



Product Release Overview

for Early Access and General Availability in Q4 (Oct - Dec 2023)

Customer Identity Cloud, powered by AuthO Workforce Identity Cloud

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Welcome to the Okta Workforce and Customer Identity Cloud Product Release Overview

Q4 2023

Welcome back to Okta's Quarterly Release Overview! 2023 has come to an end, and we're excited to showcase all of our Q4 innovations from October — December.

Dive into the latest announcement and read about the new capabilities, including Okta Privileged Access, enhancements to Least Privileged Access, heightened security with phishing-resistant capabilities, and powerful integrations to extend Okta Identity processes and modernize user experiences.



Navigating the Overview

The Release Overview has two main sections with the following contents:



- Okta Workforce Identity Cloud overview
- Spotlight
- Feature overviews
- Developer resources
- Learn more



- Okta Customer Identity Cloud overview
- Spotlight
- Feature overviews
- Support updates
- Developer resources
- Learn more

Workforce Identity Cloud

The Okta Workforce Identity Cloud enables customers to deploy an Identity-powered security model, unlock business automation, and modernize IT for their employees, contractors and business partners.

This quarter's new capabilities emphasize our investments to protect our customers' most sensitive users and resources, helping them adhere to the principles of Zero Trust, least privilege access for all resources leveraging a single control plane.

Spotlights

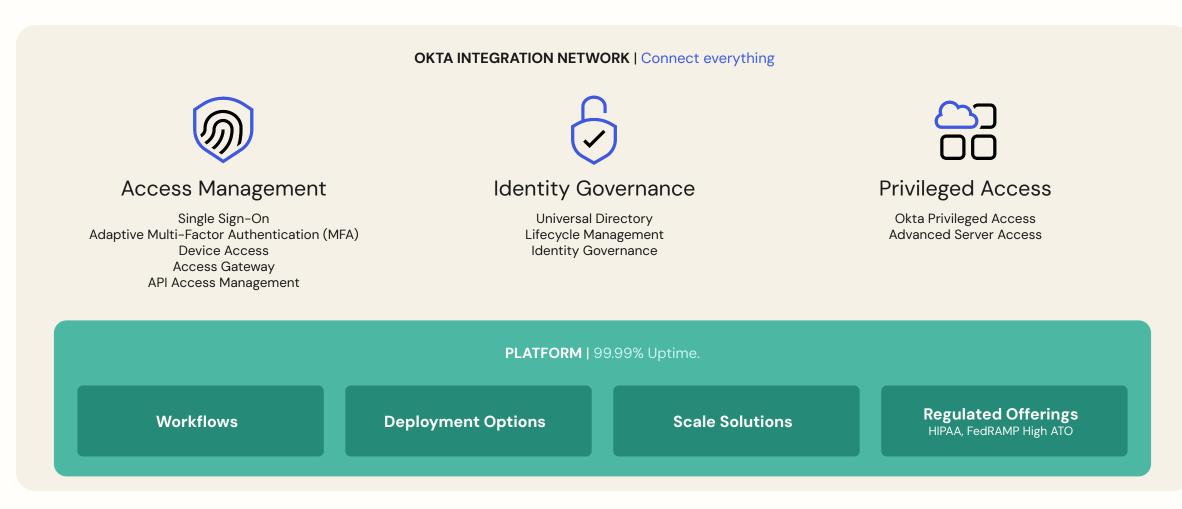
Okta Privileged Access

All features

- Access Management
- 🔘 Identity Governance
- Platform Services
- Privileged Access
- Developer resources

Okta Workforce Identity Cloud

Employees | Contractors | Business Partners



Spotlight: Okta Privileged Access

Least privilege access for your most critical systems.

Available in: Okta Privileged Access

What is it?

Okta Privileged Access provides unified access and governance for privileged resources — whether on-prem or cloud — as well as increased visibility, compliance, and security without compromising user experience.

