



Okta Workshop Day Stockholm

Mads Grandt
October 18 2018

**The Norwegian Refugee Council is an
independent humanitarian organisation
helping people forced to flee.**

Jan Egeland is our
Secretary General.



**NRC's work can be
divided into three pillars**



Advocacy

**Expert
deployment**

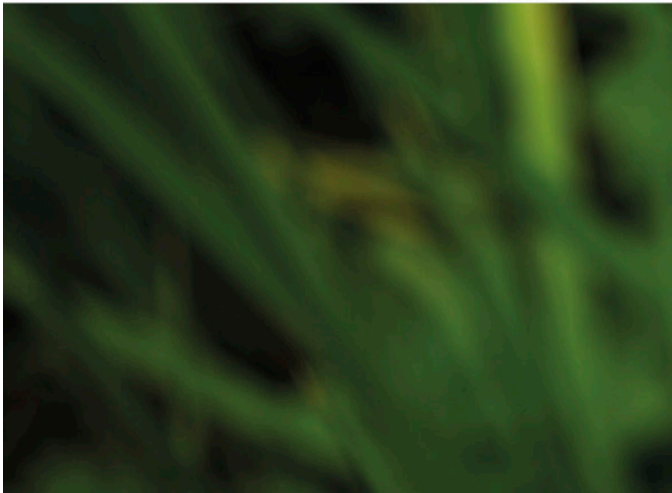
**Humanitarian
assistance**



At the heart of our operation are **our programmes in the field**. In 31 countries, we protect people forced to flee and support them as they build a new future.

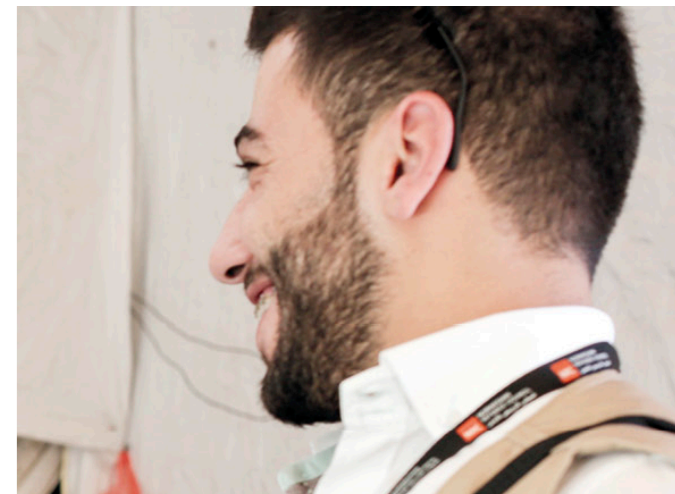
NRC specialises in **six activities**

Food security and livelihoods





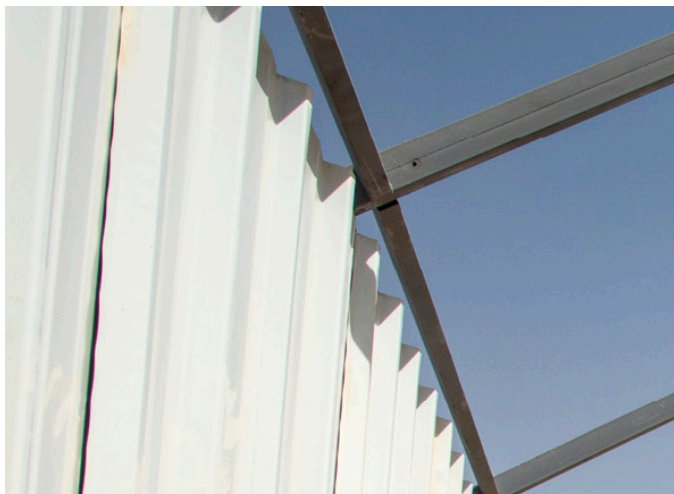
Information, counselling and legal assistance



