

Further accelerate your time to value with Gold Add-On Services

Your success is our priority.

Dedicated Customer Success Executive

The Dedicated Customer Success Executive (CSE) will focus on helping you further accelerate your time to value with your Okta products. They will advise you on a variety of topics including, strategic planning, change management, and recommended training and best practices. Your Dedicated CSE is a customer advocate and will align resources across the Okta ecosystem to advance your success.

The benefits of a Dedicated CSE include:

- Deep knowledge of your organization, IT strategy, and Identity environment
- Insight into Okta's roadmap, with proactive and joint planning to align Okta capabilities to your business initiatives
- Adoption monitoring and actionable satisfaction metrics to maximize value from your Okta solutions

Contact your Account Executive or email sales@okta.com to learn more.

Mission Critical Support

Mission Critical Support (MCS) provides comprehensive ownership of your entire Technical Support experience with Okta. Discussions will be facilitated across Okta teams to support your needs and solve your questions from start to finish.

The benefits of MCS include:

- In-depth troubleshooting from an Okta technical professional
- Streamlined communication with Okta technical teams
- Rapid resolution of technical issues

"We have an incredibly awesome team in Okta. It has been a total game changer."

Lana Cohen

Director of Product Management, athenahealth

[Read their story](#)

About Okta

Okta is the World's Identity Company. As the leading independent Identity partner, we free everyone to safely use any technology — anywhere, on any device or app. The most trusted brands trust Okta to enable secure access, authentication, and automation. With flexibility and neutrality at the core of our Okta Workforce Identity and Customer Identity Clouds, business leaders and developers can focus on innovation and accelerate digital transformation, thanks to customizable solutions and more than 7,000 pre-built integrations. We're building a world where Identity belongs to you. Learn more at okta.com