

# Okta Certified Consultant Maintenance Exam

The Okta Certified Consultant Maintenance Exam is an on-demand, unproctored, open book exam. This exam is intended for individuals who hold the Okta Certified Consultant certification and need to ensure their certification remains current.

- **Number of Questions:** This exam consists of 36 questions covering a list of topics outlined below.
- **Time Limit:** The total amount of time allotted to complete this exam is 75 minutes.
- **Passing Score:** Okta does not provide passing scores; however, at the completion of the exam, a Pass/Fail decision will be provided.
- **Retake Policy:** The normal Okta certification retake policy outlined in the [Certification Program Handbook](#) does **NOT** apply to this maintenance exam. In addition, for this maintenance exam, in particular, exam takers will have a second shot. What this means is that you will be allowed to sit the exam twice for a one-time fee of 100 USD. If you pass the exam, you will not be allowed to retake it. However, if you fail the exam, you can request a voucher at [certification@okta.com](mailto:certification@okta.com) to re-sit the exam. If you fail for a second time, you will need to pay 100 USD to retake the exam for the third time.

## Topics Covered on the Exam

Section	Objective	Task(s)	Link(s) to Related Documentation
User Lifecycle Management - Level I	Access Request Workflow for App Self-Service	<ul style="list-style-type: none"> <li>• Demonstrate understanding of how Access Request Workflow for App Self-Service works</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Access Request Workflow</a></li> </ul>
	Configuring App Approval Workflow	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the App Approval Workflow</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Configure App Approval Workflow</a></li> </ul>
	Admin Role Behavior Changes	<ul style="list-style-type: none"> <li>• Demonstrate understanding of admin role behavioral changes</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">The Super Admin Role</a></li> </ul>
Security - Level I	Multifactor Authentication	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the benefits of U2F as a multi-factor authentication factor</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Web Authentication (FIDO2)</a></li> </ul>
	Group Membership Rules Limit Increase	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the benefits of the increase in the limit of Group Membership Rule</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Create Group Rules</a></li> </ul>
	Voice Call as an MFA Factor	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the process to configure Voice Call as a factor</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Multifactor Authentication</a></li> </ul>

	Passing Username to Target Orgs	<ul style="list-style-type: none"> <li>• Demonstrate understanding of the identity provider discovery flow</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Identity Provider Discovery</a></li> </ul>
	Location-based network zones	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the use of location-based network zones</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Define Geolocation for a Dynamic Zone</a></li> </ul>
Identity and Access Management - Level II	Push Notification for Okta RADIUS Agent	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the process to configure Autopush for RADIUS</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Autopush for RADIUS</a></li> </ul>
	Social Identity Providers	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the process to add social identity providers in Okta</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Identity Providers</a></li> </ul>
User Lifecycle Management - Level II	Attribute Mapping Overrides	<ul style="list-style-type: none"> <li>• Demonstrate understanding of how attribute mapping overrides work</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Application-Based Mapping</a></li> </ul>
	Configuring App Approval Workflow	<ul style="list-style-type: none"> <li>• Demonstrate understanding of the process to configure the App Approval Workflow</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Configure App Approval Workflow</a></li> </ul>
	Assigning Users to Multiple Groups in One Group Rule	<ul style="list-style-type: none"> <li>• Demonstrate understanding of group rules</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Group Rules</a></li> </ul>
Security - Level II	Extended Client Access Policy Capability for Apps	<ul style="list-style-type: none"> <li>• Determine when to add an app-based sign-on policy to allow or restrict access to an application</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Add Sign-on policies for applications</a></li> </ul>
	Establish Device Trust for macOS	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the process to enable device trust for macOS</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Add Sign On policies for applications</a></li> <li>• <a href="#">Enforce Okta Device Trust for Jamf Pro-managed macOS devices</a></li> </ul>
Identity and Access Management - Level III	Push Notifications for Okta RADIUS Agent	<ul style="list-style-type: none"> <li>• Determine when to enable Autopush for RADIUS</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Autopush for RADIUS</a></li> </ul>
	SCIM App Wizard	<ul style="list-style-type: none"> <li>• Demonstrate understanding of the SCIM App Wizard</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Using the App Integration Wizard</a></li> </ul>
	Social Identity Providers	<ul style="list-style-type: none"> <li>• Demonstrate in-depth knowledge of social identity providers and social authentication</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Using Facebook for Login</a></li> </ul>
	CSV Directory Integration	<ul style="list-style-type: none"> <li>• Demonstrate understanding of CSV directory integration</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">CSV Directory Integration</a></li> </ul>
Customizations	Custom Email Domain	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the process to configure custom email domains</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Configure a Custom Email Domain</a></li> </ul>
	Custom URL Domain	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of the process to configure custom URL domains</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Customize Your Okta Org</a></li> <li>• <a href="#">Configure a Custom URL Domain</a></li> </ul>
Security - Level III	Establish Device Trust for macOS	<ul style="list-style-type: none"> <li>• Demonstrate understanding of how device trust works for macOS</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Enforce Okta Device Trust for Jamf Pro-managed macOS devices</a></li> </ul>

User Lifecycle Management - Level III	Assigning Users to Multiple Groups in One Group Rule	<ul style="list-style-type: none"><li>• Determine when to assign users to multiple groups in one group policy</li></ul>	<ul style="list-style-type: none"><li>• <a href="#">Group Rules</a></li></ul>
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## Troubleshooting Your Unproctored Certification Maintenance Exam

In the very rare event that your exam freezes or stops loading, kindly **Refresh** your **Browser Window** to correct the problem and resume your exam. Please note, refreshing your exam browser window will take you back to the **Introductions Screen** of the exam. However, all of your answers are retained, so once you click the **Take Exam** button again, your exam will resume where you left off. You will not lose any of your previous responses.