



Faster, Secured, Automated

Wherever your employees, customers, and partners are around the globe, they need to be able to collaborate seamlessly. That level of connectivity requires a unified communications system with simplified business voice communications, messaging, flexible video conferencing for users and rooms, and always-on collaboration.

Okta, the leading independent provider of identity for the enterprise, now integrates with Fuze, a leader in unified communications as a service (UCaaS) to make it safer and easier to connect your team and your customers. With Okta and Fuze, you get a secure and automated unified cloud-based communications system that allows the modern, mobile workforce to seamlessly communicate anytime, anywhere, across any device, and to anyone.

How Okta and Fuze Work Together

Okta and Fuze combine to provide:

- Enterprise single sign-on (SSO)
- Automated user provisioning, attribute updates, and deprovisioning
- Multi-factor authentication (MFA)
- A streamlined and intuitive user and management experience

Deploying Fuze wall-to-wall can often be a time-consuming process, especially with larger, multi-site deployments. Okta takes the pain out of that process, handling the integration to Active Directory for you. This helps organizations deploy Fuze much more efficiently, decreasing both time to activation and time to value.

Okta connects to Active Directory via a simple agent and pulls in all the information you need. This gives Okta access to your users and groups: assign a user or group to Fuze from within Okta, and the user will be provisioned into Fuze.

Okta serves as the two-way conduit between Active Directory and Fuze. Licensing changes made in Fuze feed back to Active Directory via Okta, and Okta feeds changes made in Active Directory back to Fuze. Changes made in Okta are reflected in both AD and Fuze.

Fuze provides unified communications capabilities for voice, messaging, video conferencing, and always-on collaboration. In addition, Fuze can pull from various systems of record based on inbound or outbound calls, as well as internal and external guest messaging—all from a single unified user experience. This unified approach helps increase workforce performance and productivity.

For example, when a customer calls in, Fuze pulls in the customer's records from the appropriate system of record, such as Salesforce (or, if unknown locally, from millions of phone numbers in Fuze's AI-powered database). That information allows the sales rep to see if there are active cases open with the customer, and any opportunities in play. This empowers your employees to make better-informed decisions on the fly.

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"At WeddingWire, communication and collaboration are vital to connect our more than 450 employees in five offices across multiple geographies. The Fuze-Okta partnership has allowed us to quickly meet the needs of our dynamic digital workforce. Beyond single sign-on, the new SCIM integration enables us to bring new employees on board quickly by automatically creating and activating Fuze platform access for new users with a marked reduction in IT intervention."

- Andy Poirier, Sr., IT Engineer, WeddingWire

Make Communications Easier and More Secure

Okta integrated with Fuze:

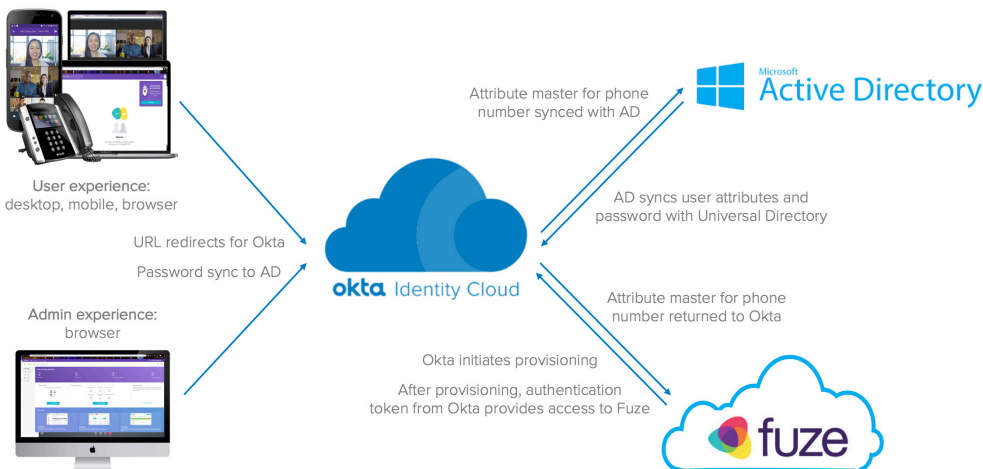
- **Decreases your time to activation and accelerates time to value**—Okta handles the connections between Active Directory and Fuze, so you can realize the benefits of unified communications more quickly and easily. With the combined solution, customers see a 90% reduction in IT admin time spent supporting new user requests and a 50% improvement in new user

productivity from immediate access to applications and pre-start materials on day one.

- **Provides seamless onboarding and offboarding**—Create a new user in Active Directory or your HR system, and Okta will provision that person in Fuze and assign a phone number. When an employee leaves, Okta will handle deprovisioning across all the apps you specify.
- **Keeps contact information up-to-date**—Assign a phone number in Fuze, and Okta automatically updates Active Directory and any other apps you specify, saving you time and effort; a 100% reduction in IT admin maintenance related to synchronizing directories.
- **Makes employees more productive**—Your employees can communicate and collaborate securely from anywhere, at any time, from any device.

Fuze and Okta work together to create a secure, scalable platform for communications and collaboration that allows your extended team to be productive wherever they are.

By adding Okta, companies like National Geographic and Technicolor deploy Fuze 4x faster, increasing both time to activation and time to value.



For more information on this integration, go to okta.com/partners/fuze

If you have more questions, please contact our sales team at okta.com/contact-sales

About Okta

Okta is the leading provider of identity for the enterprise. The Okta Identity Cloud connects and protects employees of many of the world's largest enterprises. It also securely connects enterprises to their partners, suppliers and customers. With deep integrations to over 5,000 apps, the Okta Identity Cloud enables simple and secure access from any device.

Thousands of customers, including Experian, 20th Century Fox, LinkedIn, Flex, News Corp, Dish Networks and Adobe trust Okta to work faster, boost revenue and stay secure. Okta helps customers fulfill their missions faster by making it safe and easy to use the technologies they need to do their most significant work.

For more information, go to <https://okta.com>