Get Started; Okta Verify - Scan Code.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria	Software: Supports	Software: The reading and navigation order is logical and intuitive.

Criteria	Conformance Level	Remarks and Explanations
• 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software)	Software: Supports	Software: Color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Software: Supports	Software: Functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, they do not conflict with existing browser and screen reader shortcuts, and functionality based on custom gestures is available when a screen reader is turned on.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Keyboard focus is never locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web)	Software: Supports	Software: If a time limit exists, the user is given options to turn off, adjust, or extend that time limit.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool)	Software: Not Applicable	Software: The tested application does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) - Does not apply 11.2.4.1 (Open Functionality Software) - Does not apply 11.2.4.1 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: All functionality that can be operated with a pointer can be operated with single-point actions.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: For functionality that can be operated using a single pointer, at least one of the following is true: • The action is not triggered on the down event. • The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. • The up-event reverses any outcome of the preceding down-event. • Completing the function on the down-event is essential.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	Software: For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.
<u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software)	Software: Supports	Software: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: On web pages that contain help features (including human or automated contact options or self-help options), those features occur in the same order relative to other page content unless the user changes that order.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web)	Software: Supports	Software: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.

Criteria	Conformance Level	Remarks and Explanations
• 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exception exists: • The label of an element is not persistent (always visible on the page), so the element's purpose may be difficult to discover. This occurs on the following screen: Okta Verify home page.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: If information previously entered by, or provided to, the user is required to be entered again in the same process, that information is either automatically populated or available for the user to select unless the previously entered information is no longer valid or re-entering the information is essential or required to ensure security.

Criteria	Conformance Level	Remarks and Explanations
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Partially Supports	Software: The name, role, state, and/or value of most user interface components can be programmatically determined. The following exceptions exist: • An element that looks like a link does not behave like one, so people who are blind and/or use a screen reader may not be able to understand the purpose of the element or how to use it. This occurs on the following screen: Okta Verify home page. • A control has an incorrect programmatic role, so the role (like "button" or "link") conveyed to screen readers and other assistive technologies is incorrect and misrepresents the control's function to people who use those technologies. This occurs on the following screen: Add Account FROM Another Device - Do you have your QR code.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Not Applicable	Software: Live multimedia files with audio are not present, so synchronized captions are not required.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded multimedia files are not present, so audio descriptions are not required.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Does Not Support	Software: The orientation of most, if not all, content is locked to either landscape or portrait, and a specific orientation is not essential for functionality. The following issues exist: When the display orientation is changed (from portrait to landscape or vice versa), the content does not adjust to the new orientation, so people who require a particular display orientation may not be able to access some of that content or functionality. This occurs on the following screen: Add Account - Choose Account Type; Add Account - Enter Key; Add Account FROM Another Device; Add Account

Criteria	Conformance Level	Remarks and Explanations
		FROM Another Device - Allow Bluetooth; Add Account FROM Another Device - Do you have your QR code; Add Account FROM Another Device - Enter Code; Add Account FROM Another Device - Enter Code - Check your other device; Add Account TO Another Device; Add Account- Choose an option to continue; Allow Push notifications; Auth - Push notification- Verify the sign-in attempt; Auth- Push Notification - Did you just sign-in?; Enable Face ID or Passcode Confirmations; Enrollment - Get Started; Okta Verify - Scan Code; Okta Verify - Sign In - Using Org Sign-in URL; Okta Verify home page; Okta Verify Setup - Account Added.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software)	Software: Supports	Software: Text and images of regular text have the required color contrast ratio with their backgrounds.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Content is readable and functional when browser zoom is set to 200% of its initial size.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	Software: When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10.1 (Open Functionality Software) 11.1.4.10.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The boundaries and indicators of the visual state(s) of each active user component and any graphics, required to understand content, have a 3:1 color contrast ratio with adjacent color(s) or their background.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software)	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) - Does not apply • 11.2.4.5 (Open Functionality Software) - Does not apply • 11.2.4.5 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Software: Not Applicable	Software: This success criterion technically doesn't apply to native mobile applications.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Headings and labels for form and interactive controls are informative.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Focus visible is not applicable for Android applications.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: All functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is in line with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) - Does not apply 11.3.1.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.
3.2.3 Consistent Navigation (Level AA) Also applies to:	Software: Supports	Software: Navigation patterns that are repeated on web pages are presented in the same relative order