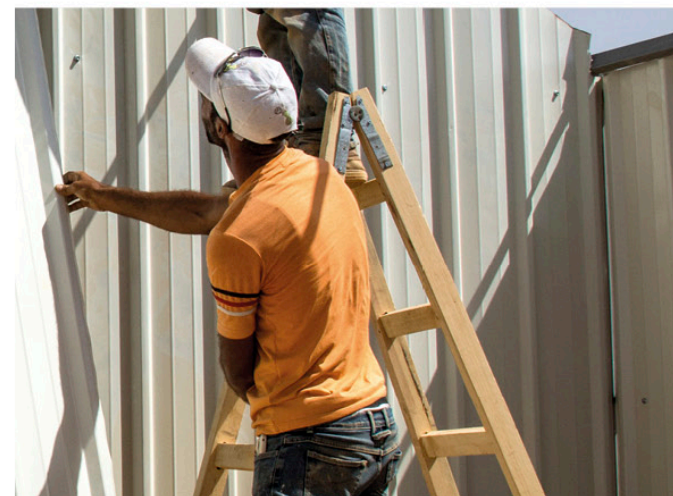


**Water,
sanitation
and hygiene
promotion**

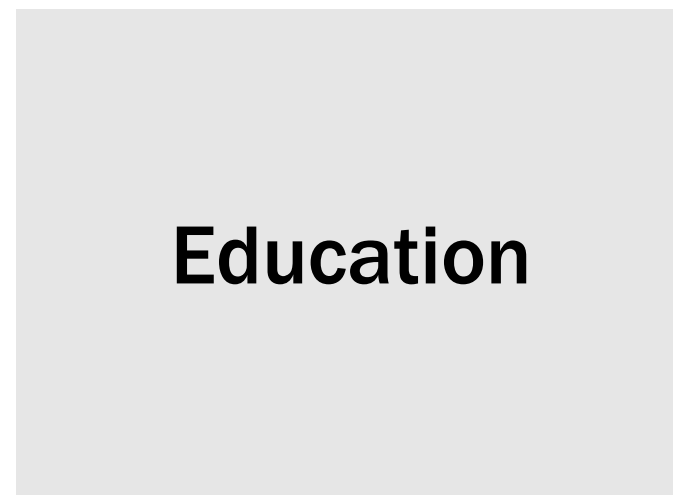




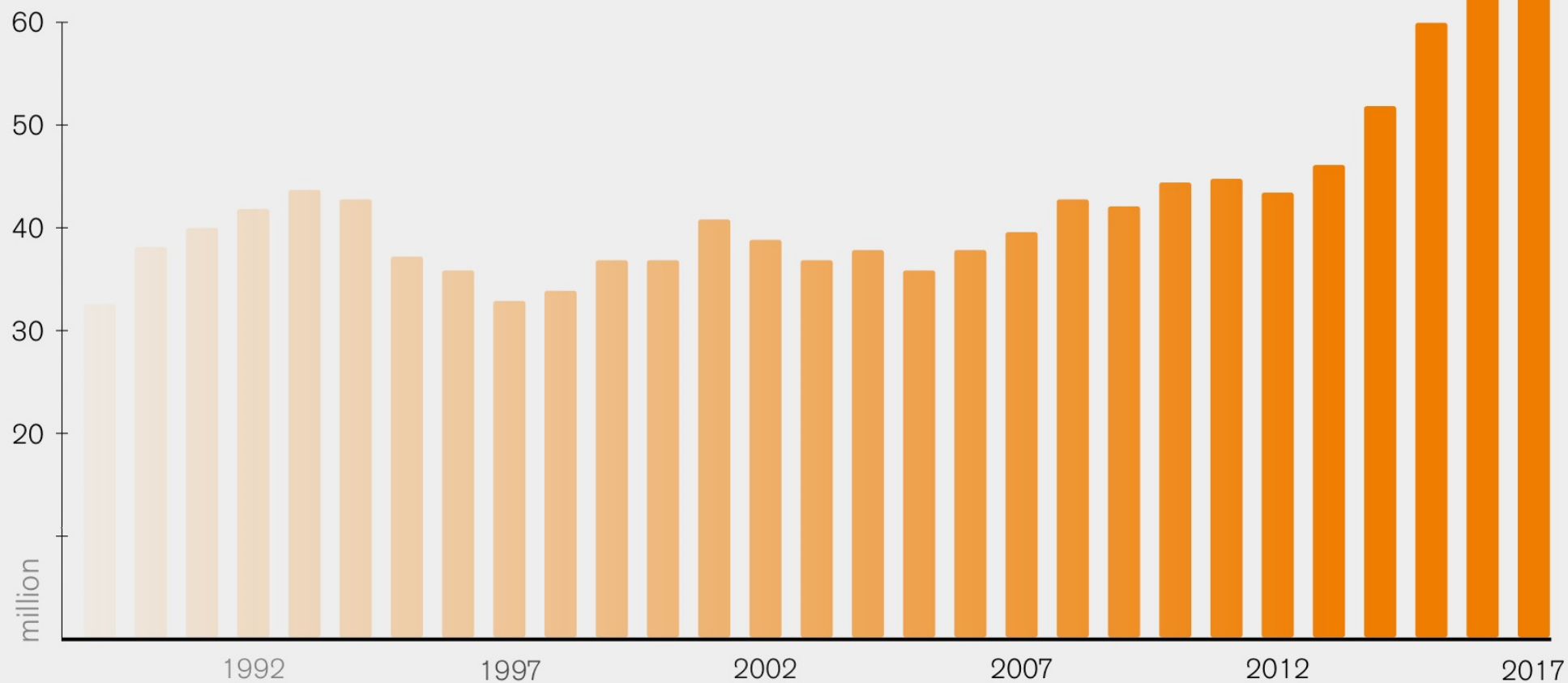
Shelter and settlements



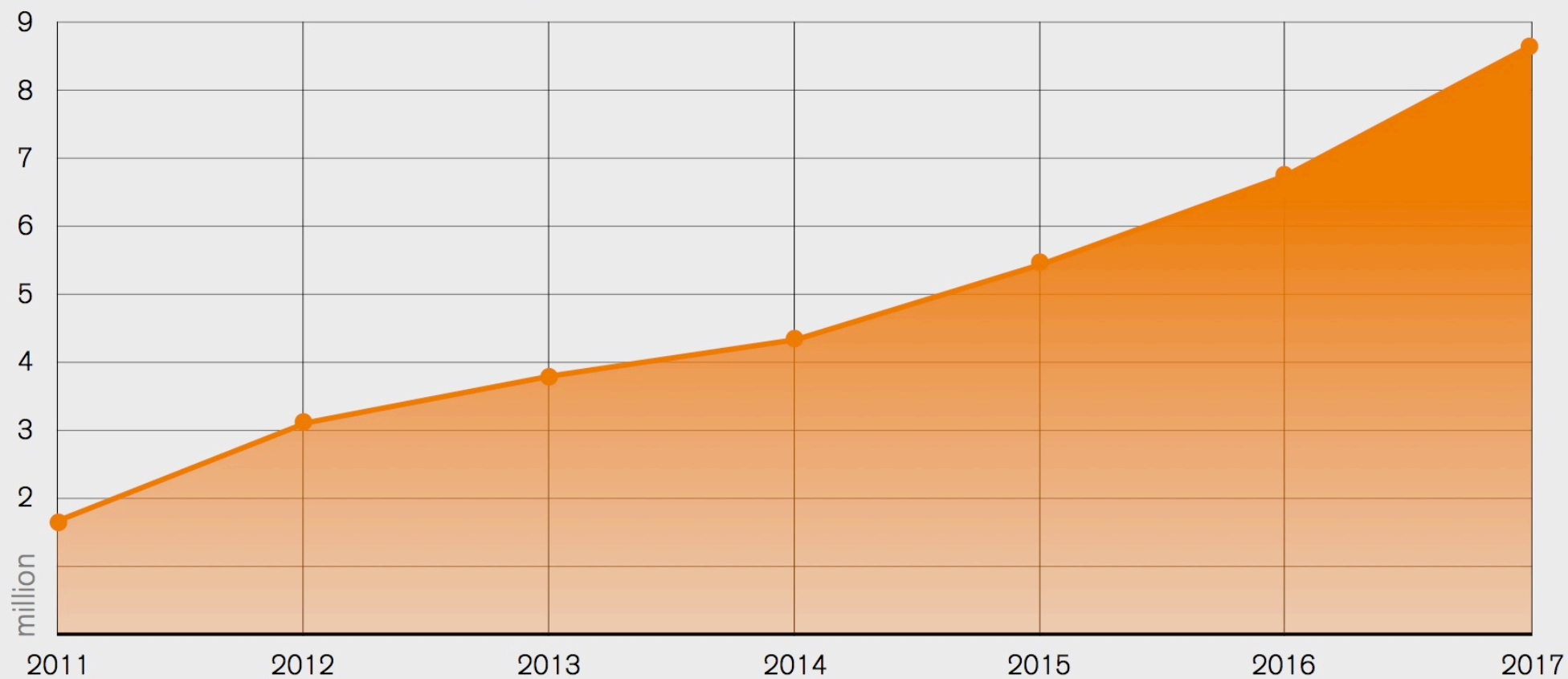


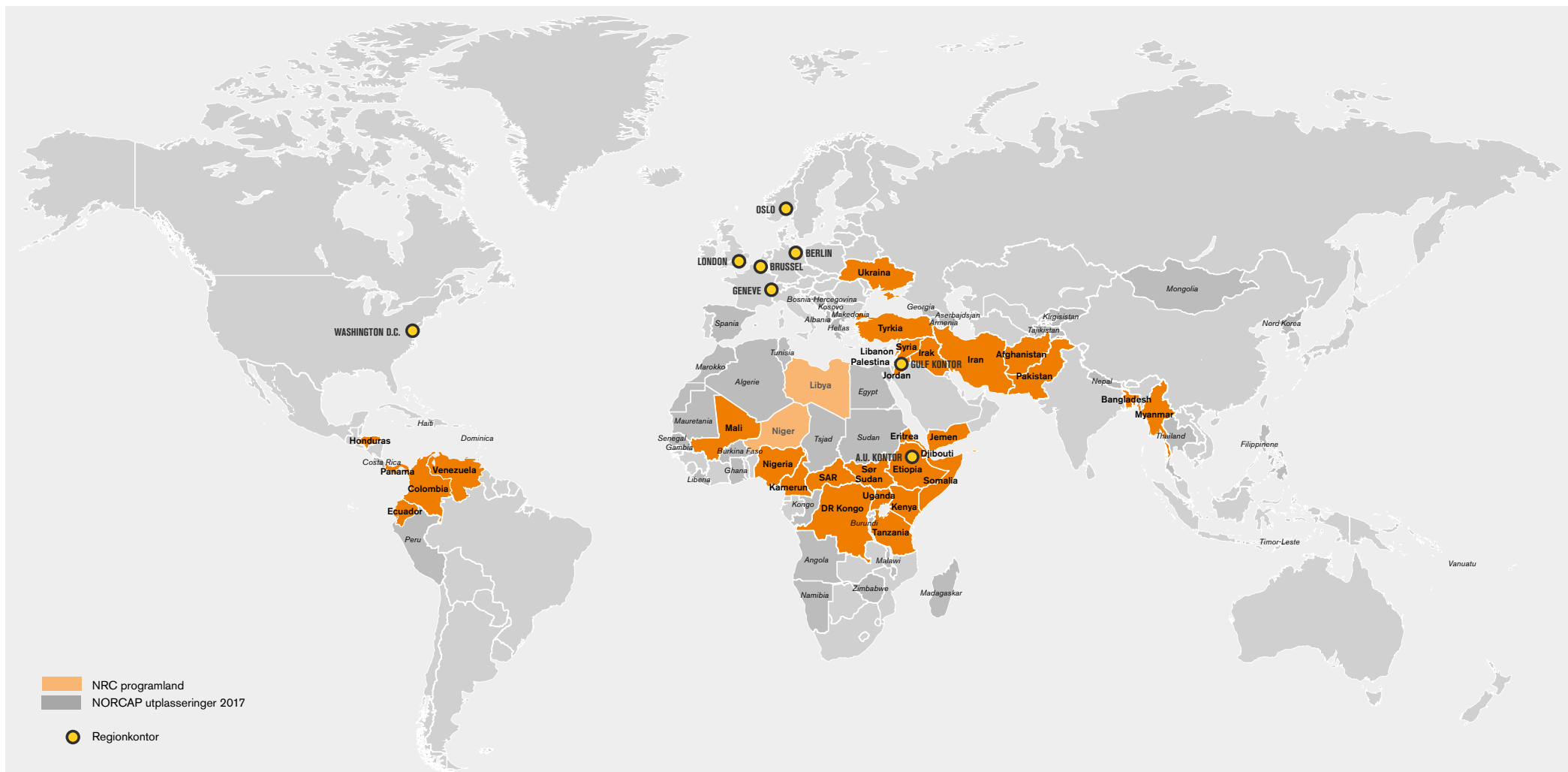


2017: 65.6 MILLION FORCED TO FLEE



IN 2017 WE ASSISTED **8,701,638** PEOPLE IN NEED





