

Okta Verify Windows App Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

Okta Verify Windows App version 6.11

Report Date:

August 17, 2026

Product Description:

Okta Verify is a multifactor authentication (MFA) app that allows users to confirm their identity when they sign in to their Okta account or access Okta-protected resources.

Contact Information:

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Notes:

This report was created by Deque Systems Inc. upon completion of an accessibility evaluation performed between April 5, 2026 to April 21, 2026. The latest validation of issues was performed in the month of July, 2026.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Evaluation Methods Used:

The manual testing techniques were employed for the accessibility audit. Manual audit was performed using Windows and Assistive technologies employed included the latest version of NVDA.

Scope of Evaluation

The pages in the following table were evaluated as part of the audit on which this report is based.

Page Title
Add Account FROM Another Device
Add Account TO Another Device
Enrollment - Get Started

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) And EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508:
 - Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
 - Chapter 6 – 602.3 Electronic Support Documentation
- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-web documents
 - Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Does Not Support	Software: Most, if not all, non-text content does not have text alternatives or a text alternative that serves an equivalent purpose. The following issues exist: • Some images do not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image, and if it is an active image, will not understand its function. This occurs on the following screens: Add Account TO Another Device; Enrollment - Get Started. • A decorative image is not hidden from screen readers, so people who are blind and/or use a screen reader will have to navigate through unnecessary and duplicative text. This occurs on the following screen: Enrollment - Get Started.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Software: Not Applicable	Software: Prerecorded audio-only and video-only files are not present.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded videos are not present.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded videos are not present, so the audio description is not required.

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Does Not Support	Software: The reading and navigation order of most, if not all, content is not logical or intuitive. The following issues exist: • Some visually hidden content is announced by a screen reader, so people who are blind and/or use a screen reader may be misled or confused when hearing content that is not intended to be part of the reading order on the page. This occurs on the following screens: Add Account FROM Another Device; Enrollment - Get Started; Add Account TO Another Device. • Some hidden or empty interactive elements receive screen reader focus, so people who are blind and/or use a screen reader will navigate to elements that are not intended to be part of the reading order on a page or have

Criteria	Conformance Level	Remarks and Explanations
		no content/functionality. This occurs on the following screens: Add Account TO Another Device; Add Account FROM Another Device; Enrollment - Get Started.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: The tested application does not contain audio content that plays automatically for more than 3 seconds.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, they do not conflict with existing browser and screen reader shortcuts, and functionality based on custom gestures is available when a screen reader is turned on.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web)	Software: Supports	Software: Keyboard focus is never locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: If a single-character key shortcut exists, then the single-character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Software: Does Not Support	Software: When a time limit exists, the user is not given an option to turn off, adjust, or extend the time limit. The following issues exist: • Some content visually appears and disappears with no ability to adjust how long the content is visible, potentially preventing people who are blind, have low vision, or have mobility or cognitive disabilities from locating or reading the content. This occurs on the following screen: Enrollment - Get Started.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• The user is not warned before a session timeout, so people who are blind, have low vision, or have mobility or cognitive disabilities may not be able to finish reading content and/or complete a task (such as filling out an online form). This occurs on the following screen: Add Account TO Another Device; Add Account FROM Another Device.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Not Applicable	Software: The tested application does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) - Does not apply 11.2.4.1 (Open Functionality Software) - Does not apply 11.2.4.1 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs	Software: Supports	Software: A method is provided to skip navigation and other page elements that are repeated across web pages.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: Pages have descriptive and informative titles.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability.
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web)	Software: Supports	Software: All functionality that can be operated with a pointer can be operated with single-point actions.