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) - Does not apply • 11.3.2.3 (Open Functionality Software) - Does not apply • 11.3.2.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs		each time they appear and do not change order when navigating through the site.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) - Does not apply • 11.3.2.4 (Open Functionality Software) - Does not apply • 11.3.2.4 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Software: Supports	Software: Labels, names, and/or text alternatives for content that have the same functionality across multiple web pages are consistently identified.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software)	Software: Supports	Software: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.

Criteria	Conformance Level	Remarks and Explanations
11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the website.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) - Does not apply • 11.4.1.3 (Open Functionality Software) - Does not apply • 11.4.1.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Partially Supports	Software: In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exception exists: • A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status message, or they may not hear it in a timely fashion. This occurs on the following screen: Okta Verify home page.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable. The website was not audited for WCAG 2.2 AAA conformance.

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Software: Partially Supports	Software: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Software: Partially Supports	Software: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Software: Supports	Software: All functionality is usable without requiring color perception.
302.4 Without Hearing	Software: Supports	Software: All functionality is usable without hearing.
302.5 With Limited Hearing	Software: Supports	Software: All functionality is usable with limited hearing.
302.6 Without Speech	Software: Supports	Software: All functionality is usable without speech.
302.7 With Limited Manipulation	Software: Partially Supports	Software: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in: • 4.1.2 Name, Role, Value

302.8 With Limited Reach and Strength	Software: Supports	Software: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Software: Partially Supports	Software: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value

Chapter 4: [Hardware](#)

Notes: The ICT covered by this report is not hardware. As such, the requirements of this chapter do not apply.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Software: Not Applicable	Software: The website or application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Software: Not Applicable	Software: This requirement does not apply
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Software: Partially Supports	Software: The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be

		perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Software: Partially Supports	Software: For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.3 Rows, Column, and Headers	Software: Supports	Software: When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
502.3.4 Values	Software: Partially Supports	Software: For most objects that have a current value or have a set or range of values associated with the object, the value(s) are available programmatically, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Software: Partially Supports	Software: For most objects that allow the user to set or modify their value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value

502.3.6 Label Relationships	Software: Partially Supports	Software: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Software: Supports	Software: When a page contains elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.
502.3.8 Text	Software: Partially Supports	Software: Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: • 1.3.1 Info and Relationships
502.3.9 Modification of Text	Software: Supports	Software: When text can be set by the user (such as by typing in an input field), the act of adding or modifying text is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.10 List of Actions	Software: Supports	Software: When one or more actions may be performed on an element, all of those actions are programmatically determinable, so that each action can be perceived and conveyed by assistive technology.

502.3.11 Actions on Objects	Software: Supports	Software: When one or more actions may be performed on an element, all of those actions are available programmatically, so that each action can be performed using assistive technology.
502.3.12 Focus Cursor	Software: Supports	Software: The position and content of the focus indicator, text insertion point, and/or text selector are programmatically determinable, so that focus position and content can be perceived and conveyed by assistive technology.
502.3.13 Modification of Focus Cursor	Software: Supports	Software: When the focus indicator, text insertion point, and/or text selector indicator can be modified, the modifications are programmatically determinable, so they can be performed by assistive technology.
502.3.14 Event Notification	Software: Partially Supports	Software: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: • 4.1.3 Status Messages
502.4 Platform Accessibility Features	Software: Not Applicable	Software: The website or application is not platform software, so this requirement does not apply.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Software: Not Applicable	Software: This requirement does not apply.