Freedom in the World 2018

Democracy in Crisis

<https://freedomhouse.org/report/freedom-world/freedom-world-2018>

WORLD

AMERICAS

ASIA-PACIFIC

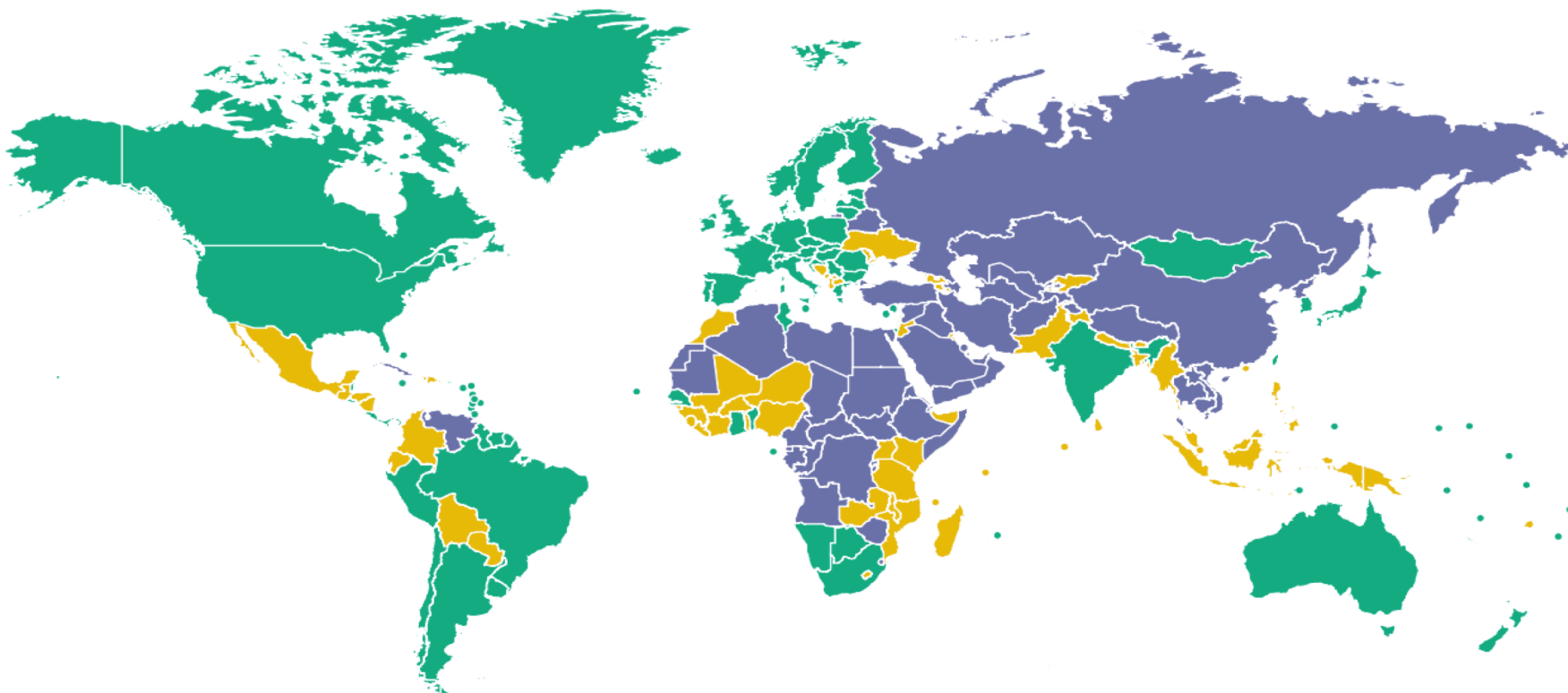
EURASIA

EUROPE

MENA

SUB-SAHARAN AFRICA

Free Partly Free Not Free



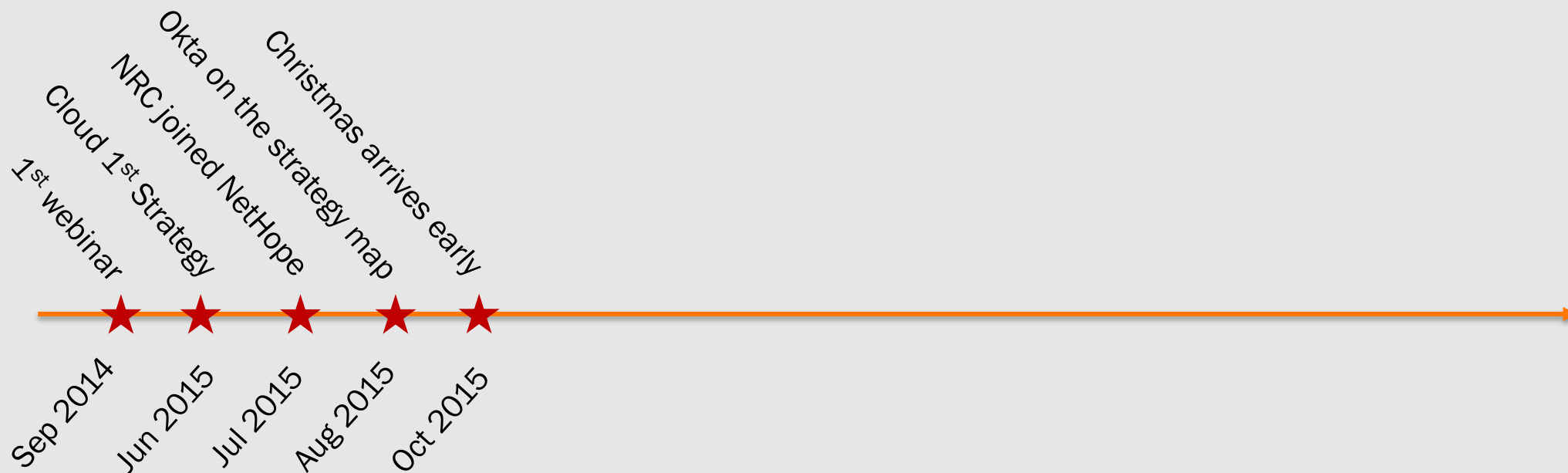
Aggregate Score: 0=Least Free, 100=Most Free

* indicates a territory.

