Okta Certified Professional Maintenance Exam

The Okta Certified Professional Maintenance Exam is an on-demand, unproctored, open book exam. This exam is intended for individuals who hold the Okta Certified Professional certification, do not intend and have no need to pursue the Okta Certified Administrator certification, but must ensure their Okta Certified Professional certification remains current.

- **Number of Questions**: This exam consists of 12 questions covering a list of topics outlined below.
- **Time Limit**: The total amount of time allotted to complete this exam is 45 minutes.
- **Passing Score**: Okta does not provide passing scores; however, at the completion of the exam, a Pass/Fail decision will be provided.
- **Retake Policy**: The normal Okta certification retake policy outlined in the Certification Program Handbook does **NOT** apply to this maintenance exam. In addition, for this maintenance exam, in particular, exam takers will have a second shot. What this means is that you will be allowed to sit the exam twice for a one-time fee of 100 USD. If you pass this exam, you will not be allowed to retake it. However, if you fail this exam, you can retake it for a second time at no cost to you. If you fail for a second time, you will need to pay 100 USD to retake this exam for the third time. You get a free retake after every paid failed attempt.

Topics Covered on the Exam

Section	Objective	Task(s)	Link(s) to Related Documentation
User Lifecycle Management - Level I	Access Request Workflow for App Self-Service	• Demonstrate understanding of how Access Request Workflow for App Self-Service works	• Access Request Workflow
	Configuring App Approval Workflow	• Demonstrate knowledge of the App Approval Workflow	• Configure App Approval Workflow
	Admin Role Behavior Changes	• Demonstrate understanding of admin role behavioral changes	• The Super Admin Role
Security - Level I	Multifactor Authentication	• Demonstrate knowledge of the benefits of U2F as a multi-factor authentication factor	• Web Authentication (FIDO2)
	Group Membership Rules Limit Increase	• Demonstrate knowledge of the benefits of the increase in the limit of Group Membership Rule	• Create Group Rules

	Voice Call as an MFA Factor	● Demonstrate knowledge of the process to configure Voice Call as a factor	● [Multifactor Authentication](#)
	Passing Username to Target Orgs	● Demonstrate understanding of the identity provider discovery flow	● [Identity Provider Discovery](#)
	Location-based network zones	● Demonstrate knowledge of the use of location-based network zones	● [Define Geolocation for a Dynamic Zone](#)

Register for your exam with the [Okta Certification Credential Manager](#) now!

Troubleshooting Your Unproctored Certification Maintenance Exam
In the very rare event that your exam freezes or stops loading, kindly **Refresh** your **Browser Window** to correct the problem and resume your exam. Please note, refreshing your exam browser window will take you back to the **Introductions Screen** of the exam. However, all of your answers are retained, so once you click the **Take Exam** button again, your exam will resume where you left off. You will not lose any of your previous responses.