503.3 Alternative User Interfaces	Software: Not Applicable	Software: The website or application does not offer an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Software: Not Applicable	Software: The website or application does not contain media with an audio component that has closed captions.
503.4.2 Audio Description Controls	Software: Not Applicable	Software: The website or application does not contain media with a video component that offers audio descriptions.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	See WCAG 2.2 section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility	Software: Not Applicable	Software: The website or application is not an authoring tool.
504.2.2 PDF Export	Software: Not Applicable	Software: The website or application is not an authoring tool.
504.3 Prompts	Software: Not Applicable	Software: The website or application is not an authoring tool.
504.4 Templates	Software: Not Applicable	Software: The website or application is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<u>601 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Software: Not Applicable	Software: Documentation is not provided for the website or application.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

602.4 Alternate Formats for Non-Electronic Support Documentation	Software: Not Applicable	Software: Documentation is not provided for the website or application.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Software: Not Applicable	Software: Support services are not provided for the website or application.
603.3 Accommodation of Communication Needs	Software: Not Applicable	Software: Support services are not provided for the website or application.

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Clause [4: Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Software: Partially Supports	Software: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 4.1.2 Name, Role, Value • 4.1.3 Status Messages
4.2.2 Usage with limited vision	Software: Partially Supports	Software: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
4.2.3 Usage without perception of colour	Software: Supports	Software: All functionality is usable without requiring color perception.
4.2.4 Usage without hearing	Software: Supports	Software: All functionality is usable without hearing.
4.2.5 Usage with limited hearing	Software: Supports	Software: All functionality is usable with limited hearing.
4.2.6 Usage with no or limited vocal capability	Software: Supports	Software: All functionality is usable without speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Software: Partially Supports	Software: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: • 1.3.4 Orientation

		4.1.2 Name, Role, Value
4.2.8 Usage with limited reach	Software: Partially Supports	Software: Most functionality is usable by people with limited reach. Exceptions are noted in: 1.3.4 Orientation
4.2.9 Minimize photosensitive seizure triggers	Software: Supports	Software: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Software: Partially Supports	Software: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: 3.3.2 Labels or Instructions 4.1.3 Status Messages
4.2.11 Privacy	Software: Supports	Software: Where the product provides features for accessibility, it maintains the privacy of people who use these features at the same level as other users.

Clause [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Software: Not Applicable	Software: The product does not have closed functionality.

5.1.3.2 Auditory output delivery including speech	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.4 Speech output user control	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.7 Speech output for video information	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.8 Masked entry	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.9 Private access to personal data	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.10 Non-interfering audio output	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.11 Private listening volume	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.12 Speaker volume	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.13 Volume reset	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.14 Spoken languages	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.15 Non-visual error identification	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.5 Visual output for auditory information	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16

5.1.6.2 Input focus	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.7 Access without speech	Software: Not Applicable	Software: The product does not have closed functionality.
5.2 Activation of accessibility features	Software: Not Applicable	Software: The product does not have any accessibility features.
5.3 Biometrics	Software: Not Applicable	Software: The product does not use biometric forms of user identification or control. All functionality is accessible through standard input methods (keyboard, mouse, UI).
5.4 Preservation of accessibility information during conversion	Software: Supports	Software: The application preserves accessibility information when converting content from one format to another, so some or all of the information in the original format necessary to make portions of the content accessible is provided in the new format, and this content will be available to people with disabilities
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Software: Not Applicable	Software: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Software: Not Applicable	Software: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Software: Not Applicable	Software: Tactile or auditory status is not included in the product.
5.6.2 Visual status	Software: Not Applicable	Software: Visual status of controls isn't discernible in the product

5.7 Key repeat	Software: Not Applicable	Software: Key repeat functionality is not found in the product.
5.8 Double-strike key acceptance	Software: Not Applicable	Software: Double -strike key acceptance is not found in the product.
5.9 Simultaneous user actions	Software: Not Applicable	Software: The product does not require simultaneous user actions for core functionality. All actions triggered by key combinations are also available via the graphical user interface using mouse or sequential keyboard navigation.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Clause [8: Hardware](#)

Notes: The ICT covered by this report is not hardware. As such, the requirements of this clause do not apply.