Customer Challenge:

Organizations of all kinds need to protect their most critical resources with least privilege controls that increase security and help meet regulatory requirements — all without relying on fragmented experiences across disparate tools. This means a boost in security and IT productivity and a newfound agility for workforces who no longer have to navigate multiple end-user experiences.

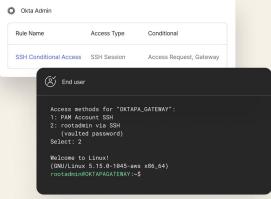
Benefits:

Okta Privileged Access empowers IT and security teams to mitigate the risk of unauthorized access, streamline security operations, and support compliance with regulatory requirements.

Why this matters

- Elevate security infrastructure and helps provide controlled access to critical systems, applications, and data.
- Unlock a single control plane for managing access across all applications, resources, and infrastructure with a unified solution.
- Eliminate the Identity silos that hamper productivity, and drive better security and compliance outcomes.
- Boost IT productivity as admins no longer need to manage manual integrations, and increase agility for workforces who no longer have to navigate multiple end-user experiences.
- Maintain least privilege without relying on fragmented experiences across disparate tools.

How to get it Available with the Okta Privileged Access SKU Customers purchase a quantity of 0 Resource Units which can be used across any mix of supported Resources. At a minimum, customers must have Universal Directory. 🔅 Okta Admin Rule Name Conditional Access Type



Workforce Identity Cloud Capabilities

The Workforce Identity Cloud (WIC) is a unified solution that ensures the right people have access to the right resources — with least standing privileges — at the right time and in the right context, re-assessed continuously. All while delivering an delightful experience for admins and users.

Learn more about our new WIC capabilities released in Q4 2023.

Easily identify the platform each capability is available in:





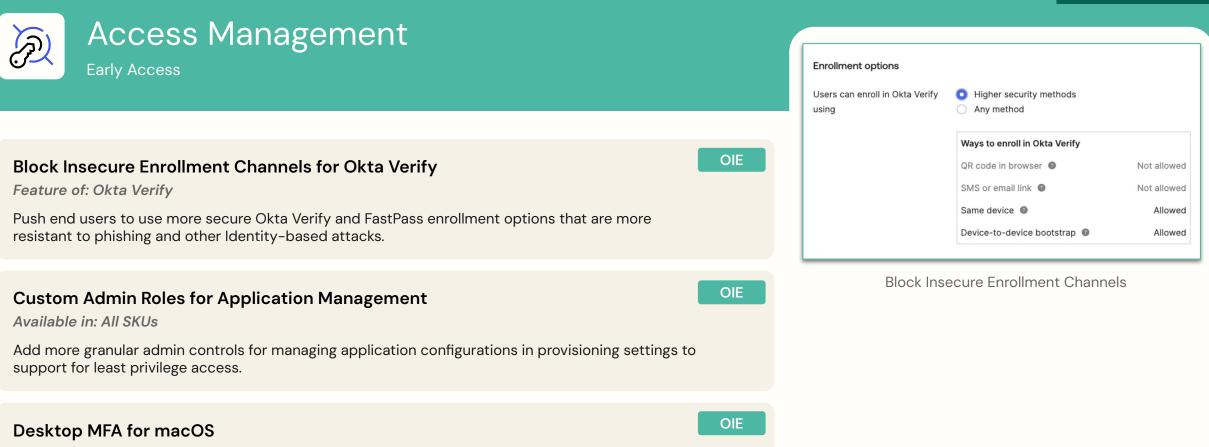
Access Management

experience, which you can use to authenticate users on any website.

General Availability

Desktop MFA for Windows Feature of: Okta Device Access / Available in: Device Access	OIE
Enforce an additional layer of security with MFA on top of a credential login at the desktop unlock screen for Windows.	
Desktop Password Sync for macOS Feature of: Okta Device Access / Available in: Device Access	OIE
Sign in to your macOS local account with your Okta password.	
Sign-in Widget (SIW) Gen 3 Available in: All SKUs	OIE
The Okta Sign-In Widget is a JavaScript library that gives you a fully-featured and customizable sign-in	





Feature of: Okta Device Access / Available in: Device Access

Enforce an additional layer of security with MFA on top of a credential login at the desktop unlock screen for macOS.



