

ORDER FORM SUPPLEMENT FOR GOVERNMENT COMMUNITY CLOUD (Formerly "Federal Community Cloud")

This Order Form Supplement for the Government Community Cloud governs your acquisition and use of subscriptions to the Government Community Cloud (formerly "Federal Community Cloud") as it may appear on certain order forms. By executing an Order Form that references this Order Form Supplement or otherwise accepting it, you (hereafter "Customer" or "you") agree to the terms of this Order Form Supplement.

- 1. <u>Eligibility Requirements and Certification</u>. Customer certifies that it meets one of the following eligibility requirements for using the Government Community Cloud: Customer is either (1) a U.S. government entity (federal, state, or local), or (2) a government contractor using the Government Community Cloud for the fulfillment of a U.S. government contract (federal, state, or local).
- 2. <u>Okta's Authorizations.</u> A current list of Okta's authorizations to operate for the Government Community Cloud is set forth in the Documentation for Government Community Cloud available at https://www.okta.com/trustandcompliance/.
- 3. <u>Classified Data Restrictions</u>. Customer shall not provide any classified data to Okta, and the Government Community Cloud may not be used to process or store classified data. Customer will be responsible for all sanitization costs incurred by Okta if Customer introduces classified data into the Government Community Cloud or any other Okta systems. CUSTOMER'S LIABILITY FOR ANY COSTS RELATING TO SUCH SANITIZATION OR THIRD PARTY CLAIMS AGAINST OKTA RELATING TO OKTA'S POSSESSION, STORAGE, OR PROCESSING OF CLASSIFIED DATA PROVIDED BY CUSTOMER OR ITS USERS TO OKTA ARE EXEMPT FROM ANY LIMITATIONS OF LIABILITY SET FORTH IN THE AGREEMENT.
- 4. <u>Transition Coordination</u>. Customer acknowledges and agrees that, upon prior written notification from Okta (email being sufficient), Customer and Okta shall work together in good faith to transition Customer out of the Government Community Cloud environment to another mutually agreed upon Okta environment, which may require planned service downtime. Availability commitments will not apply to such planned service downtime.
- 5. <u>Partner Requirements</u>. If the purchase of the Government Community Cloud hereunder is made by an Okta Partner for resale to an end Customer, then such Okta Partner represents and warrants that its end Customer has agreed to Sections 1, 2, 3, and 4 above.