Okta

Okta Sub-processors

A list of Sub-processors currently authorized by Okta, Inc. ("Okta") to process Customer Data on behalf of Customer and assist Okta with respect to the provision of the applicable Service under the Okta Master Subscription Agreement is set out below:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting and cloud infrastructure	Standard Service – USA EU Cell – Germany, Ireland APAC Cell – Singapore, Australia Japan Cell – Japan
Splunk, Inc.	Business analytics	Standard Service – USA EU Cell – Germany, Ireland, United Kingdom
salesforce.com, inc.	Support and maintenance ticketing process	USA
Twilio, Inc.	SMS authenticator	USA
S.C. Computer Generated Solutions Romania S.R.L., a subsidiary of Computer Generated Solutions, Inc. (USA)	24x7 customer support team	No data centers; CGS may access the data center(s) Okta utilizes for Amazon Web Services and salesforce.com while providing support. Support team is located in Romania
SendGrid, Inc.	Notifications	USA
AppDynamics, Inc.	Application performance management	USA
TeleSign Corporation	SMS authenticator	USA, Netherlands
Snowflake Computing, Inc.	Data warehouse services	USA, Germany, Australia

The following Sub-processors are authorized by Okta to process Customer Data on behalf of Customer and assist Okta with respect to the provision of Access Governance, which is made available to Customer as part of Okta Identity Governance:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Google, Inc.	Hosting and cloud infrastructure	USA
MongoDB, Inc.	Hosting and cloud infrastructure	USA
DataDog, Inc.	Business analytics	USA
Mailgun Technologies, Inc.	Email notifications	USA

The following Sub-processors are authorized by Okta to process Customer Data and assist Okta with respect to the Auth0 Platform:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting and cloud infrastructure	During deployment, Customer may select from the following regions: USA, Canada, Brazil, Germany, Ireland, United Kingdom, France, Sweden, South Africa, Bahrain, India, Japan, South Korea, Singapore, Australia, Indonesia
Microsoft, Inc.	Hosting and cloud infrastructure	During deployment, Customer may select from the following regions: USA, Canada, Brazil, Ireland, Netherlands, United Kingdom, France, Switzerland, Norway, Germany, Sweden, South Africa, United Arab Emirates, India, Singapore, South Korea, Australia, Japan
saleforce.com, inc.	Support and maintenance ticketing process	USA
Snowflake Computing, Inc.	Data warehouse services	Germany
MongoDB, Inc.	Managed database services	The data center location corresponds to the region selected by Customer for AWS: USA, Canada, Brazil, Germany, Ireland, United Kingdom, France, Sweden, South Africa, Bahrain, India, Japan, South Korea, Singapore, Australia, Indonesia The data center location corresponds to the region selected by Customer for Microsoft:

		USA, Canada, Brazil, Ireland, Netherlands, United Kingdom, France, Switzerland, Norway, Germany, Sweden, South Africa, United Arab Emirates, India, Singapore, South Korea, Australia, Japan
Aiven Ltd.	Managed database services	The data center location corresponds to the region selected by Customer for AWS: USA, Canada, Brazil, Germany, Ireland, United Kingdom, France, Sweden, South Africa, Bahrain, India, Japan, South Korea, Singapore, Australia, Indonesia The data center shall be based on the region selected by Customer for Microsoft: USA, Canada, Brazil, Ireland, Netherlands, United Kingdom, France, Switzerland, Norway, Germany, Sweden, South Africa, United Arab Emirates, India, Singapore, South Korea, Australia, Japan
Cloudflare, Inc.	Content delivery network and distributed-denial-of-service attack prevention services	USA

Depending on the geographic location of Customer or its Users, and the nature of the Service provided, Okta may also engage one or more of the following Affiliates as Sub-processors to deliver some or all of the Service provided to Customer:

Sub-processor	Entity Type
Okta UK LTD (United Kingdom)	Okta Affiliate
Okta Australia PTY Limited (Australia)	Okta Affiliate
Okta Software Canada, Inc. (Canada)	Okta Affiliate

Okta France SAS (France)	Okta Affiliate
Okta GmbH (Germany)	Okta Affiliate
Okta Identity Netherlands BV (Netherlands)	Okta Affiliate
Okta SG Pte. Ltd. (Singapore)	Okta Affiliate
Okta Japan K.K. (Japan)	Okta Affiliate
Okta Identity Philippines Inc. (Philippines)	Okta Affiliate
Okta Switzerland GmbH (Switzerland)	Okta Affiliate
Okta Identity Korea Limited (South Korea)	Okta Affiliate
Okta Identity Ireland Limited	Okta Affiliate
SaaSure Sweden AB	Okta Affiliate
Auth0 Argentina S.A.	Okta Affiliate
Auth0 K.K.	Okta Affiliate
Auth0 Ltd.	Okta Affiliate

How to Subscribe to Receive Notification of Change in Sub-processors:

If you are a current Okta customer with a data processing agreement in place with Okta, you may subscribe to receive notifications of new Sub-processor(s) for each applicable Okta Service before Okta authorizes any new Sub-processor(s) to process personal data in connection with the provision of the applicable Service.

You can subscribe to receive email notifications for changes to Okta Sub-processors by emailing the following information to subprocessors@okta.com:

- Customer Name
- Customer Address
- Executed copy of the Customer-Okta data processing addendum

To edit your email notification information, please re-submit a request to subprocessors@okta.com with the subject title "Change in Contact Information" to Okta.

Right to Object to New Sub-processor:

A customer with a data processing agreement in place with Okta may object to Okta's use of a new Sub-processor by notifying Okta promptly in writing within ten (10) business days after receipt of Okta's notice in accordance with the mechanism set out above. If you object to a new Sub-processor, and that objection is not unreasonable, Okta will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable Service to avoid processing of personal data by the objected-to new Sub-processor without unreasonably burdening you. If Okta is unable to make available such change within a reasonable time, which shall not exceed thirty (30) days, you may terminate the applicable Order Form(s) with respect only to the Service(s) which cannot be provided by Okta without the use of the objected-to new Sub-processor by providing written notice to Okta at:

Okta, Inc.

100 First Street, Sixth Floor

San Francisco, California 94105 USA

Attn: Legal Department