Identity Governance

AD Agent Auto-Update

Feature of: Okta Active Directory Agent

Take advantage of the most secure and latest Active Directory Agent capabilities and simplify admin ease of use.

Classic

OIE

Name:								
AD Agents: I	Primary							
Example: if a n	ew versi	on releases of between	9:00 PM	ito-up	date on and	the upcomin	g Frid	ay. (next day)

AD Agent Auto-Update



Platform Services

General Availability

Headless Access to Okta AWS CLI

Enable users to attach the AWS CLI to other headless processes, such as your CI/CD pipeline. It can also be aligned to best practices for secrets management so only certain apps and operators can access its credentials. It also allows interactive and programmatic sessions to coexist with proper authorization.

Interactive Reports

Classic OIE

OIE

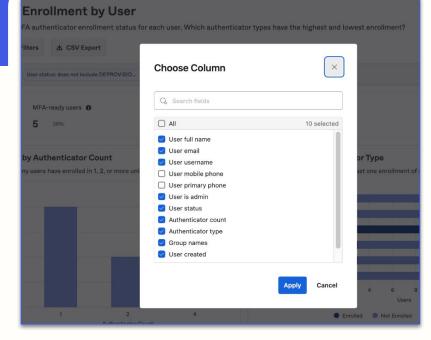
Classic

Leverage five new Admin Console reports to better understand users, groups, application assignments, and MFA enrollment for improved visibility and flexible filters to understand and analyze key Universal Directory objects.

Product Offers (Lifecycle Management)	Classic	01

Available in: Lifecycle Management

Trial Okta Lifecycle Management in your production or preview org for 30 days. Eligible customers can access the product offer via a notification on their admin dashboard.



Interactive Reports



Platform Services

General Availability

Revamped Permissions UI

Improve the user experience for admin role creation for a scalable UI to accommodate new granular permissions and better layout to help super admins understand what permissions may be needed for a specific job to be done.

OIE Self-Service Upgrade Tooling

Upgrade from Okta Classic to Okta Identity Engine (OIE) on your own time, with zero downtime. With this tooling, you can self-remediate nearly all actions required for an upgrade, and schedule the upgrade at a time that is convenient.



Classic

Classic

OIE

Self-Service Upgrade to Okta Identity Engine

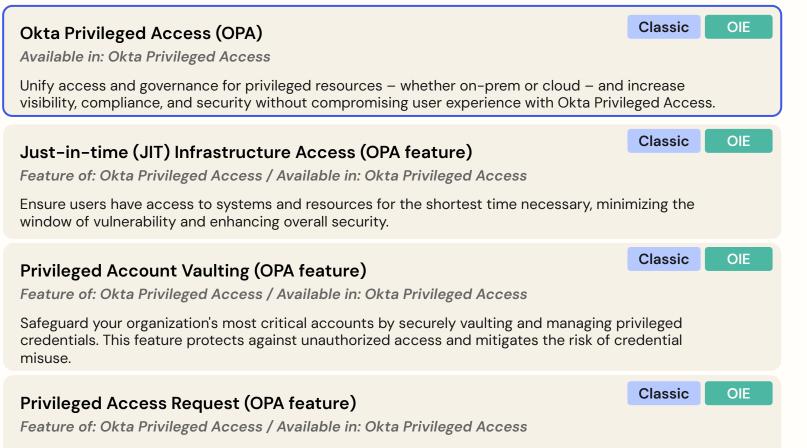
With self-service upgrade, you can check eligibility and schedule upgrade at your desired time. The upgrade is free, automatic, and zero down-time.

f you have any questions, please reach out to your Okta account representative or contact support \square .

