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# Okta Lifecycle Management

Enhance productivity and reduce costs by managing provisioning like a pro.

### At a Glance

Okta Lifecycle Management (LCM) is a cloud-first identity lifecycle automation product that increases IT processes efficiency and streamlines access decisions.

It is integrated, has built-in best practices for automation, fricgtionless and intuitive user experience, and extensibility to any application on any device.

Okta Lifecycle Management has extensible preintegrated provisioning to applications, a directory that is built for integration, automated joiner, mover, leaver actions, and out-of-the-box reporting.

#### **Benefits**

#### Improve Organization's Security Posture

Leverage groups and policies to remove manual work and be confident in consistent access based on user attributes.

### Automates Access Decisions and Prevents Errors

New employees get secure access on day one, employees who leave lose access immediately.

## Maintain One Source of Truth for Users and Groups

Eliminates additional user stores. Enables users to be mastered in different sources (e.g. HR systems).

Streamline Auditing and Compliance Reporting

Avoid unnecessary costs of preparing for audits and unforeseen security breaches.

### Why Okta Lifecycle Management?

Today, organizations are tasked with managing access for their extended enterprise, which can include employees, contractors, partners, vendors, and more. Each of these groups of users need reliable access to the applications they need to do their work and have that access revoked once they get assigned to a new role or leave the company.

IT teams often rely on manual, error-prone tools to determine appropriate access levels to provision and deprovision users. These tools tend to leave security gaps and reduce employee productivity, as well as slow down response time to users who move in, out, and within the organization. A new, automated solution is needed to help effectively and securely manage access for the extended workforce.

## Okta's Difference: A Unique Solution for Scaling Organizations

Managing identities becomes difficult when users are spread across multiple directories and HR systems. The complexity grows when it comes time to provide those various users with the right level of access for their first day on the job. Oftentimes, this requires heavy coordination and involvement from the IT team. They need to connect with their HR counterparts to find out the status of users, then properly update access based on ticketing systems, emails, direct messages in their communication tools, or a combination of all of the above. This method requires a lot of resources not to mention the security gaps it can cause due to its manual nature.

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Okta Lifecycle Management is a cloud-based identity lifecycle automation solution that enables customers to consolidate their various identities to a single location while automating onboarding and offboarding activities for their entire workforce. It is uniquely set up to be a single pane of glass for companies to securely manage their extended workforce and keep up productivity for IT admins and end users alike.

### **Example Scenarios**

- HR manages contractors and full time employees in separate users directories. IT teams are able to import the identities and manage all of their access from a single plane.
- 100 contractors are temporarily suspended for 30 days until their contract is renewed. Okta reinstates their original app access when they resume work.
- An employee gives their two-week notice. Okta will auto-remove access to all apps when they become deactivated in 15 days.
- A sales employee transfers to a business development role. Okta grants access to their new team's apps and revokes access from their old team's apps when their job title changes.

### How it Works



Okta Lifecycle Management centralizes and automates lifecycle management across all apps on-premise and in the cloud. Users and their devices get instant access to the applications they need, for not a minute longer than they need, while the IT team saves significant management costs. Lifecycle Management collects all information about a user, including their job title, the groups they belong to, and more from any source of truth including AD, HR, or CRM systems. Most importantly, the directory is lifecycle aware— a user can be staged, activated, suspended, deactivated, and deleted, based on lifecycle state change events.

#### **Key Features and Capabilities**

#### HR-as-a-Source (HRaaS)

Import identities, their attributes and write back to Workday, SuccessFactors, BambooHR, Namely, and Ultipro using an out-of-the-box connector.

#### Anything-as-a-Source (XaaS)

A set of APIs that enables customers to import identities and their attributes from any source of truth.

#### **Okta Integration Network**

The industry's broadest and deepest catalog of rich, SCIM-enabled integrations for sourcing and provisioning.

#### **Prescriptive Lifecycle Orchestration**

Sophisticated control of identities across lifecycle states with automation through rules, policies, and APIs for full customization.

#### **Group Membership Rules**

Based on users attributes (e.g. position/department/ geography), a user can be automatically assigned to a certain group entitling the user to a certain set of apps and entitlements within the app.

#### **On-Prem Provisioning Agent**

The on-premises provisioning feature extends Okta's provisioning capabilities to on-premises web applications and thick applications that run behind corporate firewalls. Can leverage the SCIM 2.0 standard.

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#### About Okta

Okta is the World's Identity Company. As the leading independent Identity partner, we free everyone to safely use any technology anywhere, on any device or app. The most trusted brands trust Okta to enable secure access, authentication, and automation. With flexibility and neutrality at the core of our Okta Workforce Identity and Customer Identity Clouds, business leaders and developers can focus on innovation and accelerate digital transformation, thanks to customizable solutions and more than 7,000 pre-built integrations. We're building a world where Identity belongs to you. Learn more at <u>okta.com</u>.