

# Okta Certified Professional Maintenance Exam

The Okta Certified Professional Maintenance Exam is an on-demand un-proctored exam. This exam is intended for individuals who hold the Okta Certified Professional certification, do not intend and have no need to pursue the Okta Certified Administrator certification, but must ensure their Okta Certified Professional certification remains current.

- **Number of Questions:** The exam consists of 12 questions covering a list of topics outlined below.
- **Time Limit:** The total amount of time allotted to complete the exam is 45 minutes.
- **Passing Score:** Okta does not provide passing scores; however, at the completion of the exam, a Pass/Fail decision will be provided.
- **Retake Policy:** The normal Okta certification retake policy outlined in the [Certification Program Handbook](#) applies; however, for this maintenance exam in particular, exam takers will have a second shot. What this means is that you will be allowed to sit the exam twice for a one-time fee of 100 USD. If you pass the exam, you will not be allowed to retake it. However, if you fail the exam, you can request a voucher at [certification@okta.com](mailto:certification@okta.com) to re-sit the exam. If you fail for a second time, you will need to pay 100 USD to retake the exam for a third time.

## Topics Covered on the Exam

| Section                                  | Objective                       | Task(s)   | Link(s) to Related Documentation  |
|--|---------------------------------|---|---|
| Identity and Access Management - Level I | Single Sign-On (SSO) Federation | <ul style="list-style-type: none"><li>• Define how, when and why to use SAML/WS-FED to configure an Okta application.</li><li>• Distinguish between Identity Provider (IDP) versus Service Provider (SP) initiated sign on flows.</li></ul> | <ul style="list-style-type: none"><li>• <a href="#">OpenID Connect and Okta</a></li></ul>   |
|  | Mobility                        | <ul style="list-style-type: none"><li>• Demonstrate understanding of the features and functionalities of the Okta Mobile App.</li></ul>   | <ul style="list-style-type: none"><li>• <a href="#">Okta Mobile</a></li></ul>               |
|  | Okta as a Directory             | <ul style="list-style-type: none"><li>• Define user profiles and attributes in Okta.</li></ul>  | <ul style="list-style-type: none"><li>• <a href="#">Attribute Level Mastering</a></li></ul> |

|                                     |  |  |  |
|-------------------------------------|--|--|--|
| User Lifecycle Management - Level I | Single Directory Integration           | <ul style="list-style-type: none"> <li>Identify Active Directory integration options with Okta.</li> </ul>                                       | <ul style="list-style-type: none"> <li><a href="#">Install and Configure the Okta Active Directory Agent</a></li> <li><a href="#">Delegated Authentication</a></li> </ul>  |
|                                     | Workflow                               | <ul style="list-style-type: none"> <li>Explain how to suspend, unsuspend, and verify the status of a user.</li> </ul>                            | <ul style="list-style-type: none"> <li><a href="#">Directory</a></li> </ul>  |
|                                     | Okta Integration Network               | <ul style="list-style-type: none"> <li>Describe the OIN and how to deploy Okta's out-of-the-box app integrations.</li> </ul>                     | <ul style="list-style-type: none"> <li><a href="#">OpenID Connect</a></li> <li><a href="#">Application Integration Wizard</a></li> </ul>   |
| Security - Level I                  | Basic Multifactor Authentication (MFA) | <ul style="list-style-type: none"> <li>Identify available factor types and supported forms.</li> </ul>   | <ul style="list-style-type: none"> <li><a href="#">New Feature Release Video Series - Help Secure Access to Your Servers with Okta MFA for RDP</a></li> <li><a href="#">Configuring the On-Prem MFA Agent</a></li> <li><a href="#">Okta Windows Credential Provider</a></li> <li><a href="#">Help Secure Access to Your Servers with Okta MFA for RDP</a></li> </ul> |
|                                     | Administrator Access Control           | <ul style="list-style-type: none"> <li>Define Administrator access across an Okta organization.</li> </ul>                                       | <ul style="list-style-type: none"> <li><a href="#">Multifactor Authentication</a></li> <li><a href="#">The Group Admin Role</a></li> <li><a href="#">The User Admin Role</a></li> <li><a href="#">Security - Administrators</a></li> </ul>   |
| Administration and Troubleshooting  | Okta Personalization                   | <ul style="list-style-type: none"> <li>Explain personalization and multi-language capabilities in Okta.</li> </ul>                               | <ul style="list-style-type: none"> <li><a href="#">Customization</a></li> </ul>  |
|                                     | Logging and Reporting                  | <ul style="list-style-type: none"> <li>Identify reports and extract information through the Okta Admin interface.</li> </ul>                     | <ul style="list-style-type: none"> <li>N/A - Hands-on Experience with Okta Required</li> </ul>   |
|                                     | Customer Support Practices             | <ul style="list-style-type: none"> <li>Explain usage of Trust.okta.com, the support portal, and available customer success resources.</li> </ul> | <ul style="list-style-type: none"> <li><a href="#">Okta Administrators</a></li> <li><a href="#">Granting Access to Okta Support</a></li> </ul>   |

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## Troubleshooting Your Unproctored Certification Maintenance Exam

In the very rare event that your exam freezes or stops loading, kindly **Refresh** your **Browser Window** to correct the problem and resume your exam. Please note, refreshing your exam browser window will take you back to the **Introductions Screen** of the exam. However, all of your answers are retained, so once you click the **Take Exam** button again, your exam will resume where you left off. You will not lose any of your previous responses.