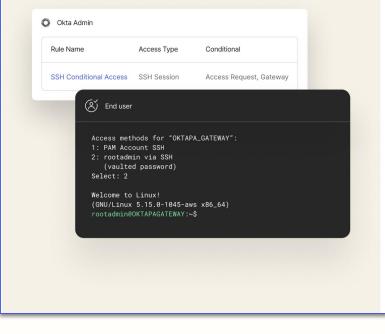
Schedule upgrade View OIE self-service resources

OIE Self-service upgrade tooling





Empower your team with the ability to request and obtain privileged access swiftly and securely. Our streamlined process ensures that access is granted only when needed, reducing the risk of unauthorized usage.



Just-in-time Infrastructure Access (OPA feature)

ANNIA MARK



Transactional MFA (OPA feature) Classic OIE Feature of: Okta Privileged Access / Available in: Okta Privileged Access Increase control over authentication requirements to privileged resources through flexible policies.	Name
Session Recording (OPA feature)ClassicOEFeature of: Okta Privileged Access / Available in: Okta Privileged AccessOEKeep a watchful eye on all privileged sessions with our session recording feature. Detailed logs and recordings provide visibility into user activities, aiding in forensic analysis and compliance requirements.OE	Dps-5
Secrets Management (OPA feature)ClassicOIEFeature of: Okta Privileged Access / Available in: Okta Privileged Access	

Securely store and manage sensitive information such as API keys, passwords, and encryption keys. Our secrets vaulting safeguards critical data from unauthorized access.

Name	Res	ource group	
ិ Collab-See	crets IT E	Dept	
Dps-Secre	ets OP:	S Dept	
	End user aaron@atko:~\$ sf	t secrets l	ist
	NAME		RESOURCE GROUP
	Collab-Secrets Ops-Secrets	Folder Folder	IT Dept OPS Dept

Secrets Management (OPA feature)

Developer Resources

Workforce Identity Cloud

Build, integrate, and ship Identity and Access Management experiences that your users will love. Get the latest release updates, curated guides, and community feedback on your builds.

Resources

Developer Blog: https://developer.okta.com/blog/

Languages and SDKs: <u>https://developer.okta.com/code/</u>

Getting Started guides: https://developer.okta.com/docs/guides/

Release Notes: https://developer.okta.com/docs/release-notes/

Okta Developer Community Forum: https://devforum.okta.com/

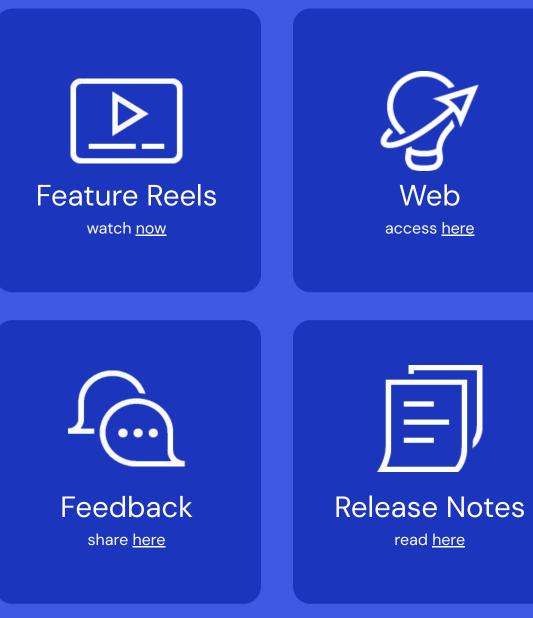
Okta Community Toolkit and app showcase: <u>https://toolkit.okta.com/apps/</u>

OktaDev YouTube channel: https://www.youtube.com/c/oktadev

Architecture Center:

https://help.okta.com/en/programs/arch/content/topics/a rch/architecture-center.htm **Resources and Feedback**

Learn More and Tell Us What You Think





Okta Customer Identity Cloud

Okta Customer Identity Cloud, powered by AuthO, enables secure and seamless digital experiences that businesses and customers expect.

This quarter's new capabilities enables businesses and developers to move fast, innovate, and deliver — without compromising on security and privacy.