Criteria	Conformance Level	Remarks and Explanations
10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: For functionality that can be operated using a single pointer, at least one of the following is true: - The action is not triggered on the down event. - The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. - The up-event reverses any outcome of the preceding down-event. - Completing the function on the down-event is essential.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3 (Open Functionality Software) 11.2.5.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Software: Supports	Software: Functionality that can be triggered by device motion or user motion detected by a device can be

Criteria	Conformance Level	Remarks and Explanations
• 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		disabled, and the functionality can be operated without using motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: The language of each page is correct and can be determined programmatically.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: Supports	Software: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Partially Supports	Software: In most cases, when a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user, or the user is informed about the change ahead of time. The following exception exists: When a user changes the setting of a user interface control (such as entering text in an input field or selecting a checkbox or radio button), it results in an unanticipated context change (such as opening a new window, moving focus to another element, or submitting a form), so people who have cognitive disabilities and others may be confused or disoriented. This occurs on the following screen: Add Account FROM Another Device.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: On web pages that contain help features (including human or automated contact options or self-help options), those features occur in the same order relative to other page content unless the user changes that order.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software)	Software: Supports	Software: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Does Not Support	Software: For most, if not all, form controls/input fields requiring user input, labels, instructions, and/or error messages are not provided to identify the controls/input fields in the form so that users do not know what input data is expected. The following issues exist: - The label for a form field is missing, so the field's purpose is not clear. This occurs on the following screen: Enrollment - Get Started. - Some visible Instructions for a form input field are not available for people who use assistive technology. This occurs on the following screen: Add Account TO Another Device; Add Account FROM Another Device; Enrollment - Get Started.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: If information previously entered by, or provided to, the user is required to be entered again in the same process, that information is either automatically populated or available for the user to select unless the previously entered information is no longer valid or re-entering the information is essential or required to ensure security.

Criteria	Conformance Level	Remarks and Explanations
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: The name, role, state, and/or value of each user interface component can be programmatically determined.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Live multimedia files with audio are not present, so synchronized captions are not required.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded multimedia files are not present, so audio descriptions are not required.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software)	Software: Not Applicable	Software: The product's technology does not have support for programmatic identification of input purpose.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Text and images of regular text have the required color contrast ratio with their backgrounds.
<u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Content is readable and functional when browser zoom is set to 200% of its initial size.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: When content can be presented visually using only text, an image of text is not used to present that text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The content of each page is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software)	Software: Partially Supports	Software: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exception exists:

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		• The visual boundary of an interactive element (like a radio button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty in perceiving the boundaries of the interactive element. This occurs on the following screen: Add Account TO Another Device.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: The spacing between letters, words, lines of text, and paragraphs can be adjusted with no loss of content or functionality.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) - Does not apply • 11.2.4.5 (Open Functionality Software) - Does not apply • 11.2.4.5 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Software: Supports	Software: Multiple ways are available to find other pages on the site.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Headings and labels for form and interactive controls are informative.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web)	Software: Supports	Software: It is visually apparent which page element is currently receiving keyboard focus.

Criteria	Conformance Level	Remarks and Explanations
10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: All functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is in line with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control.
3.1.2 Language of Parts (Level AA) Also applies to:	Software: Supports	Software: The language of each section of content that is different from the default language of the page

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) - Does not apply • 11.3.1.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		is correctly identified and can be determined programmatically.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) - Does not apply • 11.3.2.3 (Open Functionality Software) - Does not apply • 11.3.2.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Software: Supports	Software: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) - Does not apply • 11.3.2.4 (Open Functionality Software) - Does not apply	Software: Supports	Software: Labels, names, and/or text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.4 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs		
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Software: Supports	Software: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Software: Supports	Software: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the website.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) - Does not apply 11.4.1.3 (Open Functionality Software) - Does not apply 11.4.1.3 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: Status messages can be programmatically determined and presented by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable. The website was not audited for WCAG 2.2 AAA conformance.

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Software: Partially Supports	Software: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.2 Meaningful Sequence • 2.2.1 Timing Adjustable • 3.2.2 On Input
302.2 With Limited Vision	Software: Partially Supports	Software: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.2 Meaningful Sequence • 2.2.1 Timing Adjustable • 3.2.2 On Input • 3.3.2 Labels or Instructions
302.3 Without Perception of Color	Software: Supports	Software: All functionality is usable without requiring color perception.
302.4 Without Hearing	Software: Supports	Software: All functionality is usable without hearing.
302.5 With Limited Hearing	Software: Supports	Software: All functionality is usable with limited hearing.
302.6 Without Speech	Software: Supports	Software: All functionality is usable without speech.
302.7 With Limited Manipulation	Software: Partially Supports	Software: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in:

		2.2.1 Timing Adjustable
302.8 With Limited Reach and Strength	Software: Supports	Software: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Software: Partially Supports	Software: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: 1.1.1 Non-text Content 1.3.2 Meaningful Sequence 2.2.1 Timing Adjustable 3.2.2 On Input 3.3.2 Labels or Instructions

Chapter 4: [Hardware](#)

Notes: The ICT covered by this report is not hardware. As such, the requirements of this chapter do not apply.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Software: Not Applicable	Software: The application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Software: Not Applicable	Software: The application is not platform software, so this requirement does not apply.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Software: Supports	Software: The role, state(s), properties, boundary, name, and description of each object are programmatically

		determinable, so those attributes can be perceived and conveyed by assistive technology.
502.3.2 Modification of Object Information	Software: Supports	Software: When objects that allow the user to set their respective properties and/or state are present, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.3 Rows, Column, and Headers	Software: Supports	Software: When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
502.3.4 Values	Software: Supports	Software: When objects are present that have a current value or have a set or range of values associated with the object, the value(s) are available programmatically, so they can be perceived and conveyed by assistive technology.
502.3.5 Modification of Values	Software: Supports	Software: When an object is present that allows the user to set or modify its value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.6 Label Relationships	Software: Supports	Software: When a page contains an element that acts as a label for another element or has an element that is labelled by another element, each

		labelling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology.
502.3.7 Hierarchical Relationships	Software: Supports	Software: When a page contains elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.
502.3.8 Text	Software: Supports	Software: All text, text attributes (such as whether text is static or editable), and text boundaries (such as text that receives visual focus) are programmatically determinable, so they can be perceived and conveyed by assistive technology.
502.3.9 Modification of Text	Software: Supports	Software: When text can be set by the user (such as by typing in an input field), the act of adding or modifying text is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.10 List of Actions	Software: Supports	Software: When one or more actions may be performed on an element, all of those actions are programmatically determinable, so that each action can be perceived and conveyed by assistive technology.
502.3.11 Actions on Objects	Software: Supports	Software: When one or more actions may be performed on an element, all of those actions are available programmatically, so that each action

		can be performed using assistive technology.
502.3.12 Focus Cursor	Software: Supports	Software: The position and content of the focus indicator, text insertion point, and/or text selector are programmatically determinable, so that focus position and content can be perceived and conveyed by assistive technology.
502.3.13 Modification of Focus Cursor	Software: Supports	Software: When the focus indicator, text insertion point, and/or text selector indicator can be modified, the modifications are programmatically determinable, so they can be performed by assistive technology.
502.3.14 Event Notification	Software: Supports	Software: Status messages relevant to user interactions are available to, and presented by, assistive technology.
502.4 Platform Accessibility Features	Software: Not Applicable	Software: The application is not platform software, so this requirement does not apply.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Software: Supports	Software: The application allows users to set or modify color, contrast, font type and size, and focus cursor.
503.3 Alternative User Interfaces	Software: Not Applicable	Software: The application does not offer an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Software: Not Applicable	Software: The application does not contain media with an audio component that has closed captions.

503.4.2 Audio Description Controls	Software: Not Applicable	Software: The application does not contain media with a video component that offers audio descriptions.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	See WCAG 2.2 section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility	Software: Not Applicable	Software: The application is not an authoring tool.
504.2.2 PDF Export	Software: Not Applicable	Software: The application is not an authoring tool.
504.3 Prompts	Software: Not Applicable	Software: The application is not an authoring tool.
504.4 Templates	Software: Not Applicable	Software: The application is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<u>601 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Software: Not Applicable	Software: Documentation is not provided for the website or application.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Software: Not Applicable	Software: Documentation is not provided for the website or application.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Software: Not Applicable	Software: Support services are not provided for the website or application.
603.3 Accommodation of Communication Needs	Software: Not Applicable	Software: Support services are not provided for the website or application.