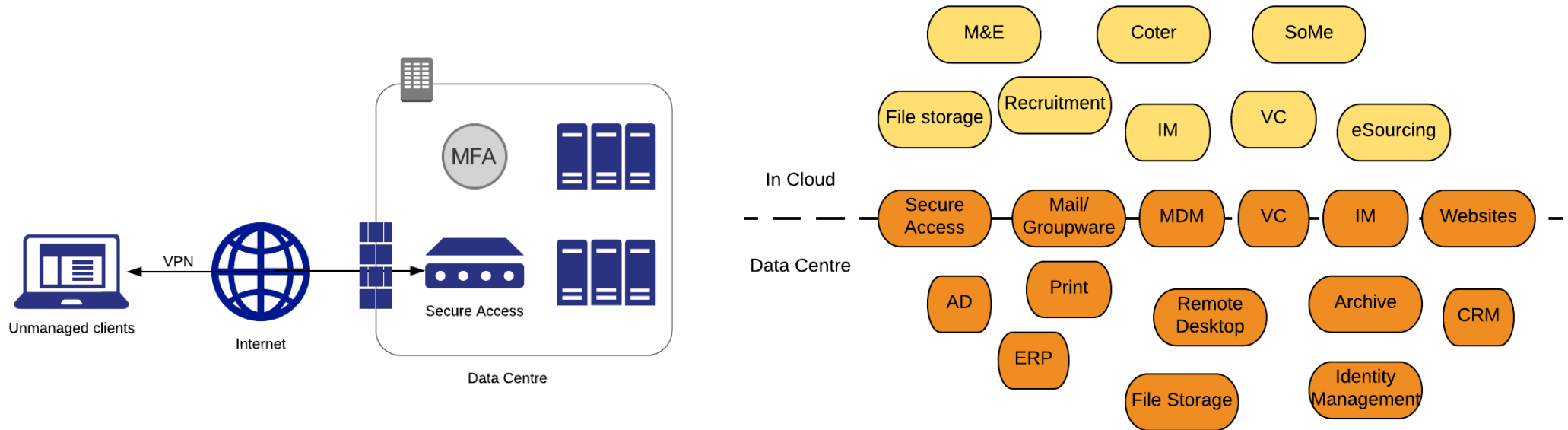
FLYKTNINGJELPEN
NORWEGIAN REFUGEE COUNCIL



Our Okta Journey

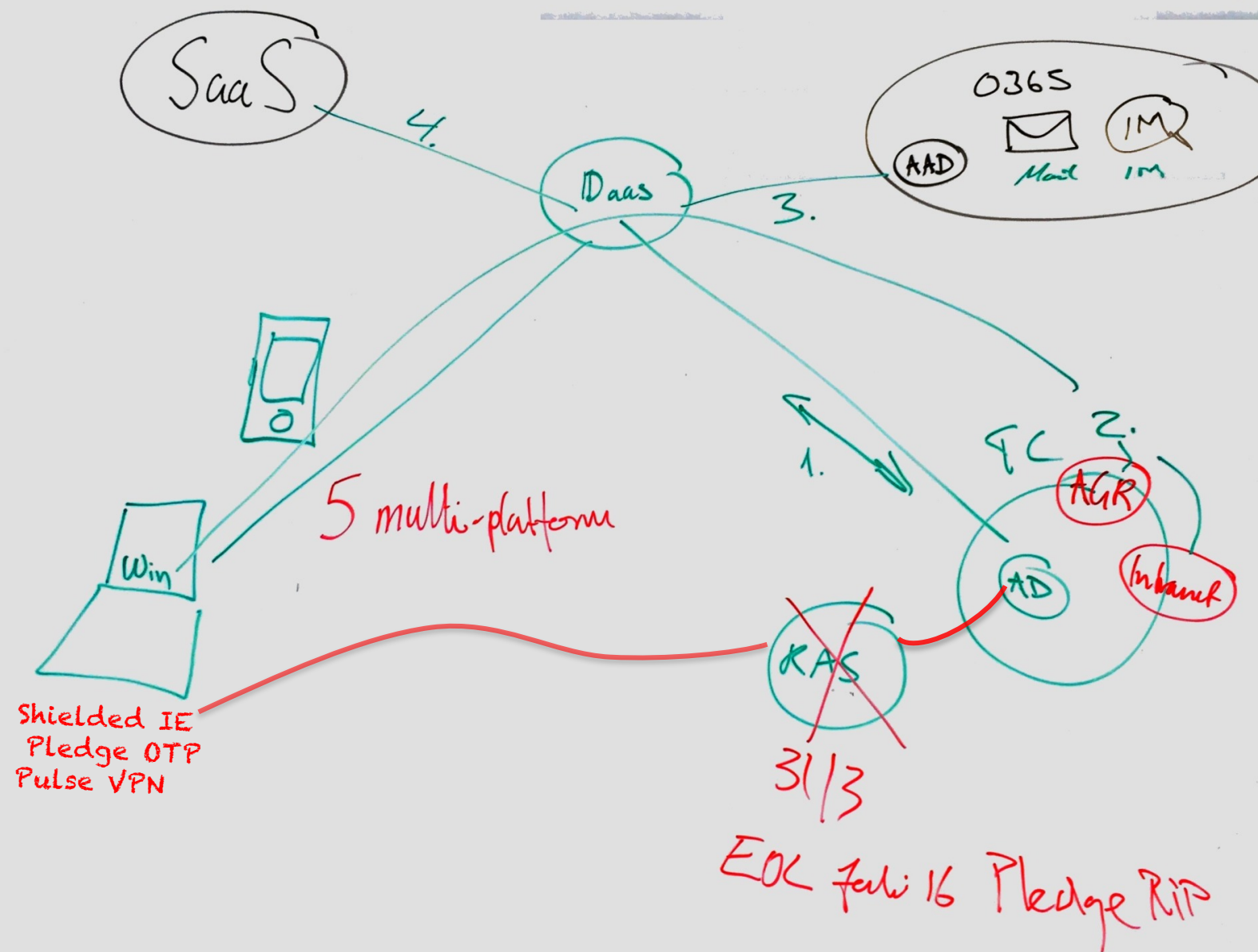


Legacy solution late 2015

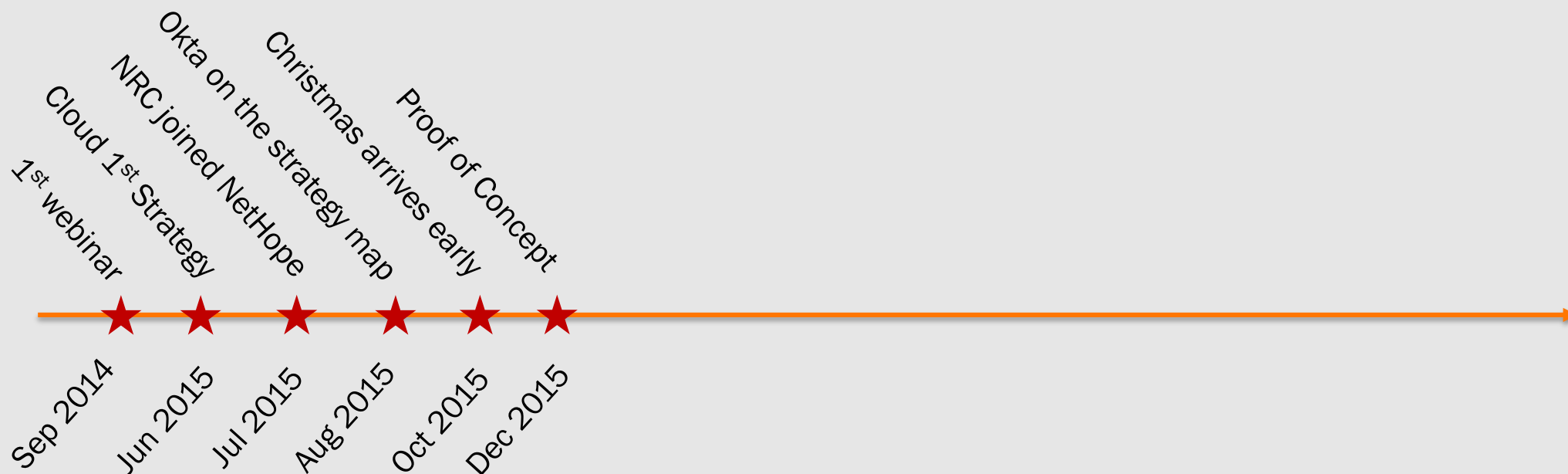


Problem statement(s)...

