Okta + BetterCloud

Okta and BetterCloud: SaaS Operations and Identity Management

Software-as-a-Service (SaaS) applications are transforming the modern workplace as we know it. But as SaaS adoption continues to skyrocket, control is increasingly shifting to end users—not IT. Native SaaS admin tools are not powerful, granular, or sophisticated enough for IT to manage their SaaS environments properly. IT cannot easily track where corporate data is flowing or who has access to it.

The only way to wrangle this SaaS chaos, mitigate security threats, and regain control of your environment is by creating policies to monitor and protect corporate data. Together, Okta and BetterCloud provide those policies and deliver the SaaS visibility and remediation you need.
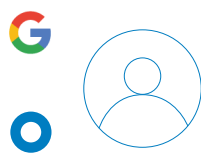
Okta and BetterCloud have partnered to help companies secure access to SaaS applications and the data stored within them. With the Okta and BetterCloud integrated solution, IT and Security teams can monitor application configurations and activity-based vulnerabilities. BetterCloud listens for application changes via APIs and can triage any policy violations through identity context provided by Okta and remediate through manual or automated administrator actions in the affected SaaS application.

When you deploy Okta with BetterCloud, you can:

- Leverage Okta identities for automated identity lifecycle orchestration

- Cut resolution time of security incidents with continuous monitoring and automated policy remediation that takes administrator actions within Okta and other SaaS applications

- Save IT time with complete automation and control for application configuration and settings

Visibility into SaaS Application Data

By integrating Okta's Universal Directory into BetterCloud, IT and Security teams can view a 360-degree profile of a user, including authorized applications, group/channel membership, sensitive content like files and folders stored within SaaS applications (such as Box, Google Drive, Slack, Dropbox) and security configurations across applications.

- OU
- Groups
- Files
- Settings

- Groups
- Access rights

- Files
- Groups

- Channels
- Files
- Groups

Security teams obtain a real-time view of 100+ types of alerts related to user and admin activity such as login failures, sensitive data sharing changes, administrator elevation changes, and can take 200+ remediation actions in connected SaaS applications, like change group membership settings; unshare resources such as files, calendars, Slack Channels and Dropbox folders; assign licenses; reset passwords; enforce least privilege access to applications; remove mobile device access; transfer documents; and suspend user accounts. When an alert is triggered, BetterCloud reveals the full user profile, enabling IT to act quickly and with immediate context on the user and their permissions.

Automated Security Policies

Create and manage automated policies and workflows across applications with Okta and BetterCloud. New policies can be designed and implemented immediately in BetterCloud with pre-built templates and recommended policies for specific connectors. BetterCloud listens for designated events across application APIs and, when a policy is triggered, BetterCloud can take a custom sequence of actions to remediate the violation across a single or multiple applications (including Okta). Once a policy is activated, administrators can view a dashboard for full visibility into the users triggering policies and trends over time.

Automate Full Lifecycle Changes

When a change in the identity lifecycle occurs (i.e. user is onboarded, changes roles, or is offboarded), Okta updates the user's identity and access credentials across all applications, triggering BetterCloud to run a preset sequence of administrator actions to protect the data within applications and ensure the user and their associated resources (files, folders, calendars) are secure. For offboarding, BetterCloud automatically transfers user data to the appropriate team members and fully deletes the user's license, enabling organizations to comply with regulations, such as GDPR, and save thousands annually on unused licenses.

Why Choose Okta with BetterCloud

With Okta and BetterCloud, enterprises can securely authenticate and automate configurations, settings, and data governance within mission-critical SaaS applications.

- **Visualize your entire SaaS environment** including the data, settings, and administrator functionality across critical applications and get insights into tough-to-spot SaaS events

- **Quickly remediate activity-based vulnerabilities**—such as mass file downloads and failed logins—with automated workflows that take a sequence of administrator actions within Okta and other SaaS applications

- **Automate entire lifecycle changes** across mission-critical applications. Run preset sequences of administrator actions to protect the data within applications and ensure the user and their associated resources (files, folders, calendars) are secure through any user lifecycle change.

For more information on this integration, go to okta.com/partners/BetterCloud

If you have more questions, please contact bd@okta.com

About Okta

Okta is the foundation for secure connections between people and technology. By harnessing the power of the cloud, Okta allows people to access applications on any device, at any time, while still enforcing strong security protections. It integrates directly with an organization's existing directories and identity systems, as well as 5,000+ applications.

About BetterCloud

BetterCloud is the first SaaS Operations Management platform, empowering IT to define, remediate, and enforce management and security policies for SaaS applications. Over 2,500 customers in 60+ countries rely on BetterCloud for continuous event monitoring, quickly remediating threats, and fully automating policy enforcement.