Spotlights

Organizations Password Reset Action Post-Login Action

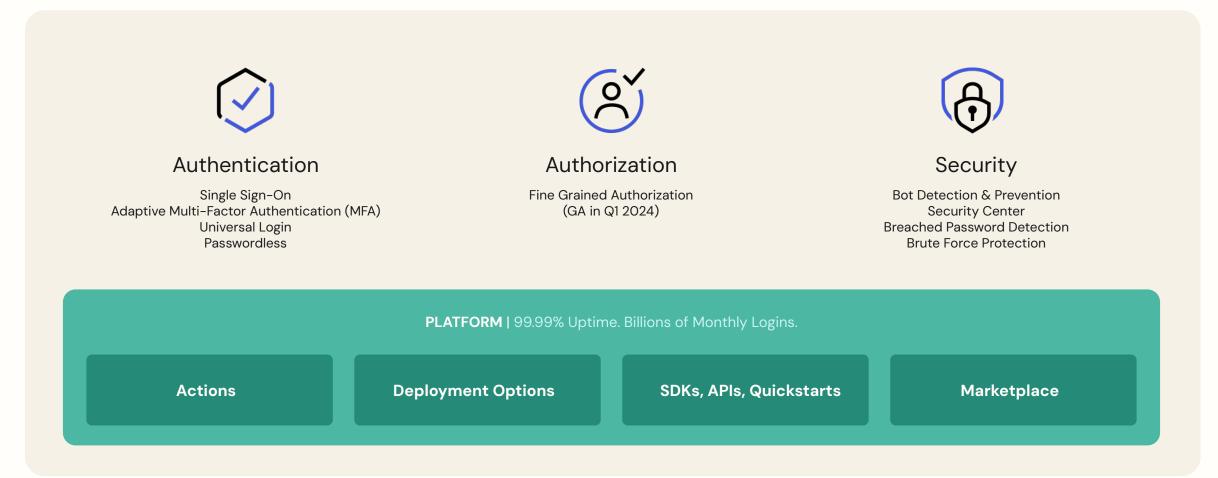
All features

- Authentication
- Authentication SaaS Apps
- (Authorization
- 🚯 Security
- Developer Experience

Developer resources

Okta Customer Identity Cloud

Consumer Apps | SaaS Apps | Developers



Authentication - SaaS Apps General Availability

Spotlight: Organizations

Allow your business customers to securely manage and customize how their end-users access apps

Available in: All B2B and Enterprise Plans

What is it?

Organizations is a feature designed to enable our business-to-business customers to better manage their partners and customers, enabling them to customize how end-users access their applications.

Customer Challenge:

As a business grows, their customer base becomes larger and more diverse. The ability to seamlessly manage multiple organizations, while improving efficiencies and maintaining growth, becomes even more critical.

Benefits:

- **Unlimited** Organizations and Organization Members on Private Cloud deployments
- Kick off Organization Login flows with Organization Names in addition to IDs
- Fetch Organization Members along with their RBAC Roles for building multi-tenant administration dashboards into your SaaS apps

Why this matters

Customer Identity Cloud supports over 4 million Organizations in a single cloud today and can scale to hundreds of thousands of their B2B customers.

The sky's the limit:

In fact, now you can manage and customize Identity workflows for as many business customers as you want with the same performance and reliability that is expected from Okta.

How to get it

Learn more: <u>https://authO.com/organizations</u>





Spotlight: Password Reset Action

Supporting MFA in the password reset flow

Available in: Professional and Enterprise plans

What is it?

The Password Reset/Post-Challenge Action is a new extensibility point for the Universal Login that enables organizations to introduce MFA to the password reset flow.

Customer Challenge:

Password reset is a common attack vector bad actors will exploit to compromise user accounts. As a result, having greater assurance in the password reset flow is important to verify legitimate users from bad actors.