- Strategically, public cloud solutions are now preferred
- About to initiate “the transition to cloud” phase
- Legacy design do not enable cloud adoption
- Increasing user driven cloud services adoption
- Legacy VPN solution came at a high running cost, under scaled to meet current staff size and with components reaching end of life
- Regimes increasingly able to enforce VPN ban



Our Okta Journey



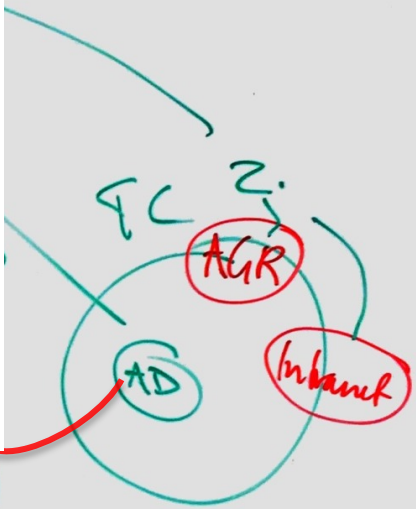
SaaS

0365
KAD Mail IM



Win

Shielded IE
Pledge OTP
Pulse VPN



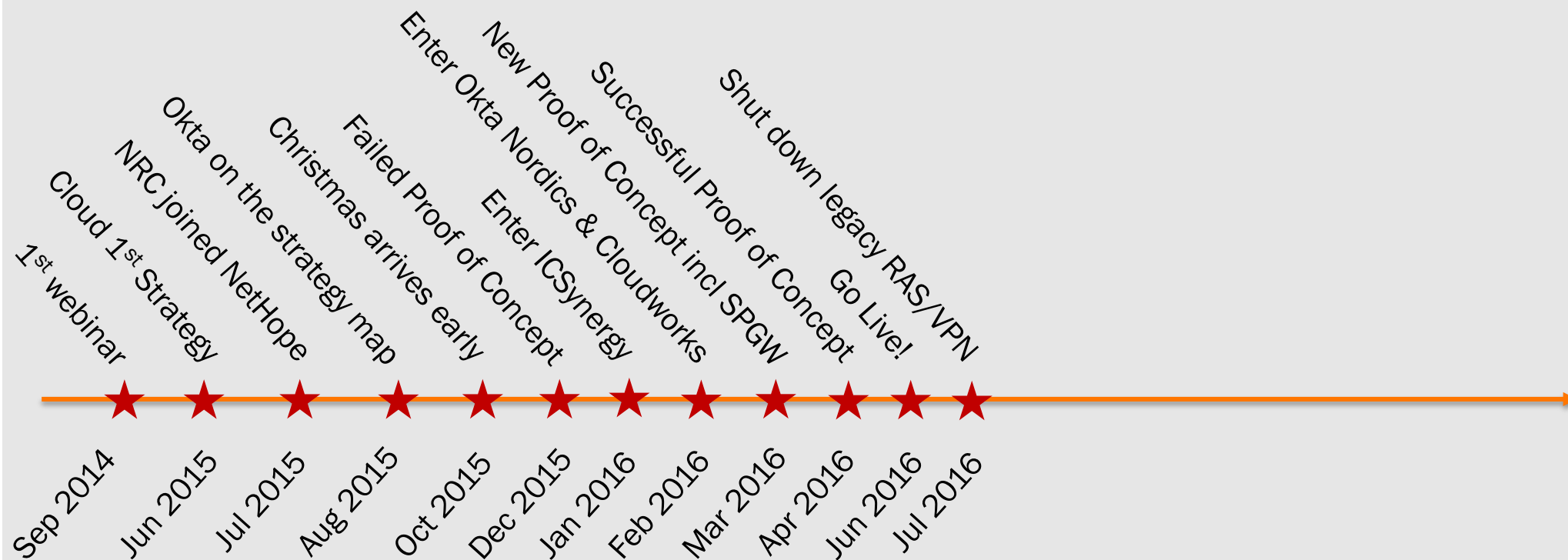
31/3

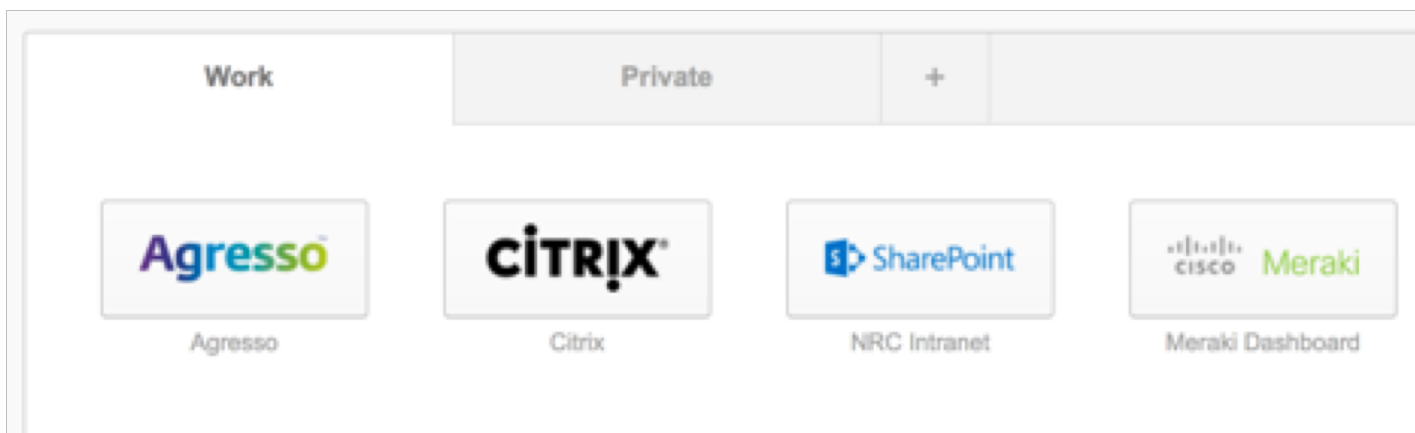
EOL Feb 16 Pledge RIP

Our Okta Journey



Our Okta Journey

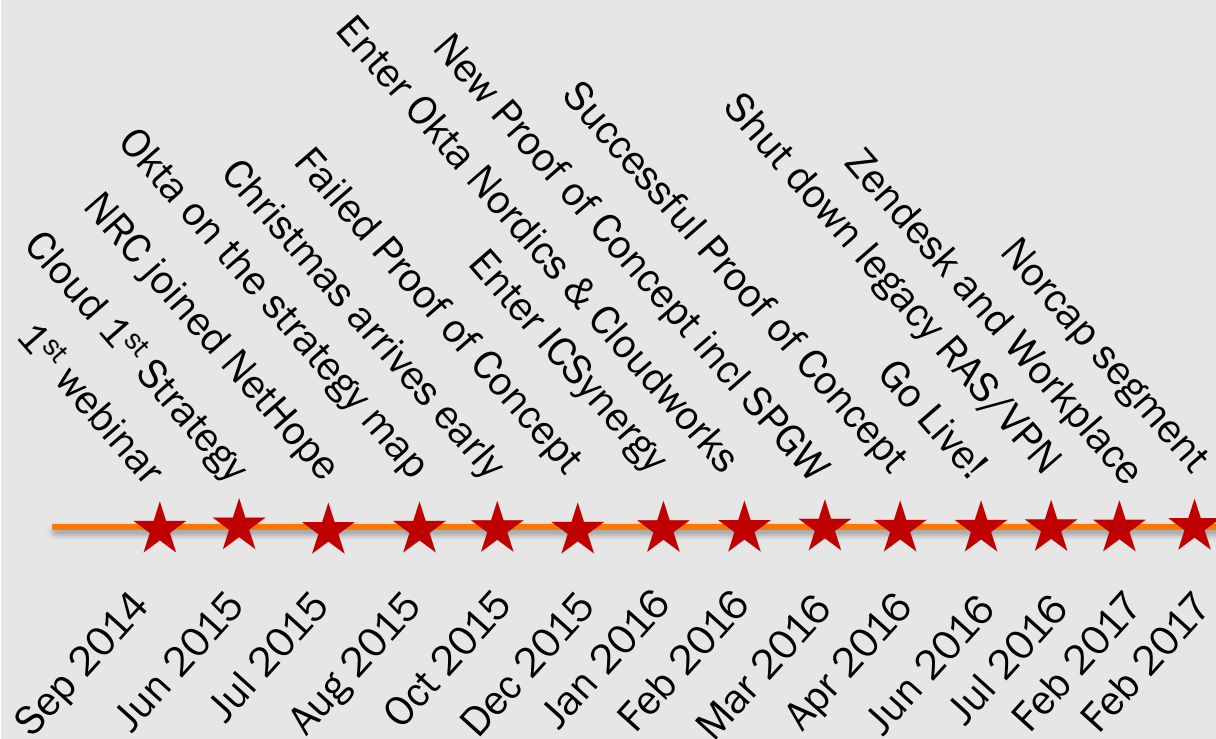




Benefits realised

- All functionality required retained
- Full adoption ~1 200 staff members
- Shut down legacy infrastructure
- Saved about 2 000 IT staff man hours
- Scalable solution
- Cloud ready

Our Okta Journey



IF isMemberOfGroupName("103222-G-BasicServices") AND user.countryCode == "BE" **THEN** Assign to [Rsc_Zendesk_BE_Group](#)

Zendesk_CH_Users_Rule

Active ▾



IF isMemberOfGroupName("103222-G-BasicServices") AND user.countryCode == "CH" **THEN** Assign to [Rsc_Zendesk_CH_Group](#)

