okta

NOTICES & LICENSE INFORMATION

(last updated February 7, 2022)

Purpose of this Documentation

Okta is committed to communicating transparently with its customers and their users about our products and services. This documentation describes features, restrictions, and notices associated with Okta's provision of its online service, as well as associated offline components (including desktop and mobile device applications, and software development kits) that may be made available to customers in connection with their use of Okta's online service. Customers' order forms may contain additional terms that apply to customers' use of Okta's products and services.

Covered Services

This documentation is applicable to products and services made available by Okta, Inc. and its affiliates ("Okta"), including any products and services branded as 'Auth0.' This documentation does not modify Okta's obligations with respect to Customer Data, as defined in Okta's Master Subscription Agreement, which is posted at https://www.okta.com/agreements .

Message Compliance

Okta's products and services may not be used to generate, send, or otherwise facilitate transmission of messages to third parties (collectively, "Messages") that are unsolicited. Customers shall be solely responsible for the creation, initiation and sending of Messages, including without limitation, complying with any laws, regulations, or rules applicable to the sending of Messages (including obtaining consent to send such Messages) and for the content of Messages. Okta's products and services may be used to send Messages only to recipients who have given the applicable customer permission to send such Messages, in accordance with any applicable legal requirements for obtaining such permission, or, for email messages governed by the U.S. CAN-SPAM Act, where the Message(s) can be categorized as a "transactional or relationship message" as contemplated by the U.S. CAN-SPAM Act. Customers shall be solely responsible for complying with the U.S. CAN-SPAM Act to the extent that it applies to their use of Okta's products and services.

Usage Data

Okta owns the data derived from the usage of its products and services, including data regarding service configurations and applications utilized in connection with the hosted service, support data, operational data, log data and the performance results for the hosted service ("Usage Data"). Okta may use Usage Data for various legitimate purposes, such as to analyze application usage trends, combat fraud and cyber-attacks, and improve service and product functionality. Okta may disclose Usage Data to third parties, and when doing so, will adhere to its applicable confidentiality obligations. Okta may share Usage Data on an aggregated basis, in the normal course of its business; for example, Okta may share information publicly to show trends about the general use of the hosted service. For clarity, Usage Data does not include Customer Data, as that term is defined in Okta's Master Subscription Agreement, which is posted at https://www.okta.com/agreements . Okta employs safeguards to protect Usage Data in accordance with applicable law.

Third Party Notice Files

Okta provides information and disclosures from its third-party software providers and licensors, with respect to distributed, associated offline components that are made available to customers in connection with their use of Okta's products and services. Such notice files are posted at https://www.okta.com/trustandcompliance/ .