SECURITY & PRIVACY DOCUMENTATION FOR OKTA ACCESS GATEWAY

(last updated December 23, 2022)

Okta's Commitment to Security & Privacy

Okta is committed to achieving and preserving the trust of our customers, by providing a comprehensive security and privacy program that carefully considers data protection matters across our suite of products and services.

This documentation describes the security-related and privacy-related practices that Okta follows for the on-premise Okta Access Gateway software product and software updates or modifications ("Updates") to the foregoing (collectively, the "Software").

- Okta has commissioned a third-party review of the Software's code base, to verify the identity of third-party (including open source) components that are included in the Software. Okta commissions third-party reviews from time to time, as necessary in its discretion, to perform additional reviews of the Software's code base, if and to the extent that the Software is updated.

- If Okta elects to make any Updates available to customers, it may use a third-party platform provider, such as Amazon Web Services, to assist in doing so.

- Prior to being distributed or otherwise made available to customers, any Updates will be scanned to identify and remediate the Open Web Application Security Project's top ten application vulnerabilities, to the extent applicable to the Software. As of the drafting date of this document, those application vulnerabilities include: injection, broken authentication, sensitive data exposure, XML External Entities, broken access control, security misconfigurations, cross-site scripting, insecure deserialization, using components with known vulnerabilities, and insufficient logging and monitoring.

- Okta will perform penetration testing of the Software at least once annually.

Free Trials. Free Trials may employ lesser or different privacy and security measures than those present in the Service. Customers should not use Free Trials to process personal data contained within Customer Data or other data that is subject to legal or regulatory compliance requirements.

Supplemental Provisions Regarding the California Consumer Privacy Act ("CCPA"). Okta processes the data derived from the usage of its products and services, including data regarding service configurations and applications utilized in connection with the hosted service, support data, operational data, log data and the performance results for the hosted service ("Usage Data"). Okta may process Usage Data as outlined in the Data Processing Addendum (which is publicly available at https://okta.com/trustandcompliance) and for legitimate business purposes, such as to: (i) analyze application usage trends; (ii) detect, investigate, and combat fraud and cyber-attacks; (iii) detect, investigate, and combat security incidents, and other such deceptive, fraudulent or malicious behavior against Okta or its customers, including taking measures to improve Okta's overall security posture; (iv) improve service and product functionality; (v) retain and employ another service provider or contractor; and (vi) undertake any other specific business purpose authorized by the Customer. Okta may disclose Usage Data publicly and to other entities, and when doing so, will adhere to any applicable confidentiality obligations. Okta may retain, use, and disclose Usage Data in the normal course of business that is (i) deidentified when disclosed; or (ii) disclosed on an aggregated basis; for example, Okta may make available to the public information showing trends about the general use of the hosted service. For clarity, Usage Data does not include Customer Data. For any personal information, as defined under the CCPA, contained within Usage Data and with respect to which Okta acts as a Service Provider (as defined under the CCPA) ("Personal Information"), then the following sections, respectively titled: Definitions, The Parties' Roles, Customer Responsibilities, Processing Purposes, Scope of Processing, Okta's Sub-processors, Liability, GDPR and CCPA Compliance, Customer's Processing Instructions, Personal Data Restrictions, and Deidentified Data of the Data Protection

Addendum ("DPA") shall apply and be interpreted to include Personal Information for such sections. Okta shall permit Customer with the right to take reasonable steps to ensure that Okta uses Personal Information in a manner consistent with its obligations under the CCPA. If Customer receives a consumer request pursuant to the CCPA for Personal Information and requires assistance from Okta, Customer will provide Okta the information necessary for Okta to comply with such request. Notwithstanding the foregoing, Customer expressly authorizes Okta to use such personal information for the legitimate business purposes outlined above and as set forth in the DPA, in accordance with Okta's standard retention policies. Okta owns Usage Data, excluding any Personal Information.

Ancillary Processing for Legitimate Business Purposes, Including Under the CCPA. Okta uses Confidential Information (as defined in the Master Subscription Agreement) and Customer Data for the following legitimate business purposes in accordance with the Master Subscription Agreement that may be incidental to the provision of the Service. These purposes include: (i) billing and account management; (ii) compensation (e.g., aggregate data for the calculation of compensation due to partners); (iii) internal reporting and business modeling related to the services (e.g., forecasting, revenue, capacity planning, product strategy); (iv) preventing and combating fraud, cyberattacks, or cybersecurity incidents that may impact Okta or its Service and related offerings; (v) improving the Service, including for privacy, security, reliability (including crash and error reporting and diagnostics), availability, and accessibility; (vi) in compliance with applicable obligations, such as for financial reporting and compliance, such as audit requirements; and (vii) aggregation, deidentification, or pseudonymization of Customer Data in connection with the foregoing purposes. For clarity, Okta will use Confidential Information and Customer Data in accordance with its confidentiality obligations set forth in the Master Subscription Agreement.