A new version of this maintenance exam is coming on July 15, 2019. <u>Learn more></u>
Okta Certified Consultant Maintenance Exam

The Okta Certified Consultant Maintenance Exam is an on-demand, unproctored, open book exam. This exam is intended for individuals who hold the Okta Certified Consultant certification and need to ensure their certification remains current.

- **Number of Questions**: This exam consists of 36 questions covering a list of topics outlined below.
- **Time Limit**: The total amount of time allotted to complete this exam is 75 minutes.
- **Passing Score**: Okta does not provide passing scores; however, at the completion of the exam, a Pass/Fail decision will be provided.
- **Retake Policy**: The normal Okta certification retake policy outlined in the <u>Certification Program Handbook</u> does **NOT** apply to this maintenance exam. In addition, for this maintenance exam, in particular, exam takers will have a second shot. What this means is that you will be allowed to sit the exam twice for a one-time fee of 100 USD. If you pass the exam, you will not be allowed to retake it. However, if you fail the exam, you can request a voucher at <u>certification@okta.com</u> to re-sit the exam. If you fail for a second time, you will need to pay 100 USD to retake the exam for the third time.

Topics Covered on the Exam			
Section	Objective	Task(s)	Link(s) to Related Documentation
Identity and Access Management - Level I	Single Sign-On (SSO) Federation	- Define how, when and why to use SAML/WS-FED to configure an Okta application. - Distinguish between Identity Provider (IDP) versus Service Provider (SP) initiated sign on flows.	<u>OpenID Connect and Okta</u>
	Mobility	Demonstrate understanding of the features and functionalities of the Okta Mobile App.	<u>Use Okta Mobile</u>

User Lifecycle Management - Level I	Okta as a Directory	● Define user profiles and attributes in Okta.	● [Attribute Level Mastering](#)
	Single Directory Integration	● Identify Active Directory integration options with Okta.	● [Install and Configure the Okta Active Directory Agent](#) ● [Delegated Authentication](#)
	Workflow	● Explain how to suspend, unsuspend, and verify the status of a user.	● [Suspend and Unsuspend Users](#)
	Okta Integration Network	● Describe the OIN and how to deploy Okta's out-of-the-box app integrations.	● [OpenID Connect and Okta](#) ● [Using the App Integration Wizard](#)
Security - Level I	Basic Multifactor Authentication (MFA)	● Identify available factor types and supported forms.	● [Okta Credential Provider for Windows](#) ● [Configuring the On-Prem MFA Agent](#)
	Administrator Access Control	● Define Administrator access across an Okta organization.	● [Multifactor Authentication](#) ● [The Group Admin Role](#)
Administration and Troubleshooting	Okta Personalization	● Explain personalization and multi-language capabilities in Okta.	● [Customization](#)
	Logging and Reporting	● Identify reports and extract information through the Okta Admin interface.	● N//A - Hands-on Experience with Okta Required
	Customer Support Practices	● Explain usage of Trust.okta.com, the support portal, and available customer success resources.	● [Administrators](#) ● [Granting Access to Okta Support](#)
Identity and Access Management - Level II	Advanced Directory Integration	● Import and manage users coming from Active Directory, LDAP or stored directly Okta. ● Manage delegated authentication with Active Directory and LDAP using Okta agents. ● Describe Okta Active Directory and LDAP agent architecture and best practices. ● Explain how Okta can integrate with multiple directories.	● [Okta Directory Integration - An Architecture Overview](#) ● [Delegated Authentication](#)
	Single Sign-On Federation	● Explain how to use the Application Integration Wizard to configure non-OIN SAML application. ● Explain inbound SAML and its features.	● [OpenID Connect & OAuth 2.0 API](#) ● [Authenticating Against an External SAML IdP](#) ● [Setting Up a SAML Application in Okta](#)
	Profiles, Mastering, and Write-back Concepts	● Describe and create custom attributes.	● [Access Request Workflow](#)
	Managing Identities Using Universal Directory	● Describe how to use the Okta Expression Language to transform data. ● Explain how deactivating a user impacts other	● [Manage User Profiles](#) ● [Okta Expression Language](#)

		events.	
User Lifecycle Management - Level II	Self-Service	• Manage and use self-service password reset, account unlock, and multi-factor authentication (MFA) enrollment/reset. • Identify solutions used in assisting users with self-service.	• N//A - Hands-on Experience with Okta Required
Security - Level II	Okta Security Policy and Enforcement Framework	• Manage VPN-based access. • Manage multi-factor authentication (MFA) for the organization and network boundaries. • Manage the Okta Sign-on policy and password policies.	• [Multifactor Authentication](#) • [Authentication](#)
	Admin Access Control	• Provide access to different delegation admin roles.	• [Streamline Administrative Capabilities with Delegated Help Desk Admin Role](#)
Identity and Access Management - Level III	Advanced SSO Strategies	• Configure advanced SAML implementation scenarios. • Demonstrate knowledge of implementing the Okta Radius Agent for an SSO Solution. • Demonstrate understanding of OIDC flows.	• [Installing & Configuring the Okta RADIUS Agent](#) • [Okta RADIUS Server Agent Deployment Best Practices](#) • [Okta SHA256 Application Migration FAQ](#) • [Managing SAML Apps and SHA256 Certificates](#)
	Multi-forest/Multi-domain Directory Solution	• Implement advanced configuration of the Okta AD agent. • Perform advanced configuration with DSSO. • Test and troubleshoot common multi-forest/multi-domain configurations.	• [Using Password Sync](#) • [Delegated Authentication](#) • [FAQ: Okta and AD Groups](#)
User Lifecycle Management - Level III	Common Applications with Okta	• Demonstrate understanding of and implement common configuration scenario for Office 365.	• [Enhance the Security of your O365 Implementation](#) • [Office 365 Client Access Policies](#)
API Functions and Troubleshooting - Level III	Working with Okta APIs	• Know the flows, states and errors for the API calls.	• [Rate Limiting at Okta](#)
	Custom configuration options with Okta	• Demonstrate knowledge of implementing custom login flows. • Articulate the "As a Master" setup and configuration flow.	• [About Groups](#) • [Provisioning and Deprovisioning](#) • [Authenticating Against an External SAML IdP](#) • [Working With OAuth 2.0 Tokens](#) • [API Access Management](#) • [OAuth 2.0 and OpenID Connect (in plain English)](#) • [Validating Access Tokens](#)

Register for your exam with [Examity](#) now!

Troubleshooting Your Unproctored Certification Maintenance Exam

In the very rare event that your exam freezes or stops loading, kindly **Refresh** your **Browser Window** to correct the problem and resume your exam. Please note, refreshing your exam browser window will take you back to the **Introductions Screen** of the exam. However, all of your answers are retained, so once you click the **Take Exam** button again, your exam will resume where you left off. You will not lose any of your previous responses.