Clause [9: Web](#) (see [WCAG 2.2 section](#))

Notes: Not Applicable

Clause [10: Non-web Documents](#)

Notes: Not Applicable

Clause [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Software: Supports	Software: The ICT is assistive technology and provides a set of documented platform services to interoperate with assistive technology
11.5.2.5 Object information	Software: Partially Supports	Software: Supports mostly. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.6 Row, column, and headers	Software: Supports	Software: The ICT is software that provides a user interface and makes the row and column of each cell in a data table, including headers of the row and column if present, programmatically determinable by assistive technologies.
11.5.2.7 Values	Software: Partially Supports	Software: Supports mostly. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.8 Label relationships	Software: Partially Supports	Software: Supports mostly. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.9 Parent-child relationships	Software: Supports	Software: The ICT software provides a user interface that makes the relationship between a user interface element and any parent or children elements programmatically determinable by assistive technologies.
11.5.2.10 Text	Software: Partially Supports	Software: Supports mostly. Exceptions are noted in: • 1.3.1 Info and Relationship

11.5.2.11 List of available actions	Software: Supports	Software: The ICT has a user interface that provides a list of actions that can be executed by the user. This list of actions is programmatically determinable by assistive technologies.
11.5.2.12 Execution of available actions	Software: Supports	Software: The ICT has a user interface that provides a list of actions that can be executed by the user. This list of actions is programmatically determinable and executable by assistive technologies.
11.5.2.13 Tracking of focus and selection attributes	Software: Supports	Software: The ICT has a user interface that allows for text editing and it provides mechanisms to track focus, text insertion points, selection attributes and it is programmatically determinable by assistive technologies.
11.5.2.14 Modification of focus and selection attributes	Software: Supports	Software: For user interface elements that can receive focus, where the focus can be modified by a user, and enable text editing by the user without the use of assistive technology, the focus can be programmatically modified by assistive technologies.
11.5.2.15 Change notification	Software: Partially Supports	Software: Supports mostly. Exceptions are noted in: • 4.1.3 Status Messages
11.5.2.16 Modifications of states and properties	Software: Partially Supports	Software: Supports mostly .Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.17 Modifications of values and text	Software: Partially Supports	Software: Supports mostly. Exceptions are noted in: • 4.1.2 Name, Role, Value

11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Software: Not Applicable	Software: There are no platform features that are defined in the platform documentation as accessibility features intended for users.
11.6.2 No disruption of accessibility features	Software: Not Applicable	Software: There are no platform features that are defined in the platform documentation as accessibility features intended for users.
11.7 User preferences	Software: Not Applicable	Software: The ICT does not have a user interface, or The ICT does not have settings for language, colour, contrast, font type, font size, or focus cursor, that correspond to platform settings.or The software is designed to be isolated from its underlying platforms
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Software: Not Applicable	Software: The website or application is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Software: Not Applicable	Software: The website or application is not an authoring tool.
11.8.4 Repair assistance	Software: Not Applicable	Software: The website or application is not an authoring tool.
11.8.5 Templates	Software: Not Applicable	Software: The website or application is not an authoring tool.

Clause [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

12.1.1 Accessibility and compatibility features	Software: Not Applicable	Software: Documentation is not provided for the website or application.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Software: Not Applicable	Software: Support services are not provided for the website or application.
12.2.3 Effective communication	Software: Not Applicable	Software: Support services are not provided for the website or application.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Okta Verify Native Android App)

The information contained within this document is accurate to the best of our knowledge as of the date printed on the front page. This document aims to describe the ability of Okta, Inc. to support the listed standards, subject to the Okta, Inc. interpretation of the standards and the comments listed in this document. This document is provided "AS IS" for informational purposes only. This document is subject to change without notice.