Benefits:

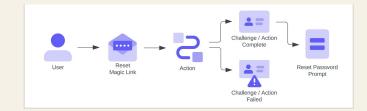
- Enforce and specify a second factor needed to complete the password reset flow
- Redirect users to a third-party service for MFA or Identity proofing
- Introduce logic to block users from resetting their password

Why this matters

Introducing a secondary factor in the password reset flow helps businesses protect their end users against account takeovers at a critical point in the account recovery process.

How to get it

To learn more, check out our documentation page: <u>https://auth0.com/docs/customize/actions/flows-an</u> <u>d-triggers/password-reset</u>



Spotlight: Post-Login Action

Define the secondary factors presented to end users when they have multiple factors enrolled

Available in: Professional and Enterprise plans

What is it?

The Post-Login Action is a new extensibility point for the Universal Login that enables organizations to define the specific secondary factors presented to their end users.

Customer Challenge:

Businesses that deploy MFA want greater control over the experience. Currently, we default to the factor with the highest level of security.

Benefits:

- Define secondary factors presented to end users based on contextual signals such as user, app, or organization attributes
- Align with your businesses security policies

Why this matters

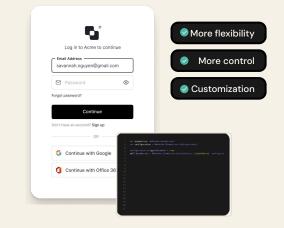
MFA is an important security measure used to ensure trust with end users. However, it should not compromise the digital experience.

By having greater flexibility over the MFA experience, businesses can design an authentication flow that makes sense for their end users and is in line with their organization's security policies.

How to get it

To learn more, check out our documentation page: <u>https://auth0.com/docs/secure/multi-factor-authen</u>tication/customize-mfa-selection-nul

And to get started with custom Actions for common use cases, you can explore our Actions Templates: <u>https://auth0.com/docs/customize/actions/actions-</u> templates





Customer Identity Cloud Capabilities

Okta Customer Identity Cloud (CIC) is dedicated to ensuring that security comes first when it comes to providing seamless digital experiences. CIC enables organizations to take advantage of technologies that accelerate growth and provides tools to help teams successfully navigate the ever–evolving security landscape, while seamlessly protecting customer and business data.



okta



Actions now has Account Linking

Feature of: Actions/ Available in: All Plans

Authenticate from any of their accounts and still be recognized by your app and associated with the same user profile.

Guardian App Adds 40+ Languages for Localization

Feature of: MFA/ Available in: Enterprise MFA, Adaptive MFA

Supports all 40+ languages to match the entire Universal Login localization language set.

Improved API Support for Language-Specific MFA Enrollment Tickets

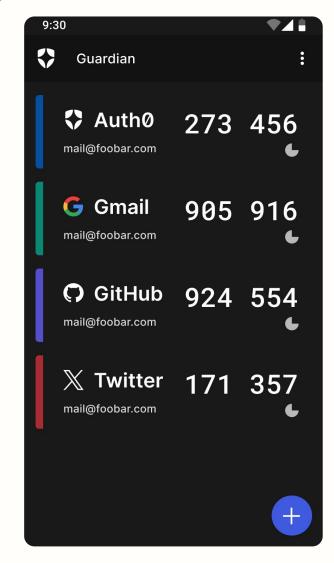
Feature of: MFA/ Available in: Pro MFA, Enterprise MFA, Adaptive MFA

Generate MFA enrollment tickets and render Universal Login enrollment prompts in a specified language.

LinkedIn Social Connection V3

Feature of: Social Connections/ Available in: All Plans

Use this new connection strategy when creating new LinkedIn applications that require sign-in with LinkedIn using OpenID Connect.



Guardian App Adds 40+ Languages for Localization



Okta Access Gateway integration now available for Okta CIC

Feature of: Single Sign-On Integrations/ Available in: AuthO - Access Gateway

Okta Access Gateway (OAG) is designed to extend modern Identity to legacy on-prem applications. Now, you can easily set up OAG to use Okta CIC as the Identity provider when accessing these on-prem applications.

