



Okta Sub-processors

A list of Sub-processors currently authorized by Okta, Inc. (“Okta”) to process Customer Data and assist Okta with respect to the provision of the applicable Service under the Okta Master Subscription Agreement is set out below:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting	Standard Service – USA EU Cell – Germany, Ireland APAC Cell – Singapore, Australia
Splunk, Inc.	Business analytics	Standard Service – USA EU Cell – Germany, Ireland, UK
salesforce.com, inc.	Service Cloud (Support & Maintenance ticketing process)	USA
Twilio, Inc.	SMS authenticator	USA
S.C. Computer Generated Solutions Romania S.R.L., a subsidiary of Computer Generated Solutions, Inc. (USA)	24x7 customer support team	No data center(s); CGS may access the data center(s) Okta utilizes for Amazon Web Services and salesforce.com while providing support
SendGrid, Inc.	Notifications	USA
AppDynamics, Inc.	Application performance management	USA
TeleSign Corporation	SMS authenticator	USA, Netherlands
Sykes Enterprises, Inc.	24x7 customer support team	No data centers, they simply access our instance of salesforce and AWS. Support team is located in Costa Rica
Snowflake Computing, Inc.	Data Warehousing; Hosting and storage services	USA

Depending on the geographic location of Customer or its Users, and the nature of the Service provided, Okta may also engage one or more of the following Affiliates as Sub-processors to deliver some or all of the Service provided to Customer:

Sub-processor	Entity Type
Okta UK LTD (United Kingdom)	Okta Affiliate

Okta Australia PTY Limited (Australia)	Okta Affiliate
Okta Software Canada, Inc. (Canada)	Okta Affiliate
Okta France SAS (France)	Okta Affiliate
Okta GmbH (Germany)	Okta Affiliate
Okta Identity Netherlands BV (Netherlands)	Okta Affiliate
Okta SG Pte. Ltd. (Singapore)	Okta Affiliate
Okta Japan K.K. (Japan)	Okta Affiliate
Okta Identity Philippines Inc. (Philippines)	Okta Affiliate
Okta Switzerland GmbH (Switzerland)	Okta Affiliate
Okta Identity Korea Limited (South Korea)	Okta Affiliate

How to Subscribe to Receive Notification of Change in Sub-processors:

If you are a current Okta customer with a data processing agreement in place with Okta, you may subscribe to receive notifications of new Sub-processor(s) for each applicable Okta Service before Okta authorizes any new Sub-processor(s) to process personal data in connection with the provision of the applicable Service.

You can subscribe to receive email notifications for changes to Okta Sub-processors by emailing the following information to subprocessors@okta.com:

- Customer Name
- Customer Address
- Executed copy of the Customer-Okta data processing addendum

To edit your email notification information, please re-submit a request to subprocessors@okta.com with the subject title “Change in Contact Information” to Okta.

Right to Object to New Sub-processor:

A customer with a data processing agreement in place with Okta may object to Okta’s use of a new Sub-processor by notifying Okta promptly in writing within ten (10) business days after receipt of Okta’s notice in accordance with the mechanism set out above. If you object to a new Sub-processor, and that objection is not unreasonable, Okta will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable Service to avoid processing of personal data by the objected-to new Sub-processor without unreasonably burdening you. If Okta is unable to make available such change within a reasonable time, which shall not exceed thirty (30) days, you may terminate the applicable Order Form(s) with respect only to those Service(s) which cannot be provided by Okta without the use of the objected-to new Sub-processor by providing written notice to Okta at:

Okta, Inc.
100 First Street, Sixth Floor
San Francisco, California 94105 USA
Attn: Legal Department