

Services to Ensure Your Success – External Identity Workshops

Planning to support the Okta External Identity and Access Management Service

“Okta has always been there for us, for planning, deploying, and supporting our entire team. They are the gold standard of companies we’ve worked with.”

Alan McIntosh, CIO
Groupon

“I will tell this story 1,000 times over - you guys are incredibly responsive at solving any problems we have.”

Mike Dinsdale, CFO
DocuSign

“Okta is at the center of our cloud strategy. I must commend Okta on their commitment and ability to deliver to their customers. Okta understands our needs and shares our vision. Their support in taking us live and post-live support are second to none.”

Christopher Jaggernaut,
Senior Application Support Specialist,
Teknion

“One of the key reasons we chose Okta was their willingness to make our problems their problems. We can rely on them to make our team successful, and that’s a very rare trait.”

Director Enterprise Architecture,
Fortune 100 Life Sciences Company

Overview

Okta’s service has been designed to be easy to deploy and easy to use.

The Okta External Identity Workshop is designed so both the customer and Okta can come to consensus on the product direction, timeline and process required to deliver the future portal.

Customers will be walked through several workshops over the course of a day (typically 4-6 hours) that will provide enough data for the Okta team to sufficiently develop a Portal Architecture Document (PAD). Within 1-2 weeks after the workshop, Okta will provide a formal proposal for the customer’s project. This document will contain the following:

- Description of customer’s existing environment
- Description of proposed environment
- Business process
- Timeline
- Project scope

This datasheet describes Okta’s External Identity Workshops.

A Phased Approach for Success



There are four components to a proposed deployment and support of the Okta platform:

Introduction

Discuss high-level goals of the project

Current State Analysis

Interactive whiteboard session on customer’s current environment

Desired State Analysis

Interactive whiteboard session on possible architecture scenarios

Recommendations

Discuss Okta’s recommended architecture

Next Steps

Discuss prior workshops and finalize timing for implementation

OKTA DATASHEET:
EXTERNAL IDENTITY WORKSHOPS

Example Workshop Timeline and Approach

Introduction	
Estimated Time	45 Minutes
Discussion Overview	<ul style="list-style-type: none"> • Introduce team members and respective roles • Business objectives and high-level vision
Goal(s)	State the high level goals of the project Provide workshop framework
Current State Analysis	
Estimated Time	1 Hour
Discussion Overview	If there is a current product in place: <ul style="list-style-type: none"> • Discuss registration process, authorization, identity repositories, integrated applications, pros/cons of current solutions If there is no product in place: <ul style="list-style-type: none"> • Discuss current applications and authentication around them
Goal(s)	Team consensus of current state architecture
Desired State Analysis	
Estimated Time	1 Hour
Discussion Overview	<ul style="list-style-type: none"> • Business requirements • Desired end user experience and flow • Desired external identity repository
Goal(s)	Gain consensus for proposed architecture
Okta Recommendations	
Estimated Time	1 Hour
Discussion Overview	Map ideal desired state to common use cases for external identity
Goal(s)	Obtain detailed information to create requirements documentation with use cases
Next Steps	
Estimated Time	30 Minutes
Discussion Overview	<ul style="list-style-type: none"> • Project timeline • Project proposal • Deep dive technical documentation • Pilot scope
Goal(s)	Gain consensus on next steps

About Okta

Okta is an enterprise grade identity management service, built from the ground up in the cloud and delivered with an unwavering focus on customer success. The Okta service provides directory services, single sign-on, strong authentication, provisioning, workflow, and built in reporting. Enterprises everywhere are using Okta to manage access across any application, person or device to increase security, make people more productive, and maintain compliance.

The hundreds of enterprises, thousands of cloud application vendors and millions of people using Okta today also form the foundation for the industry's fastest growing, vendor neutral Enterprise Identity Network.

The Okta team has built and deployed many of the world's leading on-demand and enterprise software solutions from companies including Salesforce.com, PeopleSoft, Microsoft, BMC, Arcsight, Sun, and HP. Okta is backed by premiere venture investors Andreessen Horowitz, Greylock Partners, Khosla Ventures and Sequoia Capital.

For more information, visit us at www.okta.com or follow us on www.okta.com/blog.