OpenID Connect Back-Channel Logout with Initiators

Feature of: Session Management/ Available in: Enterprise Plan

Easily implement end-user single-logout through direct communication between the Identity provider (IdP) and an application backend.

Password Reset Action

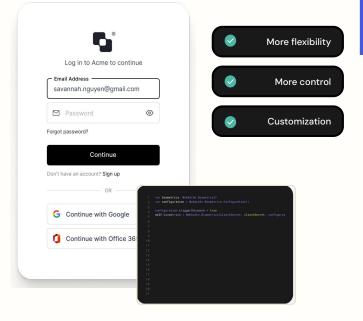
Feature of: MFA/ Available in: Pro MFA, Enterprise MFA, Adaptive MFA

Extend the password reset flow with an MFA challenge, a redirect, or a deny command to provide additional security and/or validation before the password is reset.

Post Login Action

Feature of: MFA/ Available in: Pro MFA, Enterprise MFA, Adaptive MFA

Use the post-login action to easily define which secondary factor, or sequence of factors, your end users are challenged with for MFA in the login flow.



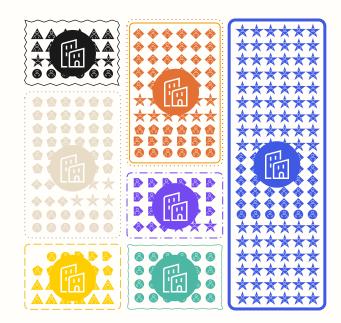
Post Login Action



Organizations

Feature of: Organizations/ Available in: All B2B and Enterprise Plans

Allow your business customers to securely manage and customize how their end users access apps, with the ability to add as many organizations as they need to their Customer Identity Cloud (Private Cloud) tenant.



Organizations



Actions Templates

Feature of: Actions/ Available in: All Plans

Quickly customize your Identity solution with templates that enable you to deploy pro-code Actions within seconds.

New Private Cloud Regions in Australia, Japan, and Indonesia

Feature of: Private Cloud/ Available in: Private Basic, Private Performance

Get support for Private Cloud deployments in Melbourne, Australia, Osaka, Japan, and Jakarta, Indonesia as part of continual geographical availability and reliability enhancements.

Okta Workflows for Customer Identity Cloud

Feature of: Actions/ Available for: Customers that have <u>both</u> Workforce Identity Cloud (UD and SSO), and Customer Identity Cloud (Enterprise Basic and up)

Automate and customize Identity processes with no-code Workflows. Okta CIC now has an Actions Integration with Workflows, and Okta Workflows now has a connector with Okta CIC.

Use Cases				
🐨 Multifactor 🗟 Action Feature 🔹	Enrich Profile	Access Control		
Triggers				
post-login credentials-exchange pre-us	er-registration	post-user-registration	post-change-pass	vord send-phone-message
password-reset-post-challenge				
POST-LOGIN	POST-LO	GIN	POS	r-LOGIN
Add Email to Access Token (Post Login)	Confirm I	Email is Verified (Post Logi	n) Requ	ire MFA once per session
Enrich Profile	Access C	ontrol	Multi	factor
PASSWORD-RESET-POST-CHALLENGE	POST-LO	GIN	PASS	WORD-RESET-POST-CHALLENGE
Show how to check for variables in the querystring (Password Reset Post Challenge)		w to check for variables in ng (Post Login)	the Simp	le User Allowlist (Password Rese
Enrich Profile	Enrich Pr	ofile	Acce	ss Control
POST-LOGIN	POST-LO	GIN	POS	r-LOGIN
Simple User Allowlist (Post Login)	Trigger n	nulti-factor authentication	when a SAM	Attributes Mapping (Post Login

Actions Templates



Platform – Developer Experience

Teams: Tenant Member Management, Early Access

Core Product/ Available in: Self Service and Enterprise

Manage your onboarding and off-boarding workflow of tenant dashboard members centrally.

