Professional Services Strategic Engagements

Okta Diagnostic

okta

Okta was built on a fanatical approach to customer success, and our Professional Services team sits at the heart of that commitment. We know that our current customers are taking on significant business problems—Okta's Professional Services team is here to help.

Change is the only constant

One thing is certain, your business is not the same as it was ten years ago, nor is the Okta Identity Cloud. As you look to increase best practices, invest more in the cloud, and optimize your business, our experts are here to help you decide the right steps to take. Okta's Professional Services team will perform the **Okta Diagnostic** by analyzing your identity infrastructure against business objectives. Using this data, they formulate a strategy for your future-state identity architecture requirements. So you have the confidence to move forward.

The **Okta Diagnostic** is a 2–4 week engagement. Okta's Professional Services team provides a future-state recommendation on configuration changes, Okta best practices, and other feature or identity architecture suggestions.

An extension of your team

With thousands of successful customers, we know how to help our customers succeed. Our Professional Services team includes identity and access management professionals with an average of 7–8 years in the industry. Our certifications include PMP, Certified Information Systems Security Professionals (CISSP), and Security++ as well as Level 3 Okta certifications.

At Okta Professional Services, we put a lot of energy into preparing your organization for success, helping you establish essential roles, processes, and new ways of thinking to make sure the technology works optimally in your environment.

Okta Diagnostic common-use cases

- **Best practices review**—Reviewing your current Okta configuration from an identity and security perspective and providing you with best practices.

- **Current usage review**—Taking a look at how you use Okta today and ensuring that you're getting the most value out of our Okta service.

- **Okta product evaluation**—Reviewing your infrastructure to see if new Okta products and features are an ideal fit to reach your future-state.

- **Internal turnover**—Giving you guidelines for when the admin or team who implemented Okta has left the organization. We show you how to understand how they configured Okta and how to optimally operate it.

Three steps to a successful Okta Professional Services strategy engagement
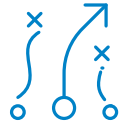
Process

Get ready

1

- Data orientation
- Environment orientation
- Persona discovery

Plan

2

- Onsite Scheduling
- Kick off

Design

3

- Design workshops
- Future-state modelling

Outcomes

Future-state design

- Future-state recommendation
- Integration/data migration strategy
- Implementation roadmap

Future-state read out

- Design Walkthrough
- Revision and final delivery

Go forward recommendation

- Final future-state recommendation

Your identity partner for the long-term

You can count on our Okta Professional Services team to help you evaluate your identity architecture and realize your future-state. Your success is our success and we want to help you move your business forward.

Learn more at:
okta.com/services/professional-services

"Okta has always been there for us, for planning, deploying, and supporting our entire team. They are the gold standard of companies we've worked with."

Alan Mcintosh
CIO | Groupon

Okta

Okta is the leading independent provider of identity for the enterprise. The Okta Identity Cloud enables organizations to securely connect the right people to the right technologies at the right time. With over 6,000 pre-built integrations to applications and infrastructure providers, Okta customers can easily and securely use the best technologies for their business.

Over 6,100 organizations, including 20th Century Fox, JetBlue, Nordstrom, Slack, Teach for America and Twilio, trust Okta to help protect the identities of their workforces and customers.

Learn more at www.okta.com