... or browse [end-users](#) | [agents](#) | [groups](#) | [organizations](#) | [roles](#) | [tags](#)

Zendesk_SS_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_LB_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_PA_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_UA_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_NG_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_HN_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_GR_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Zendesk_EC_Users_Rule

IF isMemberOfGroupName("103222-G-BasicServices") AND user.co

Organizations (48)



ACAPS (4) NO ICT
acaps.org

[edit](#)



Afghanistan (612) AF ICT

[edit](#)



Belgium (17) NO ICT

[edit](#)



Burkina Faso (9) NO ICT

[edit](#)



Cameroon (83) CM ICT

[edit](#)



Central African republic (228) CF ICT

[edit](#)



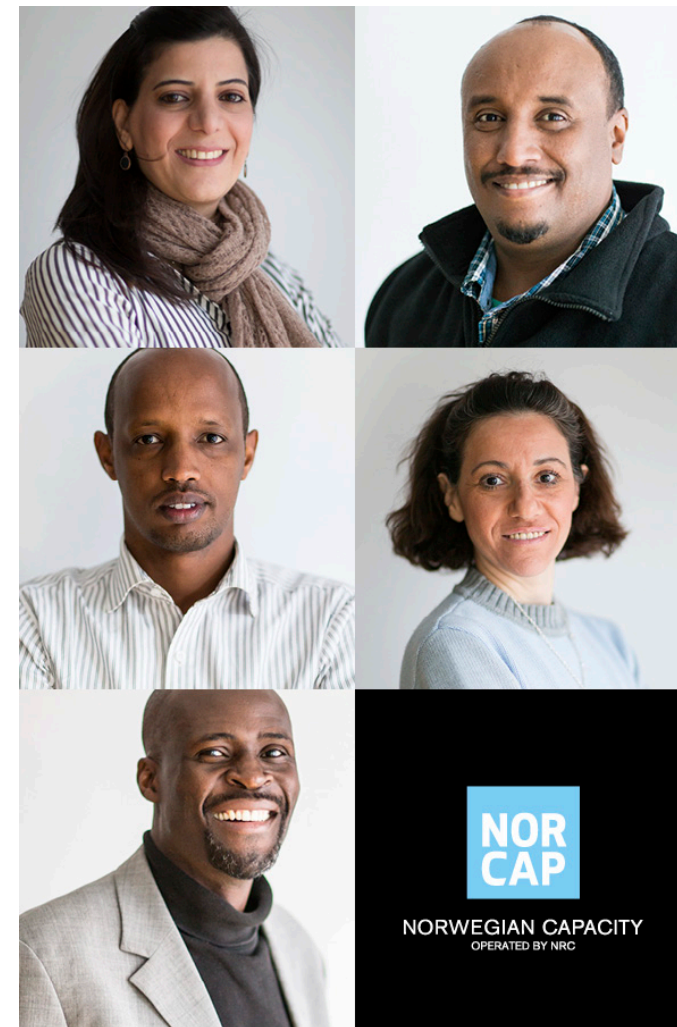
Colombia (280) CO ICT

[edit](#)



GOOD
PEOPLE
OUR
GREATEST
RESOURCE

Our 1,000 experts
stand ready to deploy
at a moment's notice
to **support the UN
and local authorities**
in humanitarian
crises.

