

Okta Certified Consultant Maintenance Exam

The Okta Certified Consultant Maintenance Exam is an on-demand un-proctored exam. This exam is intended for individuals who hold the Okta Certified Consultant certification and need to ensure their certification remains current.

- **Number of Questions:** The exam consists of 36 questions covering a list of topics outlined below.
- **Time Limit:** The total amount of time allotted to complete the exam is 75 minutes.
- **Passing Score:** Okta does not provide passing scores; however, at the completion of the exam, a Pass/Fail decision will be provided.
- **Retake Policy:** The normal Okta certification retake policy outlined in the [Certification Program Handbook](#) applies; however, for this maintenance exam in particular, exam takers will have a second shot. What this means is that you will be allowed to sit the exam twice for a one-time fee of 100 USD. If you pass the exam, you will not be allowed to retake it. However, if you fail the exam, you can request a voucher at certification@okta.com to re-sit the exam. If you fail for a second time, you will need to pay 100 USD to retake the exam for a third time.

Topics Covered on the Exam

Section	Objective	Task(s)	Link(s) to Related Documentation
Identity and Access Management - Level I	Single Sign-On (SSO) Federation	<ul style="list-style-type: none"> • Define how, when and why to use SAML/WS-FED to configure an Okta application. • Distinguish between Identity Provider (IDP) versus Service Provider (SP) initiated sign on flows. 	<ul style="list-style-type: none"> • OpenID Connect and Okta
	Mobility	<ul style="list-style-type: none"> • Demonstrate understanding of the features and functionalities of the Okta Mobile App. 	<ul style="list-style-type: none"> • Okta Mobile
	Okta as a Directory	<ul style="list-style-type: none"> • Define user profiles and attributes in Okta. 	<ul style="list-style-type: none"> • Attribute Level Mastering

User Lifecycle Management - Level I	Single Directory Integration	<ul style="list-style-type: none"> Identify Active Directory integration options with Okta. 	<ul style="list-style-type: none"> Install and Configure the Okta Active Directory Agent Delegated Authentication
	Workflow	<ul style="list-style-type: none"> Explain how to suspend, unsuspend, and verify the status of a user. 	<ul style="list-style-type: none"> Directory
	Okta Integration Network	<ul style="list-style-type: none"> Describe the OIN and how to deploy Okta's out-of-the-box app integrations. 	<ul style="list-style-type: none"> OpenID Connect Application Integration Wizard
Security - Level I	Basic Multifactor Authentication (MFA)	<ul style="list-style-type: none"> Identify available factor types and supported forms. 	<ul style="list-style-type: none"> New Feature Release Video Series - Help Secure Access to Your Servers with Okta MFA for RDP Knowledge Article: Configuring the On-Prem MFA Agent Okta Windows Credential Provider Help Secure Access to Your Servers with Okta MFA for RDP
	Administrator Access Control	<ul style="list-style-type: none"> Define Administrator access across an Okta organization. 	<ul style="list-style-type: none"> Multifactor Authentication The Group Admin Role The User Admin Role Security - Administrators
Administration and Troubleshooting	Okta Personalization	<ul style="list-style-type: none"> Explain personalization and multi-language capabilities in Okta. 	<ul style="list-style-type: none"> Customization
	Logging and Reporting	<ul style="list-style-type: none"> Identify reports and extract information through the Okta Admin interface. 	<ul style="list-style-type: none"> N/A - Hands-on Experience with Okta Required
	Customer Support Practices	<ul style="list-style-type: none"> Explain usage of Trust.okta.com, the support portal, and available customer success resources. 	<ul style="list-style-type: none"> Okta Administrators Granting Access to Okta Support
Identity and Access Management - Level II	Advanced Directory Integration	<ul style="list-style-type: none"> Import and manage users coming from Active Directory, LDAP or stored directly Okta. Manage delegated authentication with Active Directory and LDAP using Okta agents. Describe Okta Active Directory and LDAP agent architecture and best practices. Explain how Okta can integrate with multiple directories. 	<ul style="list-style-type: none"> Okta Directory Integration - An Architecture Overview Delegated Authentication
	Single Sign-On Federation	<ul style="list-style-type: none"> Explain how to use the Application Integration Wizard to configure non-OIN SAML application. Explain inbound SAML and its features. 	<ul style="list-style-type: none"> OpenID Connect & OAuth 2.0 API Authenticating Against an External SAML IdP Setting Up a SAML Application in Okta

User Lifecycle Management - Level II	Profiles, Mastering, and Write-back Concepts	<ul style="list-style-type: none"> Describe and create custom attributes. 	<ul style="list-style-type: none"> Access Request Workflow
	Managing Identities Using Universal Directory	<ul style="list-style-type: none"> Describe how to use the Okta Expression Language to transform data. Explain how deactivating a user impacts other events. 	<ul style="list-style-type: none"> Manage User Profiles Okta Expression Language
	Self-Service	<ul style="list-style-type: none"> Manage and use self-service password reset, account unlock, and multi-factor authentication (MFA) enrollment/reset. Identify solutions used in assisting users with self-service. 	<ul style="list-style-type: none"> N//A - Hands-on Experience with Okta Required
Security - Level II	Okta Security Policy and Enforcement Framework	<ul style="list-style-type: none"> Manage VPN-based access. Manage multi-factor authentication (MFA) for the organization and network boundaries. Manage the Okta Sign-on policy and password policies. 	<ul style="list-style-type: none"> Multifactor Authentication Authentication
	Admin Access Control	<ul style="list-style-type: none"> Provide access to different delegation admin roles. 	<ul style="list-style-type: none"> Streamline Administrative Capabilities with Delegated Help Desk Admin Role
Identity and Access Management - Level III	Advanced SSO Strategies	<ul style="list-style-type: none"> Configure advanced SAML implementation scenarios. Demonstrate knowledge of implementing the Okta Radius Agent for an SSO Solution. Demonstrate understanding of OIDC flows. 	<ul style="list-style-type: none"> Installing & Configuring the Okta RADIUS Agent Okta RADIUS Server Agent Deployment Best Practices Okta SHA256 Application Migration FAQ Managing SHA1 Certificate Deprecation
	Multi-forest/Multi-domain Directory Solution	<ul style="list-style-type: none"> Implement advanced configuration of the Okta AD agent. Perform advanced configuration with DSSO. Test and troubleshoot common multi-forest/multi-domain configurations. 	<ul style="list-style-type: none"> Using Password Sync Delegated Authentication FAQ: Okta and AD Groups
User Lifecycle Management - Level III	Common Applications with Okta	<ul style="list-style-type: none"> Demonstrate understanding of and implement common configuration scenario for Office 365. 	<ul style="list-style-type: none"> Enhance the Security of your O365 Implementation Getting Started with Office 365 Client Access Policies
API Functions and Troubleshooting - Level III	Working with Okta APIs	<ul style="list-style-type: none"> Know the flows, states and errors for the API calls. 	<ul style="list-style-type: none"> Rate Limiting at Okta
	Custom configuration options with Okta	<ul style="list-style-type: none"> Demonstrate knowledge of implementing custom login flows. Articulate the "As a Master" setup and 	<ul style="list-style-type: none"> About Groups Provisioning and Deprovisioning Authenticating Against an External SAML IdP

		configuration flow.	<ul style="list-style-type: none">• Working With OAuth 2.0 Tokens• API Access Management• OAuth 2.0 and OpenID Connect (in plain English)• Validating Access Tokens• API Access Management
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