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Clause [4: Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Software: Partially Supports	Software: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.3.2 Meaningful Sequence • 2.2.1 Timing Adjustable • 3.2.2 On Input
4.2.2 Usage with limited vision	Software: Partially Supports	Software: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.4.11 Non-text Contrast • 2.2.1 Timing Adjustable • 3.2.2 On Input • 3.3.2 Labels or Instructions
4.2.3 Usage without perception of colour	Software: Partially Supports	Software: Most functionality is usable without perception of color. Exceptions are noted in: • 1.4.11 Non-Text Contrast
4.2.4 Usage without hearing	Software: Partially Supports	Software: Most functionality is usable without hearing. Exceptions are noted in: • 2.2.1 Timing Adjustable
4.2.5 Usage with limited hearing	Software: Partially Supports	Software: Most functionality is usable with limited hearing. Exceptions are noted in: • 2.2.1 Timing Adjustable
4.2.6 Usage with no or limited vocal capability	Software: Supports	Software: All functionality is usable without speech or other vocal output.

4.2.7 Usage with limited manipulation or strength	Software: Partially Supports	Software: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: • 2.2.1 Timing Adjustable • 3.2.2 On Input
4.2.8 Usage with limited reach	Software: Supports	Software: All functionality is usable by people with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Software: Supports	Software: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Software: Partially Supports	Software: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: • 2.2.1 Timing Adjustable • 3.2.2 On Input • 3.3.2 Labels or Instructions
4.2.11 Privacy	Software: Supports	Software: Where the product provides features for accessibility, it maintains the privacy of people who use these features at the same level as other users.

Clause [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13

5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.4 Speech output user control	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.7 Speech output for video information	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.8 Masked entry	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.9 Private access to personal data	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.10 Non-interfering audio output	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.11 Private listening volume	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.12 Speaker volume	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.13 Volume reset	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.14 Spoken languages	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.15 Non-visual error identification	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Software: Not Applicable	Software: The product does not have closed functionality.

5.1.5 Visual output for auditory information	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Software: Not Applicable	Software: The product does not have closed functionality.
5.1.7 Access without speech	Software: Not Applicable	Software: The product does not have closed functionality.
5.2 Activation of accessibility features	Software: Not Applicable	Software: The product does not have specific documented accessibility features. The product instead relies upon platform accessibility features.
5.3 Biometrics	Software: Not Applicable	Software: The product does not use biometric forms of user identification or control. All functionality is accessible through standard input methods (keyboard, mouse, UI).
5.4 Preservation of accessibility information during conversion	Software: Not Applicable	Software: The product does not convert the content.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Software: Not Applicable	Software: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Software: Not Applicable	Software: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Software: Not Applicable	Software: Tactile or auditory status is not included in the product.
5.6.2 Visual status	Software: Not Applicable	Software: Visual status of controls isn't discernible in the product

5.7 Key repeat	Software: Not Applicable	Software: Key repeat functionality is not found in the product.
5.8 Double-strike key acceptance	Software: Not Applicable	Software: Double -strike key acceptance is not found in the product.
5.9 Simultaneous user actions	Software: Not Applicable	Software: The product does not require simultaneous user actions for core functionality. All actions triggered by key combinations are also available via the graphical user interface using mouse or sequential keyboard navigation.

Clause 6: ICT with Two-Way Voice Communication

Notes: Not Applicable. The product does not contain Two-Way Voice Communication

Clause 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Software: Not Applicable	Software: The application does not contain video that has synchronized audio.
7.1.2 Captioning synchronization	Software: Not Applicable	Software: The application does not contain video that has synchronized audio.
7.1.3 Preservation of captioning	Software: Not Applicable	Software: The application does not transmit, convert, or record video that has synchronized audio.
7.1.4 Captions characteristics	Software: Not Applicable	Software: The application does not contain video that has synchronized audio.
7.1.5 Spoken subtitles	Software: Not Applicable	Software: The application does not contain video that has synchronized audio.

7.2.1 Audio description playback	Software: Not Applicable	Software: The application does not contain video that has synchronized audio.
7.2.2 Audio description synchronization	Software: Not Applicable	Software: The application does not contain video that has synchronized audio.
7.2.3 Preservation of audio description	Software: Not Applicable	Software: The application does not transmit, convert, or record video that has synchronized audio.
7.3 User controls for captions and audio description	Software: Not Applicable	Software: The application does not contain media with an audio component that has closed captions or media with a video component that has audio description.