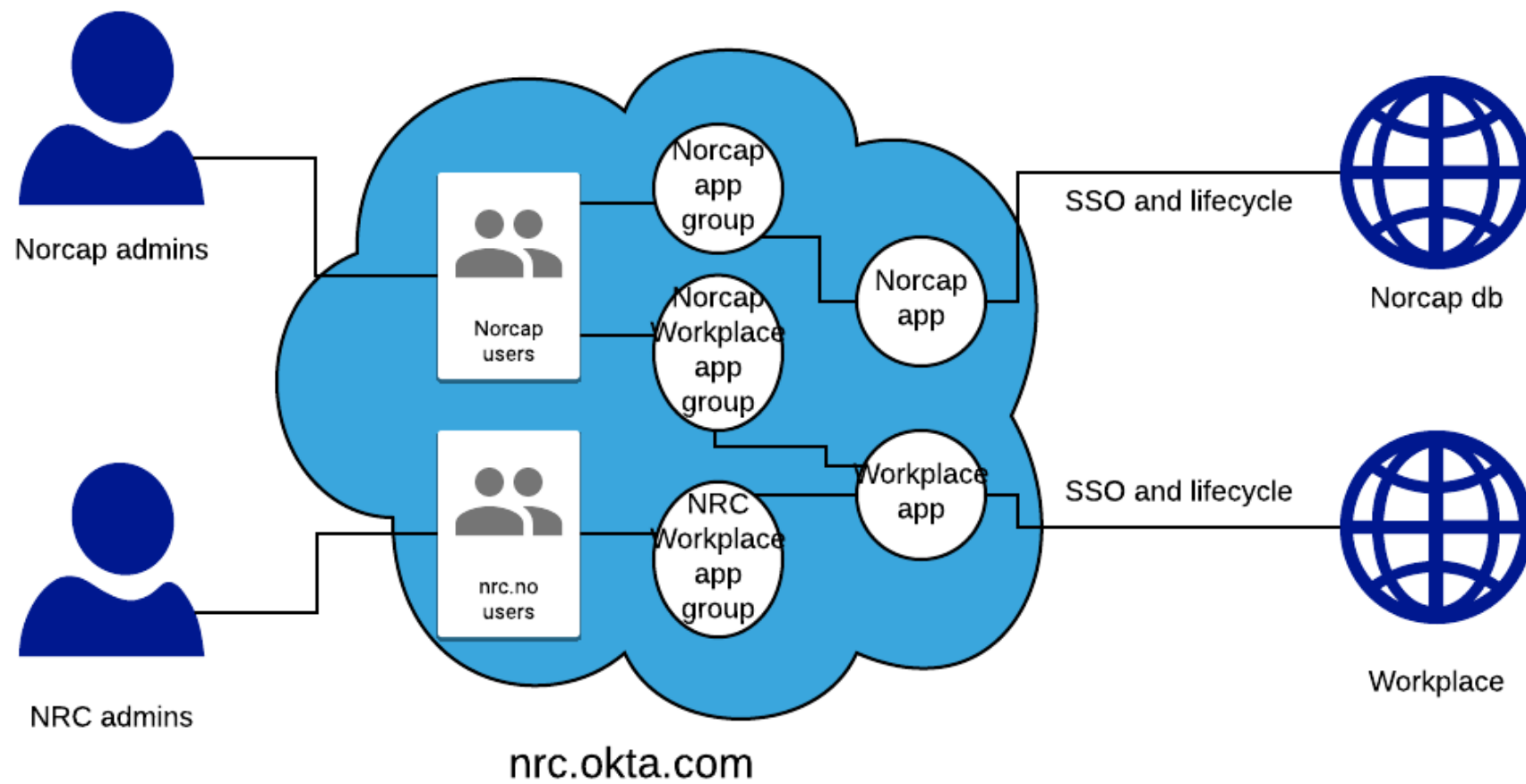


NOR
CAP

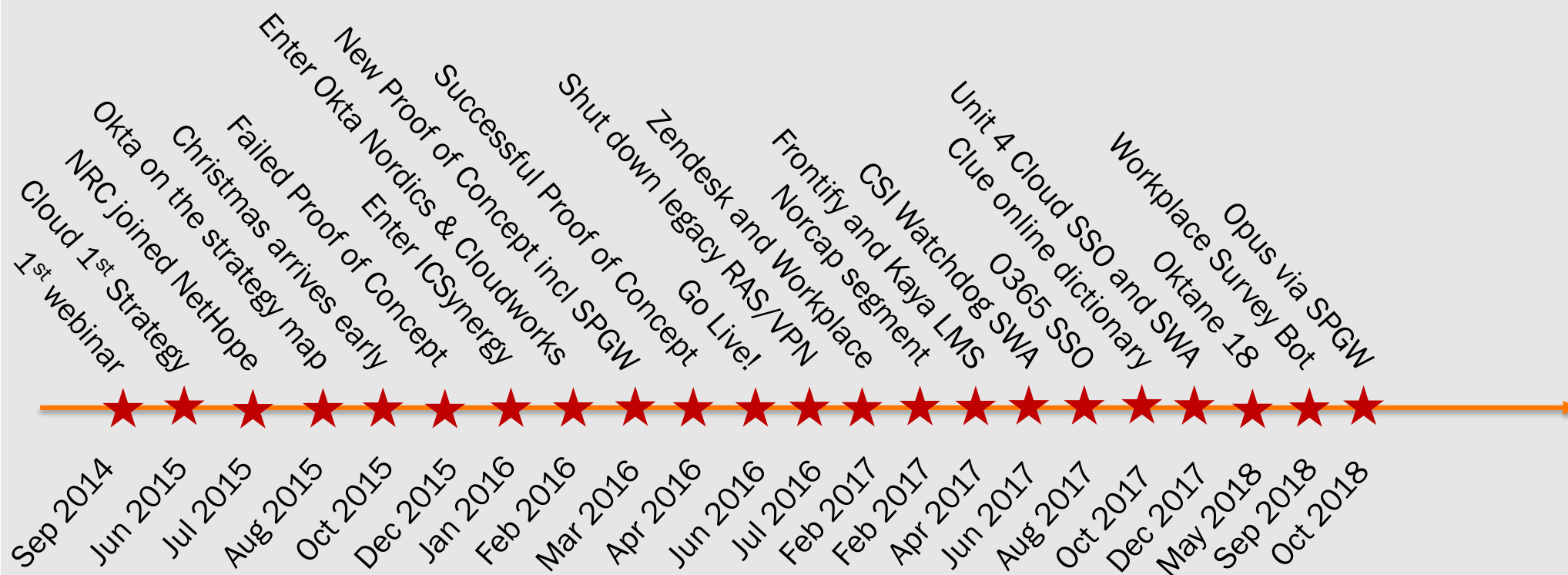
NORWEGIAN CAPACITY
OPERATED BY NRC

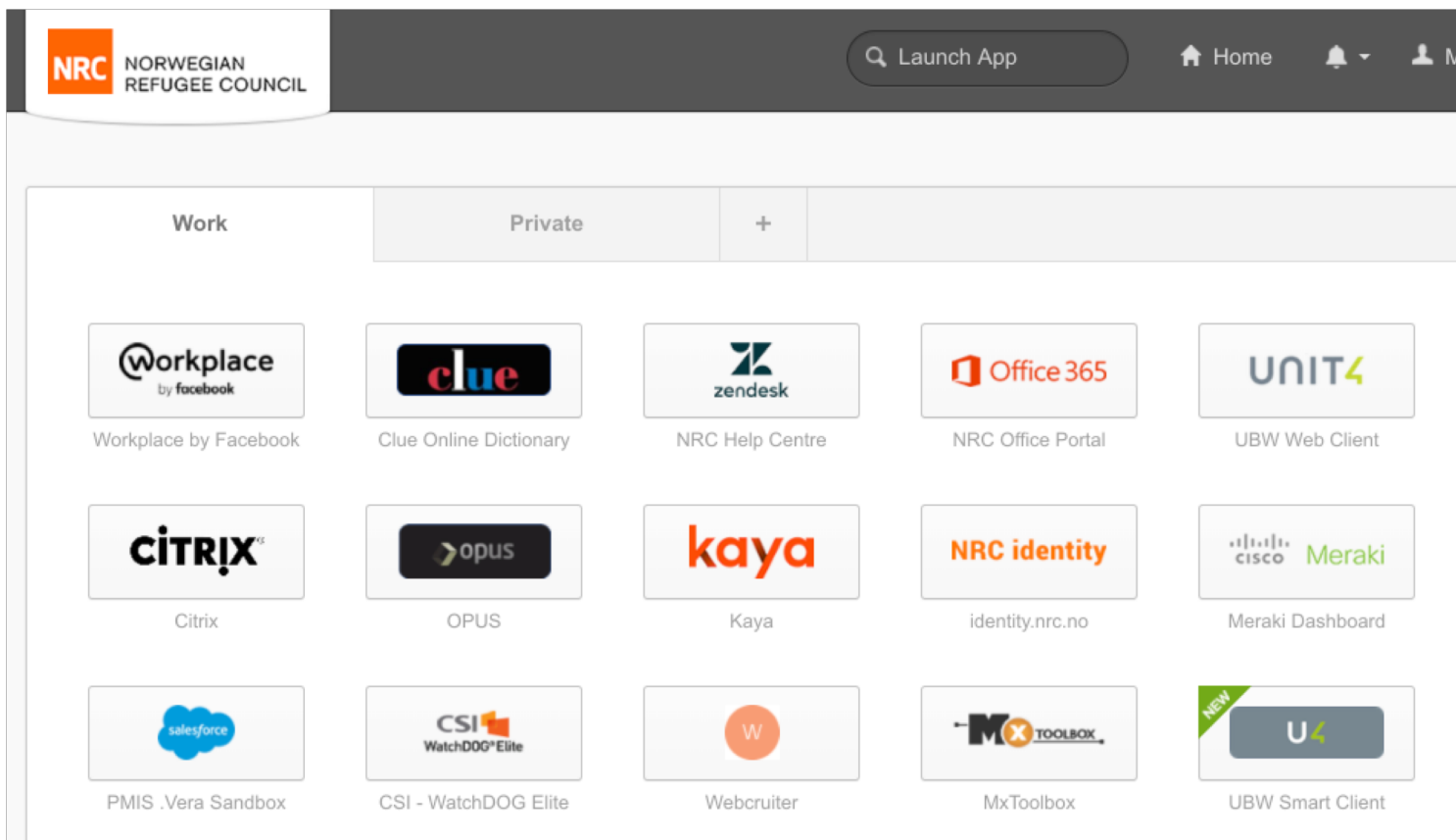
FLYKTNINGHJELPEN
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NRC