Teams: Administrator session timeout updated

Core Product/ Available in: Self Service and Enterprise

Reduced session timeout due to inactivity and also implemented a session age for administrator sessions on Teams dashboard to 12 hours.

\$	Т	Travel0 Te	eam 🗸					Discuss yo	our needs Docu	imentation	۲
ili ili ®	Tenants Members Reports Security EA Settings	ARLY	>		ers → Tracey Hansen Tracey Hanse tracey.hanson@travel0.com (r MFA ACTIVE)				+ Add Tenant .	Access	
				Tenant Name	e Enviror	iment	Region	Tenant Role			
				travel0-dev	DEVEL	DPMENT	📕 US-1	Admin			
				travel0-dev2	DEVELO	DPMENT	U S-1	Admin			
				travel0-dev3	DEVELO	DPMENT	📕 US-1	Admin		•••	

Tenant Member Management Early Access



Platform – Developer Experience

General Availability

AuthO Dashboard session age

Core Product / Available in: All Product Tiers

Reduced session timeout for the session age for administrator sessions on AuthO Dashboard down to 12 hours.

Production Readiness Checks Experience Updates

Core Product / Available in: All Product Tiers

Be able to 'dismiss' a check while keeping it available to restore, a progress gauge, failed and passed expandable objects within a single page, and critical labels to denote that a check has security or end-user implications.

Teams: Member Search

Feature of: Core Product / Available in: All Product Tiers

Quickly search for a team member either by name or email.

Teams: Tenant Search

Feature of: Core Product / Available in: All Product Tiers

Quickly search for and locate specific tenants.

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🗲 Ge	dev-mpm9g4ey ti ■ US-3
🛹 Ac	
Αι	h 🤯 Settings
IIB Or	a 🕂 Invite a member
💄 Us	r 🖸 Run Readiness Checks
🖌 Br	n 🕒 Quota Utilization 🛛
Se Se	
2 Ac	Create tenant Switch tenant
La Au	

Production Readiness Check



Adaptive MFA Now Has Phone Assessment Data

Feature of: MFA/ Available in: Adaptive MFA

Find three additional phone attributes: line type, region, and provider in the enhanced Adaptive MFA risk assessment object.

Bot Detection Now Integrated with Arkose Labs

Feature of: Attack Protection / Available in: Attack Protection

Combine the power of Okta Customer Identity Cloud Attack Protection and seamlessly incorporate Arkose Labs detection and response into your authentication flows.

Verify Your Identity						
We've sent a text mes	sage to:					
+54 9 11 61** **61	Edit					
Enter the 6-digit code						
Remember this device for 3	30 days					
Continue						
Didn't receive a code? Reser	nd or get a call					
Try another met	hod					

Adaptive MFA Now Has Phone Assessment Data

AuthO Support Center Updates

• AuthO YouTube Integrated with AuthO Support Center as a Knowledge Source

The AuthO Community Response Series YouTube Playlist is now integrated as a source of knowledge when searching for solutions on https://support.authO.com/

• HAR Files Are Now Sanitized Automatically in Support Center

Now, when attaching .HAR files within a ticket via Support.AuthO.com, the file is sanitized.

• Private Cloud Environment Information Added to Private Instances Page in Support Center

The Private Instances page in the AuthO Support Center now includes information about the Failover Region and Deployment Window.





Developer Resources for Customer Identity Cloud

Customer Identity Cloud

AuthO Developer Center: https://developer.authO.com/ AuthO Blog: https://authO.com/blog/ AuthO Community: https://community.authO.com/ Languages and SDKs: https://authO.com/docs/libraries Quickstart: https://authO.com/docs/quickstarts AuthO APIs: https://authO.com/docs/api AuthO Developer Blog: https://authO.com/blog/developers/ AuthO Marketplace: https://marketplace.authO.com/ Unveiling New and Improved Product Features — 6 Month Lookback: https://authO.com/blog/unveiling-new-and-improved-product-features-6-month-lookback/

Resources and Feedback

Learn More and Tell Us What You Think

