



Okta and RingCentral: One Secure Connection, No Headaches

The nature of workforce communication has changed. No longer do businesses rely on deskbound employees communicating in a single centralized location. Increasingly, companies work with remote and on-the-go employees and networks of contractors and partners all along their supply chain—all of whom need to communicate seamlessly, presenting a unified face to customers. A cloud-based phone system enables such communication, letting your company's employees and partners securely communicate with customers from wherever they are.

Okta, the leading IDaaS provider, now integrates with RingCentral to make it easier to safely and reliably connect your team and your customers. With Okta and RingCentral, you get one cloud-based phone system, one secure connection, and zero headaches. Additionally, RingCentral has embedded Okta functionality directly into the platform; customers of RingCentral can create, configure, and use an Okta org without leaving the RingCentral administrative interface.

How Okta and RingCentral work together

Together, RingCentral and the Okta Identity Cloud provide:



- Enterprise single sign-on (SSO)



- Multi-factor authentication



- Automated user provisioning, profile updates, and deprovisioning



- A streamlined and intuitive management experience



- Out-of-the-box support for multiple domains and forests

The integration flow between Okta and RingCentral is simple. Just click the “Get Okta” button from the RingCentral admin Active Directory interface, and Okta automatically creates a production-ready Okta instance you can tailor for your environment.

A simple agent connects Okta to Active Directory, giving Okta access to your users and groups. Simply assigning a user or group to RingCentral from within Okta will also provision that user into RingCentral directly. If a Group is assigned to RingCentral from within Okta, any members of that group will automatically be provisioned to RingCentral, making the user management process completely automated.

When users are created in RingCentral, they’re assigned a unique phone number. That phone number (and, if configured, an extension) can then be pulled back into Okta for use in other connected applications, and can be written back into the Active Directory, allowing on-premise applications or usage models to see it.

Do More with Okta and RingCentral

Okta integrated with RingCentral:



- **Makes onboarding seamless—**
Create a new user in Active Directory or your HR system and they’ll be provisioned in RingCentral and assigned a phone number.



- **Keeps phone numbers up-to-date—**
When a user is given a phone number and extension in RingCentral, Okta automatically updates your HR system, Active Directory, and any other apps you specify with that number as well, so you don’t have to.



- **Makes your desk phone number portable—**Okta automatically deploys RingCentral to mobile devices, so your team can make and receive all their calls from the desk numbers their customers recognize.

With the combined capabilities of RingCentral and the Okta Identity Cloud, companies can securely scale business communications and ensure that their teams can work safely and securely from anywhere, at any time.

About Okta

Okta is the leading provider of identity for the enterprise. The Okta Identity Cloud connects and protects employees of many of the world’s largest enterprises. It also securely connects enterprises to their partners, suppliers and customers. With deep integrations to over 5,000 apps, the Okta Identity Cloud enables simple and secure access from any device.

Thousands of customers, including Experian, 20th Century Fox, LinkedIn, Flex, News Corp, Dish Networks and Adobe trust Okta to work faster, boost revenue and stay secure. Okta helps customers fulfill their missions faster by making it safe and easy to use the technologies they need to do their most significant work.

For more information, go to <https://okta.com>