



OKTA, INC.

CUSTOM DOMAINS WITH OKTA-MANAGED CERTIFICATES TERMS OF SERVICE

The following terms apply if Customer uses the Custom Domains with Okta-Managed Certificates feature (“**Certificate Management**”). Certificate Management is designed to allow Customer to request and manage website encryption certificates (“**Certificate(s)**”) through third party certificate authorities (“**Certificate Authority(ies)**”), such as Let’s Encrypt Certificates via the Internet Security Research Group (“**ISRG**”). Certificate Management is provided by Okta and any Certificate Authority (including ISRG) operating in connection with this is a Non-Okta Application. Terms not defined herein have the meaning stated in the Agreement.

Customer understands and agrees that Certificate Authorities (including ISRG) may, at any time and without notice, restrict, interrupt or prevent use of the feature or require Okta to do any of the foregoing, without entitling Customer to any refund, credit or other compensation from Okta or any third party (including, but not limited to, Certificate Authorities or Customer’s network connectivity provider).

Customer further understands and agrees that its use of Certificate Management must comply with the following warranties:

- It is the legitimate registrant of the Internet domain that is, or is going to be, the subject of its Certificate, or that Customer is the duly authorized agent of such registrant.
- It did not obtain control of such domain name as the result of a seizure of such domain name, or such domain name had no ongoing lawful uses at the time of such seizure.
- All information in Customer’s Certificate regarding Customer or its domain name is accurate, current, reliable, complete, and not misleading. All information Customer has provided and will provide to Okta and Certificate Authorities is accurate, current, complete, reliable, and not misleading.
- Customer will immediately notify Okta if Customer becomes aware of any inaccuracies, errors, defects, or other problems with its Certificate.
- Customer agrees it will promptly cease using its Certificate (i) if any information in its Certificate is, or becomes, misleading, incorrect or inaccurate, or (ii) upon the revocation or expiration of its Certificate.
- If at any time Customer no longer controls the Internet domain names associated with any of its Certificates or if any of the warranties above are no longer true with respect to any of Customer’s Certificates in any other way, Customer will immediately request through Okta to revoke the affected Certificates.
- Customer will install its Certificate only on servers that are accessible at the subjectAltName(s) listed in its Certificate, and that it will use its Certificate solely in compliance with all applicable laws and solely in accordance with this Agreement. Customer’s Certificate will remain the property of the relevant Certificate Authority, subject to its right to use it as set forth herein.
- Neither Okta nor any Certificate Authority are responsible for any legal or other consequences that result from or are associated with the use of Customer’s Certificate. Customer agrees that it will not use its Certificate for any purpose requiring fail-safe performance, such as the operation of public utilities or power facilities, air traffic control or navigation systems, weapons systems, or any other systems, the failure of which would reasonably be expected to lead to bodily injury, death or property damage.

Customer understands that:

- The contents of Customer’s Certificates will be based on the information Customer submits to the Okta Service.
- If Okta or the Certificate Authority is unable to confirm Customer’s identity or authorization, Customer’s request may be denied.
- Okta or the Certificate Authority may refuse to grant Customer’s request for a Certificate, including for any lawful reason stated or not stated in this Agreement.
- Okta and the Certificate Authority may use technical methods and protocols to verify that Customer has control over the subject Internet domain. This verification is done to assist the Certificate Authority in determining whether to issue a Certificate and is not a service being performed for Customer’s benefit or on Customer’s behalf.
- Customer may reproduce and distribute its Certificate on a non-exclusive and royalty-free basis, provided that it is reproduced and distributed in full and in compliance with these terms and any relevant Certificate Authority terms.



The parties agree that the terms herein will apply to the parties only to the extent consistent with applicable U.S. Federal law.

Customer's use of Certificate Management must comply with the then-current terms of the Certificate Authority as noted below:

- ISRG: Let's Encrypt Subscriber Agreement <https://letsencrypt.org/repository/> (including any relevant government contracting amendments applicable to Customer)