# Professional Services for the Enterprise

With thousands of deployments under our belt, we have the experience and expertise to help you get rapid value from Okta.

#### Your success is our mission

Leading a global enterprise, you're eager to modernize your workplace systems. While you're already working with bestof-breed cloud-based applications, they likely operate within a hybrid environment that needs to be secure and easily accessible to thousands of employees, contractors, partners, and customers. You need identity strategy experts that have seen and solved it all—and Okta's Professional Services team fits the bill.

Okta was built on a dedicated approach to customer success. We ensure that our customers get the value that they deserve from every purchase and interaction. Our Professional Services team stands at the heart of that commitment, consistently helping customers engage stakeholders, simplify identity and access management, and seamlessly integrate and deploy Okta within their environment.

## A proven methodology

Being the world's premier modern identity specialists means that we have supported many customers that have the same challenges you're facing. Working with them, we have developed a fine-tuned approach that is designed to deploy your vision with a frictionless process for you, your employees, and your extended enterprise.

The Okta Deploy methodology consists of three predictive phases upfront: Readiness, Planning, and Design, followed by Build, Test, and Go Live iterations. It supports our stakeholders by providing the material they need to communicate with their executives, and enables them to prepare their end users for business after Go Live. Our proven process amplifies learning, adoption, and growth across the Okta platform. We help every level of your organization achieve rapid returns on your investments.

Once you're ready to deploy Okta, our Professional Services experts help you:



Unravel the complexity of your systems



Determine how they can come together under one identity platform



Set the stage for integrating Okta into your IT environment

Working with thousands of customers and their diverse use cases, we've gathered the right insight to help you achieve quick wins and long-term value as you deploy our solution.



#### okta

This methodology guides many of our Professional Services offerings, including the following:



**Phase 0**: Future state design and roadmap created for potential customers.



**Delivery Assurance**: Design and deployment guidance for Okta customers that are self deploying or working with a third party to ensure alignment with best practices.

"Professional Services helped us understand where we wanted to go, and gave us the best way to get there. They also showed us how we can make the most of our investment by building on Okta."

- Paul Timmins, CIO, Global Operations at Dentsu Aegis

"In order for us to be delivering products to market in a timely manner we need to make it right the first time. The fact that Okta is engaged from the very beginning with the right skills and the right people at hand, allows us to make those experiences of designing and architecting really rich right up front."

- Ranbir Samra, Leader of Data, Architecture, & Platform Engineering for Digital Division of Dignity Health



**Implementation**: Deployment of Okta's modern identity and access management solution in alignment with our customer's vision.



**Okta Diagnostic**: Analysis and future state recommendation for current customers to showcase how their current state experience can be enhanced.

## Accounting for differences

We understand that every Okta deployment is different. This is why our team of experts works closely with your stakeholders to align with your vision and focus on the right initiatives.

To effectively manage identity within unique environments, Okta understands that there's a need to partner with leading identity and software integration providers. As such, we've developed a comprehensive <u>network of partners</u> to ensure we have the right team, solution, and deployment approach for your organization.

As you look to enhance your organization across these opportunities—while also securing enterprise and customer identities across all your systems—we're here to help. At every stage of our engagements, our Professional Services team is dedicated to supporting you as you meet your short- and long-term identity goals.

Learn more about how we work at: www.okta.com/services/professional-services

# About Okta

Okta creates secure connections between people and technology. As the leading provider of identity for the enterprise, Okta gives employees, partners, suppliers, and customers secure access to the tools they need to do their most important work. With deep integrations to over 6,000 apps, the Okta Identity Cloud enables simple and secure access from any device. Okta Professional Services for the Global Enterprise works with thousands of customers, including Experian, LinkedIn, Flex, News Corp, Dish Networks, and Adobe to increase productivity, boost revenue, and stay secure. We help our customers fulfill their missions faster by making it safe and easy to use the technologies they need. For more information, go to https://okta.com