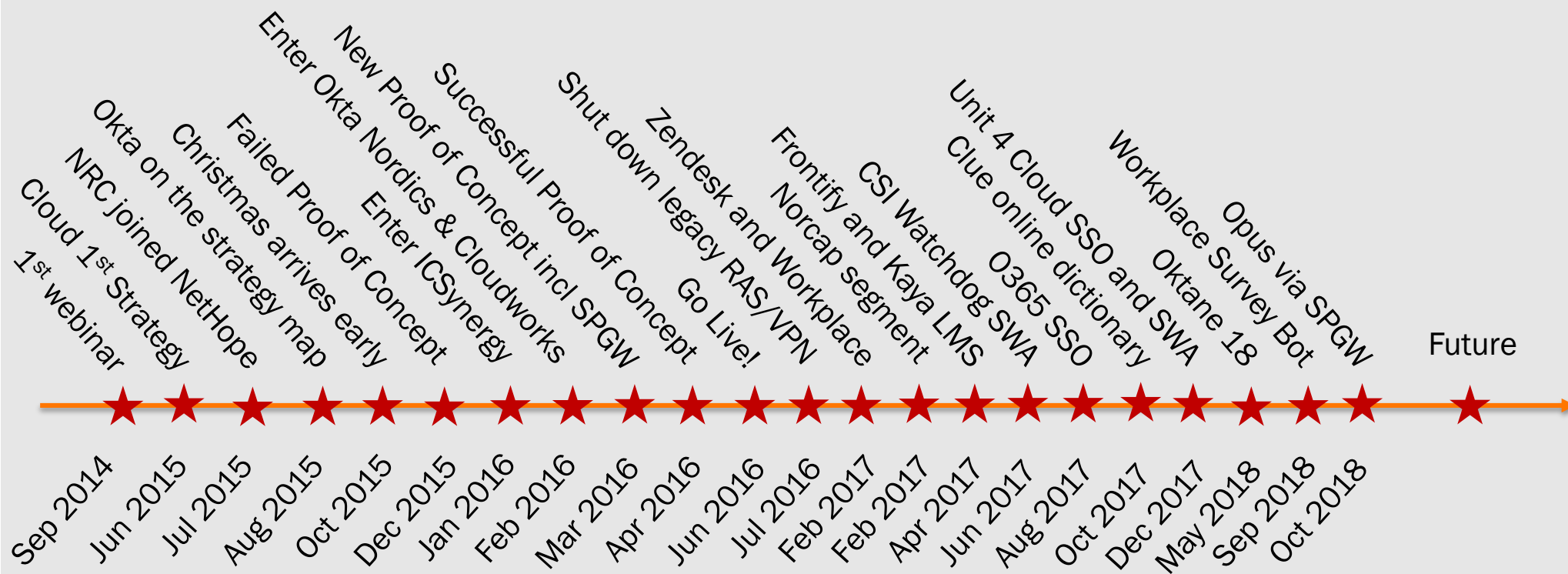


Our Okta Journey





Our Okta Journey

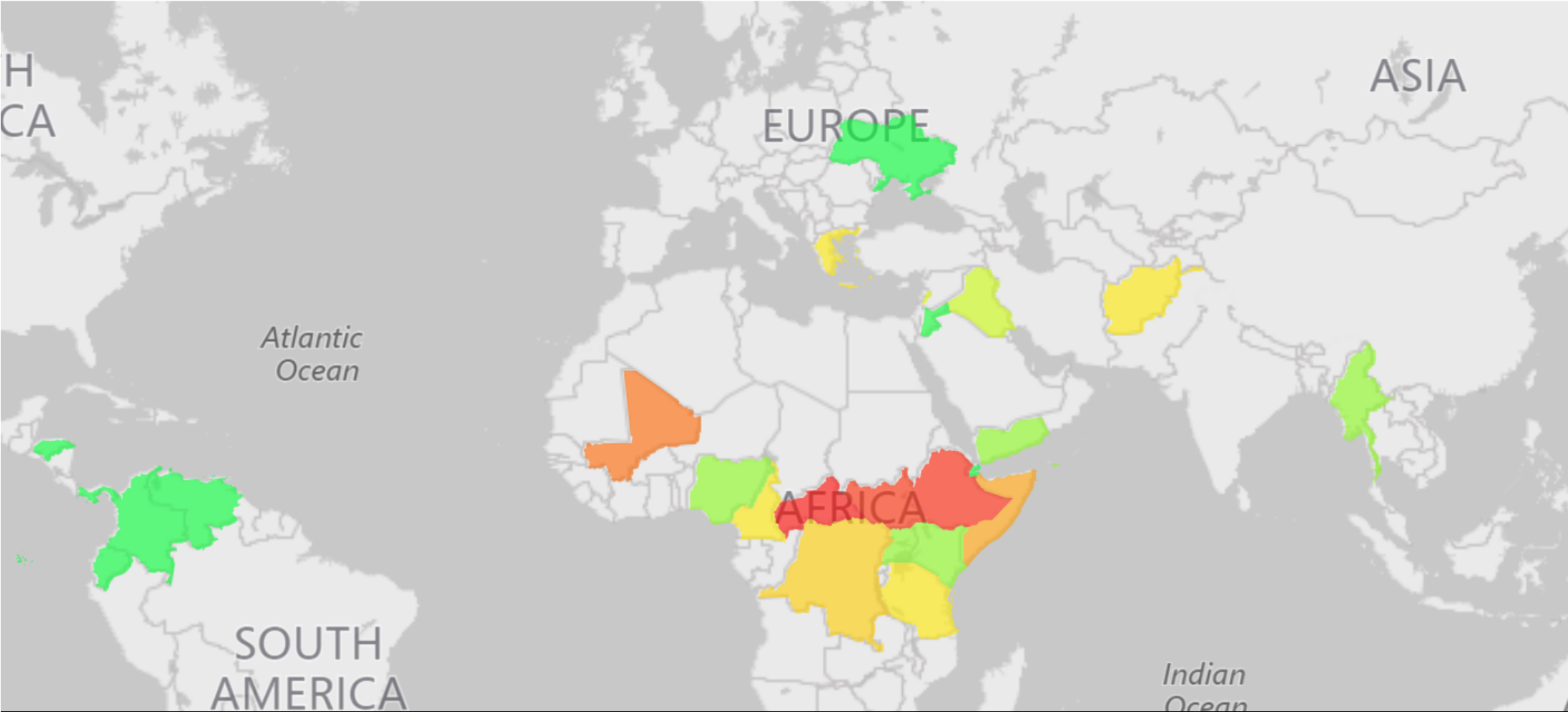


Future activities

- Salesforce for grant and project management
- Okta LDAP for SafeQ secure follow-me print
- VMWare Workspace One for device management
- HR mastered identity lifecycle management
- Office 365 lifecycle management
- API Products for One App
- Partner portal

MAP - NRC CONNECTIVITY RATING

LAST REFRESH:10/8/2018,



NRC Okta Customer Award winner
Oktane 2018





NORWEGIAN
REFUGEE COUNCIL

www.nrc.no