Clause [8: Hardware](#)

Notes: The ICT covered by this report is not hardware. As such, the requirements of this clause do not apply.

Clause [9: Web](#) (see [WCAG 2.2 section](#))

Notes: Not Applicable

Clause [10: Non-web Documents](#)

Notes: Not Applicable

Clause [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Software: Not Applicable	Software: The application does not offer an alternative user interface.
11.5.2.5 Object information	Software: Supports	Software: The ICT is software that provides a user interface and makes all elements' role, state, boundary, name and description programmatically determinable.
11.5.2.6 Row, column, and headers	Software: Supports	Software: The ICT is software that provides a user interface and makes the row and column of each cell in a data table, including headers of the row and column if present, programmatically determinable by assistive technologies.
11.5.2.7 Values	Software: Supports	Software: The ICT is software that provides a user interface and makes all element values programmatically determinable.
11.5.2.8 Label relationships	Software: Supports	Software: The ICT software provides a user interface that exposes the relationship that a user interface element has as a label for another element, or of being labelled by another element, using the services as described in clause 11.5.2.3.
11.5.2.9 Parent-child relationships	Software: Supports	Software: The ICT software provides a user interface that makes the relationship between a user interface element and any parent or children

		elements programmatically determinable by assistive technologies.
11.5.2.10 Text	Software: Supports	Software: The ICT renders text available to assistive technologies including information about the text attributes and the boundary (where the text starts and ends).
11.5.2.11 List of available actions	Software: Supports	Software: The ICT has a user interface that provides a list of actions that can be executed by the user. This list of actions is programmatically determinable by assistive technologies.
11.5.2.12 Execution of available actions	Software: Supports	Software: The ICT has a user interface that provides a list of actions that can be executed by the user. This list of actions is programmatically determinable and executable by assistive technologies.
11.5.2.13 Tracking of focus and selection attributes	Software: Supports	Software: The ICT has a user interface that allows for text editing and it provides mechanisms to track focus, text insertion points, selection attributes and it is programmatically determinable by assistive technologies.
11.5.2.14 Modification of focus and selection attributes	Software: Supports	Software: For user interface elements that can receive focus, where the focus can be modified by a user, and enable text editing by the user without the use of assistive technology, the focus can be programmatically modified by assistive technologies.
11.5.2.15 Change notification	Software: Supports	Software: The software provides programmatically determinable notices of changes for elements, structure and

		actions when changes happen within the software itself.
11.5.2.16 Modifications of states and properties	Software: Supports	Software: "The ICT does not have a user interface, or The ICT does not have user interface elements that can be modified by the user without the use of assistive technology, or The ICT security requirements do not permit modification of user interface elements."
11.5.2.17 Modifications of values and text	Software: Supports	Software: The values of user interface elements, whose values can be modified by a user without the use of assistive technology, can be modified by assistive technologies using the input methods of the platform as well as text of user interface elements.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Software: Not Applicable	Software: There are no platform features that are defined in the platform documentation as accessibility features intended for users.
11.6.2 No disruption of accessibility features	Software: Not Applicable	Software: There are no platform features that are defined in the platform documentation as accessibility features intended for users.
11.7 User preferences	Software: Supports	Software: The application allows users to set or modify color, contrast, font type and size, and focus cursor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Software: Not Applicable	Software: The application is not an authoring tool.

11.8.3 Preservation of accessibility information in transformations	Software: Not Applicable	Software: The application is not an authoring tool.
11.8.4 Repair assistance	Software: Not Applicable	Software: The application is not an authoring tool.
11.8.5 Templates	Software: Not Applicable	Software: The application is not an authoring tool.

Clause [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Software: Not Applicable	Software: Documentation is not provided for the application.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Software: Not Applicable	Software: Support services are not provided for the application.
12.2.3 Effective communication	Software: Not Applicable	Software: Support services are not provided for the application.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

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